

Vince Davies

EDUCATION

Diablo Valley College – San Ramon, CA **2020**
Associate of Science, Computer Science

University of California, Davis – Davis, CA **2014**
Bachelor of Science, Managerial Economics

KEY SKILLS

Data Analytics | Business Strategy | IT Support | Hardware | Operations | Web Development | UI Design | Communications | Customer Experience | Tax Filing | Financial Planning | Credit Risk | C++ | SQL | Pandas | Python | Jupyter | Git | Java | HTML | CSS | Tableau | Excel | PowerPoint

EXPERIENCE

Surplus Line Association of California – San Ramon, CA
Data Analyst **2021-Present**

- Distinguished as a top performer of an 80+ member department in terms of low error rate and volume by aggressively learning material via courses, shadowing mentors, and asking the right questions
- Completed 5% more production and committed even fewer errors after streamlining an interface, using my HTML and CSS knowledge to create the necessary changes
- Processed policies which gained the company \$25,000 per month on a conservative average

Self Employed – San Ramon, CA
Chess Instructor **2019-2021**

- Designated as lead instructor of multiple chess organizations due to clear communication with students and recognition for quality of material presented
- 400+ rating point annual increase for the top 10% of students receiving lessons
- US Chess Federation National Expert, rated 2000+ (<http://www.uschess.org/msa/MbrDtlMain.php?12803881>)
- One video featured on my 300+ subscriber YouTube chess channel was viewed more than 30,000 times

Social Finance (SoFi) – Healdsburg, CA
Credit Team Lead **2017 - 2019**

- Promoted to Credit Team Lead from Credit Analyst for high production and lower than average error rate
- Compiled a standard setup module adopted by multiple teams, resulting in a time savings of 300+ hours per team per year
- Developed, guided, and helped manage a team of 10+ members
- Used Tableau to view/pull reports and gain insights. Tracked 5 key performance metrics

Credit Analyst **2015-2017**

- Examined financial statements and processed \$3,000,000+ in loans per month
- Responsible for making sound decisions regarding credit policy and underwriting loans
- Managed customer relationships and identified solutions to fit their needs

Allstate Insurance – Livermore, CA
Claims Adjuster **2014-2015**

- Investigated claims and determined liability for involved parties
- Coordinated with rental car companies to best help the customer
- Collaborated with other adjusters to ensure claims are handled in a uniform fashion

Internal Revenue Service – Davis, CA **2013-2014**
Volunteer Income Tax Filing Consultant

- Gained experience regarding federal and state taxes while assisting clients with their tax filings
- Practiced face-to-face client interactions and communication skills
- Ensured the best filing practices to get the best return for clients

Northwestern Mutual – Pleasanton, CA
Financial Planning Intern **2013**

- Learned details of life insurance, IRS savings plans, and financial planning & investing
- Worked with experienced representatives to help clients meet their financial goals
- Gave presentations on how a particular product/strategy could help clients