Shweta Singh

955 Sector 9A, Gurgaon

Email: singh.shweta30@gmail.com

Mobile: +91-9971400655

OBJECTIVE

To succeed in an environment of growth and excellence and earn a job which provides me job Satisfaction, self development and help me to achieve personal as well as organization goals.

PROFESSIONAL SUMMARY

- > Dynamic and highly motivated professional with 7+ years of experience.
- > Strong management skills in Banking, Freight Forwarding Company and Entertainment industry,
- > Excellent exposure in Authorization.
- > Experienced with vLookups and data sorting and filtering
- Experience in Forex transactions (Outward Remittance/Forex card).
- > Expertise in Internal Audit of home branch.
- > Excellent communication skills, self-starter and quick learner.

CAREER SKETCH:

YES BANK LTD

28th June 2017 to 7-June-2019

Assistance Manager – Branch Service Partner

Key Responsible Areas: -

- Authorization (Cash & Non-Cash both).
- > Internal Audit of home branch.
- Outward Clearing.
- > General Ledger reporting.
- > Customer Service Management.

HDFC BANK

17th Aug 2015 to 23rd June 2017

Assistance Manager - Retail Branch Banking

Key Responsible Areas:-

- Cash Management.
- Non-Cash Transactions (Fund Transfers/RTGS/NEFT/DD& MC Issuance).
- > Batch Journal Report/ RTGS / NEFT/ DD /MC Checking.
- Forex transactions (Outward Remittance/ Forex card).
- > General Ledger reporting.

International Recreation Parks Pvt. Ltd, Noida Sales Coordinator

30th Dec, 2013- 30th April, 2015

Key Responsible Areas:-

- Coordination of Internal events of IRPPL
- Maintaining revenue reports for Senior Management
- > Maintenance of database and reports of the sales team
- > Taking down the events requirements from the clients
- Develop future sales Projection and coordination efforts to achieve outcomes.

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Global Container Logistics, New Delhi

15th July, 2011 - 31st Oct, 2013

Customer Service Executive & Sales Coordinator

Key Responsible Areas:-

- > Data Management of existing clients.
- > Data sorting, Data filters and Data validation using Excel.
- > Ensured spreadsheet data was accurate complete and followed company guidelines.
- > Accurately performs registration process for new and existing clients.
- > Performs timely performance evaluations as well as appropriate disciplinary actions.
- > Provides feedback and Quality Assurance on identified errors.
- > Assist with Client Services as needed.
- > Effectively employ sales skills to confirm profitable enquiries.

PROFESSIONAL DEVELOPMENT

- > IRDA (Insurance Regulatory and Development Authority) certified.
- > 15 days internship at Parag Milk Food Ltd Varanasi.

TECHNICAL SKILL

Operating system : Windows.

Application knowledge : Microsoft Excel, Word.
Application Tool/Software : Oracle FLEXCUBE.

ACADEMIC QUALIFICATION

Master of Business Administration (IT & Finance)

Institute of Technology Lucknow (2011)

Lucknow

Bachelor's in computer application

ITC TechnoSoft (2009)

Varanasi

PERSONAL DETAILS:

Date of Birth : 29/12/1987
Nationality : Indian
Marital Status : Married
Languages known : English, Hindi

I hereby declare that all the information provided in this resume is true

(Shweta Singh)

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