**VINAY KUMAR**

**Bangalore – India**

**Email:** [vinay.bhatt@gmail.com](mailto:vinay.bhatt@gmail.com) **Mobile:** +91-9206134827

**CURRENT ROLE: Test Manager and SME – Manual/Automation Testing and Robotic Process Automation**

**DOMAIN EXPERIENCE: PAYMENTS / CONSUMER FINANCE / CREDIT & DEBIT CARDS / BANKING / E-COMMERCE / DIGITAL MARKETING / ORDER MANAGEMENT / CONTENT MANAGEMENT**

**I seek to work in an environment which keeps challenging me and where I can utilize my creativity, analytical skills and experience to its full potential.**

Highly self-motivated and goal oriented professional committed to provide best quality solutions in software applications running core business. A successful 16+ year track record demonstrating strong analytical and problem-solving skills to deliver projects from inception to completion. Superior Record of delivering simultaneous large-scale, mission-critical projects on time and under budget. Good team player and excellent interpersonal/communication skills. Exceptionally well organized; strong work ethics and willingness to work hard to achieve client business and employer objectives.

**BACKGROUND:**

* Expert in managing teams up to 20 resources with all aspects of testing delivery across variety of systems - Open Systems as well as Legacy Systems (Mainframe, AS400 and UNIX based systems).
* More than 16 years of software industry experience consisting of:
  + 10 years on Payments, Consumer Finance and Banking domain (Credit & Debit Cards, Payments, Loans and Mortgages on VisionPLUS®, Vision-Flex and PRIME)
  + 3+ years in order management, ecommerce
  + 3 years into digital marketing, content-management, healthcare and laboratory systems.
* Extensive experience in effort and resource estimations for manual as well as automation testing, responding to RFP’s.
* In depth understanding and experience of working on:
  + End-to-end testing for Migration/Conversion Projects.
  + Regression, system, UAT, unit, integration and end-to-end testing
  + Feasibility analysis and implementation of automation testing to projects.
  + SDLC, STLC across Agile and Waterfall models
* Good programming and algorithmic skills and well versed with Python, Java Programming and SQL queries from automation testing perspective.
* Worked on Selenium automation and associated frameworks using Python and Java bindings.
* Working knowledge of web-based technologies html, CSS, JavaScript etc. from frontend testing perspective.
* Have good working knowledge on a variety of test management tools including HP-ALM, JIRA, Bugtracker, and Assembla.
* Effective Client Interaction and presentation skills.
* Excellent facilitation skills in conducting walkthroughs, brainstorming sessions.
* Good Experience of working on presales activities, responding to proposals, test solution design, solution presentations etc.
* Advanced skills in using documentation and analysis tool set provided by Microsoft - Word, Excel, PowerPoint and Visio.

**SKILLSET:**

|  |  |
| --- | --- |
| Operating Systems | Windows, Linux, UNIX, iOS, Android, MVS |
| Test Management Tools | HP-ALM, JIRA, Bugnet, Bugtracker, Assembla and more.. |
| Databases | DB2, Oracle, MySQL, VSAM and many more…. |
| Test Automation Tools | Selenium, UiPath Studio |
| Scripts, Queries and Languages, Tools | Java, Python, HTML, VBA, COBOL, JCL, Easytrieve, Fileaid, SPUFI |
| Domain / Functional Expertise | Payments, Credit & Debit Cards, Banking, Loans, Healthcare, Publishing, E-Commerce, Order Management, Digital Marketing |

**EXPERIENCE:**

**Testing Practice JAN/2020 – CURRENT**

**Attra Infotech Pvt. Ltd. Core Team Member**

**Project Information:**

The Testing Practice is a part of core practice group which consists of SME’s providing guidance and support to projects across the organization. This group is primarily involved in responding to proposals and doing client presentations. This group also supports projects during initial phases or if any project enters a difficult phase.

**Highlights:**

* Core team member of the Testing Practice Team as a deputy to the Testing Practice Lead for Intelligent Automation and TCoE.
* Assisted the sales and pre-sales team providing estimation and content for building more than 20 RFP’s for multi-million sized proposals (ranging from 100 MD to over 8000 MD) for offshore, onshore and hybrid engagements.
* Conceptualized and delivered several successful test automation and RPA PoC’s using Selenium, OpenCV, Beautifulsoup, UiPath, Automation Anywhere and similar other tools. Some of sample PoC’s are Chatbot automation, Website regression using image comparison, Website image and link extractor, Invoice processing, Cheque processing, Onboarding process with KYC etc.
* Chief mentor for SDET skill transformation program leading a group of mentors providing training for Selenium, Appium, Tosca, AccelQ, UFT, UiPath Studio and many other tools. Designed the training program and assessments for all these programs. The program has been highly recognized across the organization and benefited more than 100 manual testers to transform successfully into SDET’s in close to 6 months.

