Question28:

28.Question: K-Means Clustering for Customer Segmentation

You are working for an e-commerce company and want to segment your customers into distinct

groups based on their purchasing behavior. You have collected a dataset of customer data with

various shopping-related features.

Write a Python program that allows the user to input the shopping-related features of a new

customer. The program should use K-Means clustering from scikit-learn to assign the new customer

to one of the existing segments based on the input features.

Answer:

import pandas as pd

from sklearn.cluster import KMeans

from sklearn.preprocessing import StandardScaler

data\_path = r"C:\Users\jampa\Downloads\customer\_data.csv" # Update this path to where you saved the CSV file

df = pd.read\_csv(data\_path)

if 'CustomerID' not in df.columns:

df['CustomerID'] = range(1, len(df) + 1)

X = df[['Annual\_Spend', 'Visit\_Frequency', 'Time\_on\_Site']]

scaler = StandardScaler()

X\_scaled = scaler.fit\_transform(X)

kmeans = KMeans(n\_clusters=3, random\_state=42)

kmeans.fit(X\_scaled)

df['Cluster'] = kmeans.labels\_

print("Clustered Customer Data:")

print(df)

def classify\_new\_customer(annual\_spend, visit\_freq, time\_on\_site):

new\_customer = pd.DataFrame([[annual\_spend, visit\_freq, time\_on\_site]], columns=['Annual\_Spend', 'Visit\_Frequency', 'Time\_on\_Site'])

new\_customer\_scaled = scaler.transform(new\_customer)

cluster = kmeans.predict(new\_customer\_scaled)

return cluster[0]

print("\nEnter details for the new customer:")

annual\_spend = float(input("Annual Spend: "))

visit\_freq = int(input("Visit Frequency (Number of visits per month): "))

time\_on\_site = float(input("Time on Site (in minutes): "))

new\_customer\_cluster = classify\_new\_customer(annual\_spend, visit\_freq, time\_on\_site)

print(f"\nThe new customer belongs to Cluster {new\_customer\_cluster}")

Output:

