Dhanasekar C

System/Wintel Administration

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📍 Bangalore, KA, India
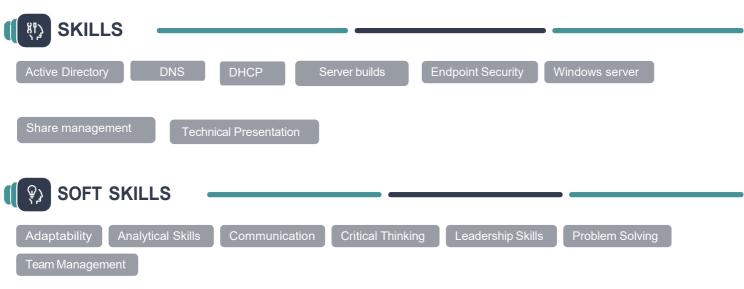
I'm Dhanasekar C, a determined and passionate Wintel admin with 4.5 years of experience in Information Technology. I have a demonstrated history of expertise in Windows Servers, Active Directory, DNS, DHCP, Endpoint Security, and technical documentation. My diverse skill set enables me to drive technological advancements, optimize system performance, and ensure robust organizational security, consistently delivering a significant return on investment through strategic IT initiatives and effective resource management.

SKILLS

Active Directory | DNS | DHCP | Server builds | Endpoint Security | Windows server

Share management | Technical Presentation

SOFT SKILLS

Adaptability | Analytical Skills | Communication | Critical Thinking | Leadership Skills | Problem Solving

Team Management

WORK EXPERIENCE

Specialist
HCL technologies

01/2024 – Present   *Bengaluru - IN*

Achievements/Tasks

- **Active Directory, DNS, and DHCP Server Management:** Efficient configuration and administration of Active Directory, DNS, and DHCP servers to maintain seamless network operations and user management.
- **Share folder management:** Managing the share permissions as per the business requirement.
- **Server builds:** Creation and managing of Virtual machines in VMware ESXI and Hyper-V.
- **Server Hardening:** Perform the server hardening for newly created servers.
- **GPO Management:** Create and manage the GPO at domain level. Mapping the appropriate GPO to the appropriate OU and make sure all servers are updated with the policies.
- **Identity Management:** Creation and manage the users/security groups in AD.
- **Hardware and Application Troubleshooting:** Manage all kinds of desktop and laptop related problems and installations of required applications.
- **Endpoint Security Management:** Hands-on experience in configuring and managing endpoint security, with expertise in Symantec Endpoint.
- **Documentation and Incident Management:** Effective documentation of all activities and incidents for future reference and archival purposes, facilitating continuous improvement and compliance.
- **ITSM Management:** Monitoring the Request & Incidents by using Manage engine ticketing tools and giving support to end users as per client requirement.
- **MAC devices Management:** Configuration of MAC Laptop with basic software installation and other software with approval and troubleshooting MAC related issues.
- **Team Management and Training:** Leading and training the IT team to ensure high levels of service delivery and technical expertise, driving team performance and productivity.

WORK EXPERIENCE

Desktop support engineer – L1
Landmark Group (Payroll: Fidelis Technology Services Pvt Ltd)

05/2023 - 01/2024   *Bengaluru - IN*

Achievements/Tasks

- **Identity Management:** Creation and manage the users/security groups in AD.
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- **MAC devices Management:** Configuration of MAC Laptop with basic software installation and other software with approval and troubleshooting MAC related issues.

WORK EXPERIENCE

Desktop support engineer – L1
Landmark Group (Payroll: Future Focus Infotech.)

08/2022 - 04/2023   *Bengaluru - IN*

Achievements/Tasks

- **Identity Management:** Creation and manage the users/security groups in AD.
- **Hardware and Application Troubleshooting:** Manage all kinds of desktop and laptop related problems and installations of required applications.
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WORK EXPERIENCE

Customer support Engineer
Chowdary Tech

01/2020 - 07/2022   *Hosur- IN*

WORK EXPERIENCE

System Engineer
SmartClass Educational Services Pvt.Ltd

09/2019 - 11/2019

Hosur- IN

WORK EXPERIENCE

Jr Project Technician(Non-IT)
Eloquent power systems
08/2017 - 1/2019   *Bengaluru - IN*

EDUCATION

Bachelor of Engineering - EEE
Maharaja Institute of Technology, Coimbatore - TN
06/2012 - 05/2016   *63 %*

INTERESTS

Movies   Music   Photography   Reading   Travel

LANGUAGES

English
Full Professional Proficiency

Kannada
Full Professional Proficiency

Tamil
Full Professional Proficiency

Telugu
Full Professional Proficiency