**FAB DF Migration SEP/2019 – DEC/2019 Attra Infotech Pvt. Ltd. Test Manager**

**Project Information:**

Migration of Dubai First (DF) bank credit card and corporate card portfolios to FAB Bank’s First Vision platform due to acquiring of DF business by FAB.

**Highlights:**

* Managed a team of 20 testers across offshore and onsite to complete SIT and for migration and functionality testing.
* Responsibilities included daily status reporting to stakeholders, risk management, participating and organizing meetings, stand-ups, walkthroughs and maintain overall delivery aspects of the project.
* Smooth implementation with zero post-production defects

**First Data China MAR/2019 – AUG/2019 Attra Infotech Pvt. Ltd. Test Manager**

**Project Information:**

PCI/PII Encryption project in Vision-Flex environment with large scale changes to VisionPLUS components requiring testing coverage encompassing entire system across 4 banks.

**Highlights:**

* Managed a team of 18 testers to complete SIT and Performance Testing for PCI/PII encryption project with approximately 3000 test cases to execute within a span of 4 months
* Designed test strategy batch planning and driven execution methodically to complete SIT within prescribed timelines for all 4 banks
* Managed delivery of performance testing for Authorizations, CICS, VMx and the batch processes
* Responsibilities also included daily status reporting to stakeholders, risk management, participating and organizing meetings, stand-ups, walkthroughs and maintain overall delivery aspects of the project.
* Smooth implementation with zero post-production defects

**SBI Cards AUG/2018 – FEB/2019 Attra Infotech Pvt. Ltd. Test Manager**

**Project Information:**

Business critical enhancement projects dealing with core functional changes to credit card management system.

**Highlights:**

* Managed a team of 12 members, including offshore and client location
* Performed estimation and cost negotiations with client on more than 10 complex VisionPLUS projects of varying size (100MD to 800 MD)
* Capacity planning and resource loading for current and upcoming projects
* Supervising and tracking project deliverables to ensure on schedule delivery for Test Planning, Test Execution, Test Closure phases.
* Arranging reviews and walkthrough with business stakeholders
* Additional responsibilities of logistics management for the team
* Managed successful delivery of all these projects during the tenure.

**SBI Cards FEB/2018 – JUL/2018 Attra Infotech Pvt. Ltd. Test Manager**

**Project Information:**

Data center migration project for the core of the credit cards system “VisionPLUS” to ensure that integration of the new data center is intact with all application interfaces post migration.

**Highlights:**

* Test Manager at client location for Integration Phase of Data Center Migration Project
* Managed a team of 15+ resources across offshore and client locations.
* Responsible for defining integration test strategy.
* Gathered and documented information with business and IT teams, for ~25 peripherals interfacing with VisionPLUS
* Successfully delivered SIT with zero UAT and post-production leakage

**Mashreq Bank SEP/2017 – JAN/2018 Attra Infotech Pvt. Ltd. Test Manager**

**Project Information:**

Migration of bank’s acquiring system to TSYS Prime system from a custom-built application.

**Highlights:**

* Managed a team of 4 automation testers
* Built an automated regression test suite for Prime application covering business critical scenarios using a basic framework created in Selenium & Java
* Built custom reconciliation utility using SQL for incoming files vs system generated reports
* Migration was successful with no delays.

**Digital Marketing Team JAN/2015 – SEP/2017 CIBERSITES India Pvt. Ltd. Principal Consultant**

**Project Information:**

Migration of **digital marketing** websites from old to new platforms. Content management done using Sitecore, Episerver and backend is .NET and SQL Server 2012. Ongoing project with a huge overall volume of websites (several hundreds) required to be tested serving three clients in pharmaceutical space – Mylan, Bayer and Ascensia.

