

The logo for Succorfish M2M features the word "SUCCORFISH" in a bold, white, sans-serif font. Below it, a thin white arc spans the width of the text, with the letters "M 2 M" centered underneath the arc.

SUCCORFISH

# Elite Operator App | SuccorfishM2M

## User Manual

### 1. How to connect Surface SC4 device ?

- Go to Dashboard > Tap on Connect Device

### 2. How to sync Address book and Canned messages to Surface SC4 Device ?

- Go to Dashboard > Connect Surface Device > Tap on Setup Surface Device > Tap on Sync Address Book / Surface Mode Messages
- Address book can also sync from Setting > Address Book > Sync Address Book
- Canned messages can also sync from Setting > Canned Messages > Surface Mode Messages/Diver Mode Messages > Sync Messages

### 3. How to set time to Surface Device, Sync modem Id and Request Modem Id?

- To set real time : Go to Setting > Preference > Connect Surface Device > Set Time
- To Sync Modem Id : Go to Setting > Preference > Connect Surface Device > Sync Modem Id > Select contact from list to sync modem id
- To Request modem Id : Go to Setting > Preference > Connect Surface Device > Request Modem Id

#### **4. How to send message from Ipad (Surface device) to divers ?**

- To send message from Ipad, first need to connect Surface Device (Go to Dashboard > Connect Device)
- Go to Message > Choose any canned message > Choose any contact to send message / Choose **Send to All** for sending everyone.
- Other possible way of sending messages :
  1. Go to Dashboard > Choose any contact from list > Select message > Choose Canned message > Send
  2. Select any heat message > It will send message to all the divers.

#### **5. How to connect Diver SC4 devices ?**

- Go to Preference > Setup for Devices > Connect Surface Device by tapping on Connect button

#### **6. How to do set up for Diver SC4 devices ?**

- To sync Address Book : Go to Preference > Setup for Devices > Connect Surface Device > Sync Address Book
- To Sync Canned Message : Go to Preference > Setup for Devices > Connect Surface Device > Sync Surface Mode Messages / Sync Diver Mode Messages
- To Set time : Go to Preference > Setup for Devices > Connect Surface Device > Set Time
- To sync modem id : Go to Preference > Setup for Devices > Connect Surface Device > Sync Modem Id > Choose Contact from Address book
- To Request Modem Id : Go to Preference > Setup for Devices > Connect Surface Device > Request Modem Id.

## **7. How to do add/edit contacts in Address book ?**

- Go to Settings > Address Book > Tap on ' + ' button > Enter contact name > Save > Contact saved.
- To edit contact : Tap on particular contact to edit name of contact > Change contact name > Save > Contact updated.

## **8. How to do add /edit canned messages?**

- For Surface Mode messages :
  - To Add Message : Go to Settings > Surface Mode Messages > Tap on ' + ' button > Enter message > Save > Message saved.
  - To edit Message : Go to Settings > Surface Mode Messages > Tap on particular message to edit > Update message > Save > Message Updated.
- For Diver Mode messages :
  - To Add Message : Go to Settings > Diver Mode Messages > Tap on ' + ' button > Enter message > Save > Message saved.
  - To edit Message : Go to Settings > Diver Mode Messages > Tap on particular message to edit > Update message > Save > Message Updated.

## **9. How to remove all message history ?**

- Go to History > Tap on Delete button > Tap on Yes button for pop saying 'Do you want to delete all history'.

## **10. How to see message history for particular contact ?**

- Go to Dashboard > Choose any contact from list > You can see the message history.
- To delete message history > Tap on Delete icon > Tap on Yes button for pop saying 'Do you want to delete all history'.