

GOWTHAM RAJU PAMPANA

INFORMATION TECHNOLOGY PROFESSIONAL

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OBJECTIVE

To be a part of most innovative group, which gives me an opportunity to design, develop and implement solutions, that helps the organization to give a wonderful experience to the stakeholders.

SUMMARY

Gowtham is a seasoned information technology professional who has keen interest in developing useful solutions. Currently working as an Executive. Trained and Certified **PEGA Certified System Architect** a BPM & RPA tool. Certified **UiPath RPA Developer** (Edureka) and Currently working on solutions to automate the helpdesk support process using **Google DialogFlow**, **UiPath ChatBot** and Customer Support Email Automation for Banking Industry using **UiPath AI-Fabric**.

EXPERIENCE

May 2017 – Present

Evoke Technologies Pvt Ltd, Hyderabad

May 2015 – March 2017

Pyramid Technologies Pvt Ltd, Vijayawada

TECHNICAL SKILLS

Database Management – MySQL, PostgreSQL, Oracle DB. **Operating Systems** – Windows, MacOS, Unix, Linux. **OOP** – Java, C++. **Web Technologies** – HTML, CSS, XML, JavaScript, APIs, UI/UX Design. **Networking** – LAN, WAN, Virtualization, DNS, IoT. **Application Suite** – Microsoft Office 365, Google Workspace. **Cloud** – AWS, Google Cloud. **BPM** – PEGA. **RPA** – UiPath, PEGA RPA. **Machine Learning** – Google TensorFlow, UiPath AI-Fabric.

REFERENCES

Available upon request

EDUCATION

M.Tech CSE – 2017 – 72%

JNTU Kakinada

B.Tech IT – 2013 – 66%

JNTU Kakinada

Intermediate – 2009 – 71%

BIEAP

SSC – 2007 – 70%

BSEAP

KEY SKILLS

- APPLICATION DEVELOPMENT
- NETWORKING
- COMMUNICATION

CERTIFICATIONS

- PEGA CERTIFIED SYSTEM ARCHITECT 8.0
- ROBOTIC PROCESS AUTOMATION IN UIPATH (EDUREKA)

CONNECT

[LinkedIn](#)

[GitHub](#)