**Highlights:**

* Established and implemented test processes and templates
* Effort estimations for planning and execution activities
* Reviewing test plans, release notes and other test artifacts and release to client
* Resource allocations and task distribution using Assembla and Bugtracker
* Organizing team meetings, peer reviews, clarification and bug-scrub sessions
* Mentoring and guiding team members
* Performing Analysis for automation feasibility, selecting automation areas and implementing suitable automation framework
* Generating QA reports for management reporting and analysis
* Assisting Quality Management Office during CMMI appraisals
* Managing onsite co-ordination, test planning, execution and automation activities
* For several critical subprojects, I am also assisting the team in the role of a business analyst gathering requirements from client and documenting functional specifications

**ASCD JAN/2014 – DEC/2014 CIBERSITES India Pvt. Ltd. Principal Consultant**

**Project Information:**

ASCD is a worldwide Non-Profit Organization developing programs, products, services, publishing books and DVD’s for professional development of educators. Application landscape consisted of an **ecommerce** site along with a main marketing and multiple allied sites. Team provided functional and automation testing services for several functional enhancements and building a regression suite. Team also established testing processes and implemented JIRA for the client.

**Highlights:**

* Establishing and implementing test processes, templates and tools
* Effort estimations for planning and execution activities
* Project pipeline management and **demand forecasting** for resources
* Tracking resource hours, **budget, expenses and burn rates**, responding to client queries on team utilization, invoices and team sizing etc.
* Participating in **creating SOW and change requests**
* Organizing monthly status calls with client stakeholders
* Organizing weekly status meetings and Defect calls (Bug Scrubs)
* Managing project onboarding tasks
* Creation and Distribution of Test Reports, Test Metrics to stakeholders
* Providing Go No-Go recommendations to stakeholders for deployment
* Reviewing test deliverables before client release
* Performing Analysis for automation feasibility, selecting automation areas and implementing custom automation framework
* Assisting Quality Management Office during CMMI appraisals
* Guiding team in Test planning, execution and automation activities

**Labcorp AUG/2013 – DEC/2013 CIBERSITES India Pvt. Ltd. Senior Consultant**

**Project Information:**

Labcorp is a sophisticated Laboratory testing network across USA with expertise in esoteric testing, genomics and clinical and anatomic pathology. Application was a **UNIX** based frontend with a unique network database. Scope included testing for functional enhancements and regression for their Toxicology system (LCTS) and Information Management System (LIMS) which underwent significant changes to their database tables and frontend display.

**Highlights:**

* Review and Approval of Requirement Documents
* Test Planning, Test Execution, Test Data Preparation
* Mentoring development team to understand functional behavior and help them setting up data for unit testing
* Provide functional training to development team members on use of LCTS and LIMS system

**PPD JAN/2013 – AUG/2013 CIBERSITES India Pvt. Ltd. Senior Consultant**

**Project Information:**

PPD is a global contract research organization providing discovery, development and post-approval services as well as compound partnering programs in the area of pharmaceuticals and biotechnology. Application landscape was a fresh installation of customized MS-SharePoint site farm with Oracle database. Testing scope also consisted of a large number of batch services running in the background.

**Highlights:**

* Test Planning, Test Strategy, Test Execution and Defect Management
* Effort Estimations
* Analysis of requirement documents and wireframes
* Resource Allocation and Task Distribution
* Organizing weekly status meetings and Defect meetings
* Creation and Distribution of Test Reports
* Database testing (Oracle)

**Elsevier NOV/2009 – DEC/2012**

**CIBERSITES India Pvt. Ltd. Senior Consultant**

**Project Information:**

Elsevier publishes medical and scientific literature. COPS application was built on **Mainframes with DB2 database** and interfaced to multiple third party systems including EDI exchange, TIBCO middleware, AS-400 based warehouse, Oracle financial systems etc. Testing scope included Functional Enhancements to existing system, and debugging of existing production issues.

**Highlights:**

* Effort Estimations.
* Test Planning, Test Execution and Defect Management
* Test environment management
* Integration testing with all interfaces
* Test Management and Defect Management using **HP-QC**
* Creation and Distribution of Test Reports.
* Providing Go No-Go recommendations to stakeholders for deployment.
* Facilitate business users during acceptance testing.
* Development and maintenance of emulator tool based on VBA.

**GE Money NOV/2007 – AUG/2009**

**Attra India Pvt. Ltd. Team Lead**

**Project Information:**

GE Money is a subsidiary of the [GE Capital](http://en.wikipedia.org/wiki/GE_Capital) operating division of [General Electric](http://en.wikipedia.org/wiki/General_Electric). Business nature is financial services focusing primarily on loans and mortgages. This was a **migration project** for an old custom built platform to **Mainframes**, utilizing **CMS, MBS, ASM, LTS** and **SSC** subsystems of **VisionPLUS®** suite of applications.

**Highlights:**

* Played a dual role of a **business analyst and a test manager** at different project stages
* Conducting interviews with business representatives for requirement gathering.
* Designing and documenting functional solutions.
* Liaising with the development team to study technical feasibility of designed solutions.
* Organizing walkthroughs and feedback sessions for further elicitation, refinement and agreement.
* Answering to clarifications raised by development and test teams.
* Owning and maintaining functional design documents with up-to-date information.
* Reviewing test strategy and test scenarios and providing feedback to team members.
* Testing Scope definition and Effort Estimation
* Publishing, Distribution and Walkthrough of the Master Test Plan with stakeholders.
* Creating test strategies for migration, system testing and third party interfaces.
* Facilitating walkthrough of the detailed test plans with business stakeholders.
* Resource Allocation, Prioritization and Distribution of work across a team of varying size (**managing 5-14 resources**).
* Reviews and Quality Inspection of Test Artifacts before Delivery.
* Organizing Project Status meetings and Defect triage calls
* Mentoring and guiding team members.
* Act as a coordinator between clients, onsite and offshore teams for business clarifications and resolving technical issues.
* Test Closure Activities.

**ANZ OCT/2006 – OCT/2007**

**Attra India Pvt. Ltd. Senior Software Engineer**

**Project Information:**

ANZ (Australia and New Zealand Banking Group) is a financial services company focusing primarily on banking and cards. Project focused on testing regular techno-functional enhancements to existing applications. Scope included requirement analysis, functional and regression testing, compliance testing and production verification across **CMS, LMS, CDM, TRAMS** and **ITS** subsystems of **VisionPLUS®.**

**Highlights:**

* Providing test estimations for assigned tasks
* Creating clarifications logs and liaising with business analysts to resolve them
* Developing test cases and scripts on QC
* Test execution and defect management using **QC(Test Director)**
* Test data preparation and batch scheduling management
* Defect management
* Deployment Support and Production Verification
* Induction, mentoring and guiding fresher’s into testing team

**CitiFinancial MAR/2004 – OCT/2006**

**Kanbay India Pvt. Ltd. (Now Capgemini) Associate Consultant**

**Project Information:**

CitiFinancial which is part of Citigroup financial institution providing loans, mortgages and cards through its **VisionPLUS®** platform. Testing scope included requirement analysis, documentation of test strategy, test plans, test cases, test scripts, functional, regression and production verification testing across **CMS, MBS, FAS, ASM** and **LTS** subsystems of **VisionPLUS®**.

**Highlights:**

* Analysis of requirement documents, tech design documents, enhancements, fixes and code
* Preparation of estimation quotes, query document, clarification logs
* Preparation of detailed test plans (DTP), production verification test strategies (PVTS), detailed test scripts (DTS), detailed test results (DTR)
* Coordinating with the on-site technical and functional teams
* Creating and running eazytrieve scripts for data preparation
* Performing peer reviews for test cases and test results
* Test execution, test results analysis and creating defect documentation
* Contacting support and development teams to resolve issues
* Participating in Knowledge Transitions and internal trainings
* Attending periodical status calls with onsite and offshore teams, and providing updates on assigned tasks on a regular basis

**TRAINING & CERTIFICATIONS:**

* International Software Testing Qualifications Board (**ISTQB**) certified
* IT.1.1x: Introduction to Programming with **Java**, Part 1: Starting to Code with Java: course of study offered by UC3Mx, through edX.org
* DAT208x! - Introduction to **Python** for Data Science: course of study offered by Microsoft, through edX.org
* Certificate of **Mainframes** Learning, **MVS, COBOL, JCL, CICS, VSAM** - Kanbay Software India Pvt. Ltd. Hyderabad – India
* VisionPLUS Base I Training, Overview of Credit Card business and various VisionPLUS® subsystems - Kanbay Software India Pvt. Ltd. Hyderabad – India
* VisionPLUS Base II Training, Advanced Training on **CMS** and **FAS** subsystems of VisionPLUS® - Kanbay Software India Pvt. Ltd. Hyderabad – India

**EDUCATION:**

**Bachelor of Engineering**, Electronics and Communication Engineering, **JUN. 2002**

**Kumaun University, India**

**ADDITIONAL INFORMATION:**

* Indian / Male / hold a valid passport with a valid US business visa
* Interests/Hobbies: trekking and travelling, financial planning, playing musical instruments, Planning and designing living spaces, community volunteering