Jaypee University of Engineering & Technology, Guna
T-3 (Odd Semester 2023)
18B14HS741 – Knowledge Management

Maximum Duration: 2 Hours

Maximum Marks: 35

Notes:
1. This question paper has 7 questions.
2. Write relevant answers only.
3. Do not write anything on question paper (Except your Er. No.).

		Marks	CO No.
Q1.	Elucidate the key features of intelligent filtering agents in the context of Knowledge Management, and how do these features contribute to the efficient organization, retrieval, and dissemination of information within an organization?	**[05]**	CO3
Q2.	Explain the essential components that constitute a robust Knowledge Management (KM) strategy, and how do these components contribute to the overall success and sustainability of knowledge initiatives within an organization?	**[05]**	CO2
Q3.	In his seminal work in 1993, Willard delineated five key activities of Information Resource Management (IRM). Could you elaborate on each of these activities and discuss their significance in the broader context of managing information resources within an organization?	**[05]**	CO5
Q4.	In what ways do collaboration tools enhance knowledge sharing and creation within an organization, and how can they be integrated seamlessly into the Knowledge Management Application Architecture?	**[05]**	CO4
Q5.	Illustrate the primary objective of implementing an Electronic Performance Support System (EPSS) in the context of knowledge management, and how does it align with organizational goals?	**[05]**	CO3
Q6.	How can individuals balance information overload in the digital age while managing their knowledge effectively?	**[05]**	CO5
Q7.	Exemplify the task analysis in the context of knowledge management, and how does it contribute to the effectiveness of organizational processes and decision-making?	**[05]**	CO4