In Place Upgrade Server Notes

25 September, 2024   12:38 PM

CHG0168951-OS Upgrade.. reference change.
For the OS Upgrade Task Steps:
Open the Service Catalog.
Select **OS In-Place Upgrade (Windows)**.
Fill in the required details: Vcenter name, Hostname, Downtime, ISO path, and OS name.
Submit the request; this will generate an RITM with a Change Request number.
Please forward the RITM to the technical approver (Venu).Put the server in maintenance mood manually by maintenance schedules.
For the OS Upgrade Task Steps:
First, check the available space on the C drive; ensure there is a minimum of 35GB.
If there is insufficient space, clear any unwanted files.
Monitor the C request. Close the App and DB service tasks; snapshots will be taken care of automatically.
Mount the ISO to the VM and start the upgrade process.(Automatically)
Monitor the status in the VM through the Log View folder using Script1.
Need to monitor the Change Request and Request Pending Change RITM's
Close the App and DB service CTasks.
Inform the server owner to start the application services and check the status.
Attach the post-upgrade activity details, including: 1. Hostname and Properties, 2. Drive Details, 3. Screenshot
Post upgradation completed
1. Upgrade the VMware Tools.
2. Change the hardware compatibility version to the latest version.
3. Update the Guest OS version in the VMware Options console (OS Container).
4. Inform the Patch team to push the latest updates.