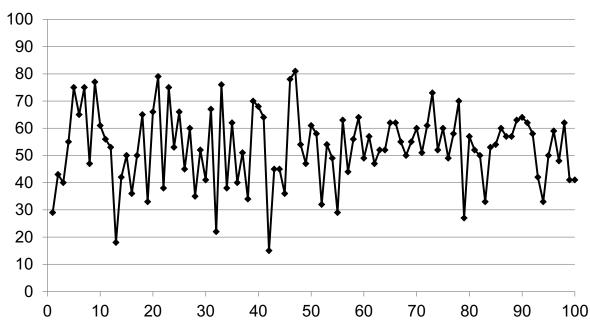
Week 4: Decisions in Settings with High Uncertainty

- ♦ Session 1 Decision Trees
 - Example: Furniture maker IDEA Chooses a Supplier
- ◆ Session 2 Using Simulation within Decision Trees
 - O Example: More Complex Demand Distributions for IDEA
- ◆ Session 3 Using Optimization Together with Simulation
 - O Example: IDEA Chooses Order Quantities
- ◆ Session 4 Wrap Up
 - O Example: Back to the Newsvendor Problem

Remember Senthil's newsvendor problem from week 1

- You are selling "wodgets"
 - O Unit cost = 3 talers
 - O Sales price = 12 talers
 - O Salvage value = 0 talers
- Historically, demand has been variable, uncertain

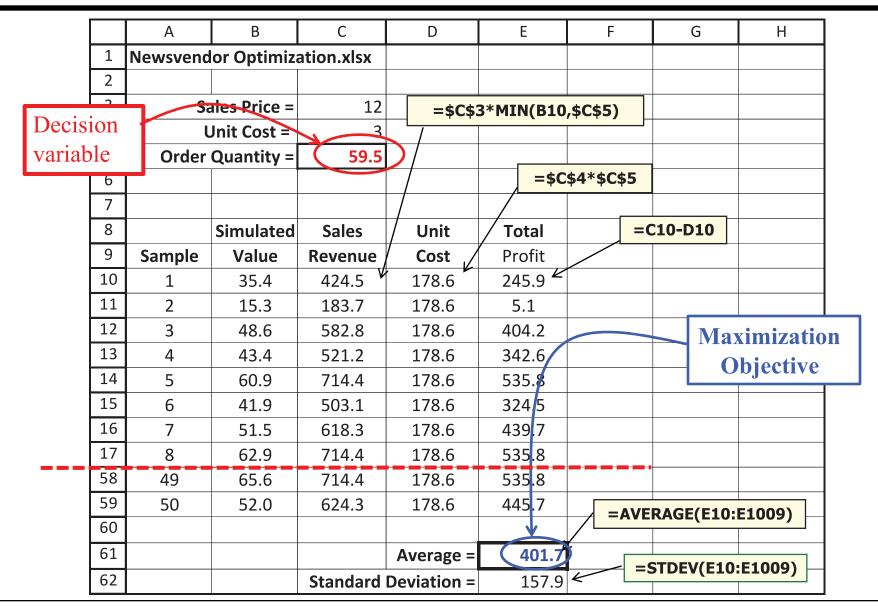


◆ How many wodgets, Q, should you order to maximize expected profit?

We know how to find a good order quantity Q

- Use the historical data to forecast future demand
 - Normally distributed with mean of 52.81 and standard deviation of 15.10
- Use the demand forecast to drive a simulation
 - O If we order Q and demand is D, then profit $\pi = 12$ * min{D, Q} 3 * Q
 - \odot For a given Q simulate samples of D and calculate a π for each sample
 - O Calculate the average of the π 's
- Use optimization for find an average-profit-maximizing Q for the sample
 - O Objective to maximize the average profit
 - O Decision variable is Q
 - Constraints on minimum and maximum order quantity
- ◆ The optimal Q maximizes average profit for the sample
 - O It's a good estimate of the optimal Q for the demand forecast

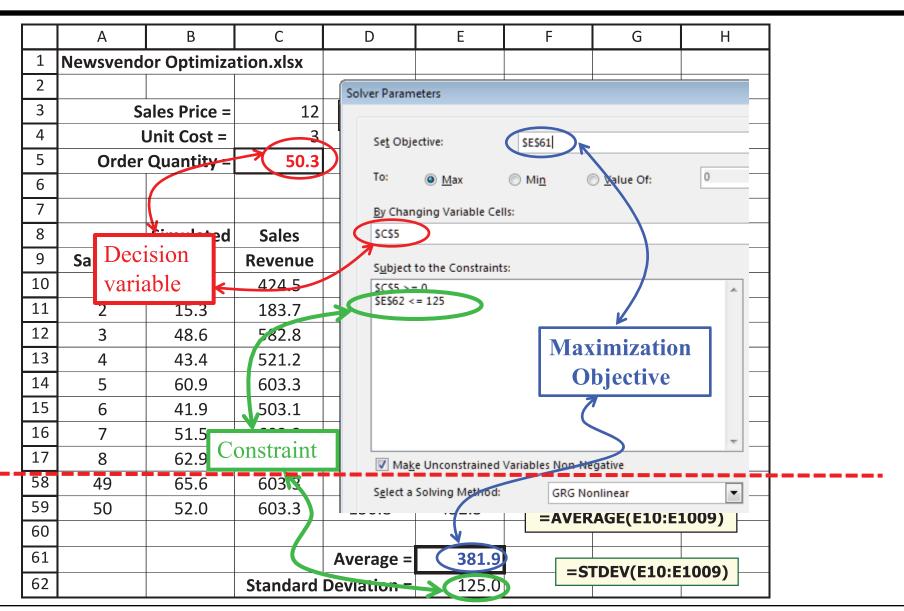
Q* ≈ 60 maximizes expected profit for this sample



We can also include constraints on risk

- Recall Sergei's session on risk and reward
 - O Often decision makers must trade off risk and reward
 - A common measure of reward is expected value...it's "risk neutral"
 - One common measure of risk (of many) is the standard deviation
- ◆ Suppose we want to limit the newsvendor's risk
 - O E.g., standard deviation of the profit should be no more than 125 talers
- We can update our optimization problem to limit that risk
 - Use Excel to calculate the standard deviation of the profit
 - Add a constraint that limits the standard deviation for any Q
- Note: the standard deviation function is also not linear
 - O But it is "quadratic" which is a well-behaved kind of nonlinear function
 - O For example, see J. R. Evans, *Business Analytics*, Pearson, 2013.

For standard deviation ≤ 125 on $Q^* \approx 50$



Wrap-up for Week 4 Session 4

- We came back to the newsvendor, a fundamental problem in operations
 - O Given the price, cost, and a demand history choose a good order quantity Q
- We used the demand forecast from week 1, along with simulation and optimization from weeks 2 and 3 to find a good Q
- ◆ With these tools, finding an effective Q was easy
 - Simulate a large number of demands
 - O Optimize to find a Q that maximizes average profit for the sample
 - O Use the optimal Q for the sample as an estimate of the optimal Q
- ◆ Adding a constraint on the standard deviation of the profit was also easy
- ◆ Two caveats
 - The problem's "min {D,Q}" is not linear see the optional advanced session
 - The standard deviation is also non-linear but that's not a problem