Week 4: Decisions in Settings with High Uncertainty

- ♦ Session 1 Decision Trees
 - O Example: Furniture maker IDEA Chooses a Supplier
- ◆ Session 2 Using Simulation within Decision Trees
 - O Example: More Complex Demand Distributions for IDEA
- ◆ Session 3 Using Optimization Together with Simulation
 - O Example: IDEA Chooses Order Quantities
- ◆ Session 4 Wrap Up
 - O Example: Back to the Newsvendor Problem

Original problem description for IDEA's Krusbär tent

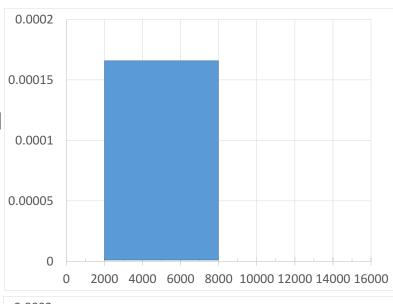
Order quantities and costs, by supplier

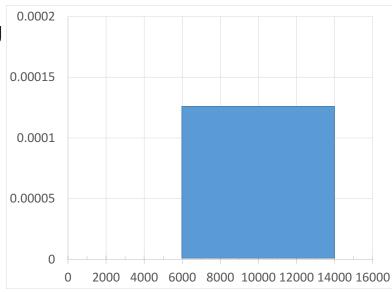
| | Sweden (S) | Poland (P) |
|------------------|-------------|--------------|
| Order Quantity | 5,000 units | 10,000 units |
| Fixed Charge | 0€ | 50,000€ |
| Unit Cost | 120€ | 100€ |

- ◆ Demand forecast given a unit price of 150€
 - 50% chance demand is strong: 10,000 units
 - 50% chance demand is weak: 5,000 units

But demand may be more complex

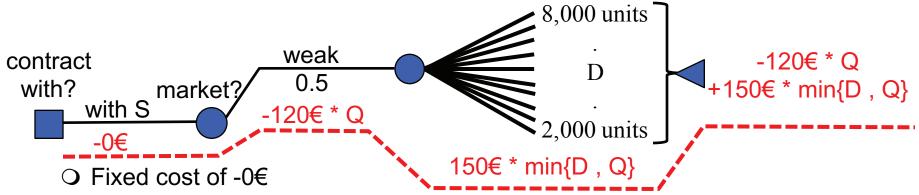
- Assume demand is <u>uniformly</u> distributed
 - Defined by a minimum outcome and a maximum outcome
 - Any outcome between a given minimum and maximum is equally likely
 - O For example, see J. R. Evans, *Business Analytics*, Pearson, 2013.
- More complex demand model
 - 50%-50% chance demand is weak or strong
 - Weak demand is <u>uniformly</u> distributed: 2,000-8,000 units
 - Strong demand is <u>uniformly</u> distributed: 6,000-14,000 units
- How can we represent this in a tree?





Consider the choice of Supplier S

What happens if IDEA chooses supplier S and the market is weak?



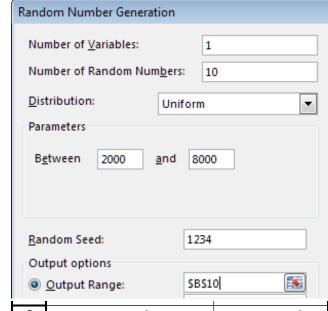
- In a weak (or strong) market order Q = 5,000 units (100% of S's capacity)
 - □ Order cost = -120€ * Q (where Q=5,000)
- O Demand (D) is uniformly distributed between 2,000 and 8,000 units
 - If D ≤ Q, then revenue = 150€ * D
 - ☐ If D > Q, then revenue = 150€ * Q
 - □ For any D IDEA earns revenue = 150€ * min{D , Q}
- Add the cash flows to determine IDEA's profit
 - □ Profit = 120€ * Q + 150€ * min{D , Q}
- ◆ Set Q = 5,000 and simulate D to estimate IDEA's expected profit

Simulate Supplier S and a weak market (10 samples)

| | А | В | С | D | Е | F | |
|----|----------------------|--------------------------|----------------|-------------------------|---------------|--------------|--|
| 1 | IDEA.xlsx | | Г | =\$B\$5*MIN(\$B\$3,B10) | | | |
| 2 | | | | =\$P\$JNIIII(\$ | B\$3,B10) | | |
| 3 | Order Quantity (Q) = | 5000 | units | | | | |
| 4 | Fixed Cost = | 0 | euros | =\$B\$3*\$B\$ | <u> </u> | | |
| 5 | Price = | 150 | euros per unit | +-+- | - | D-D10-E10 | |
| 6 | Unit Cost = | 120 | euros per unit | | | | |
| 7 | | | | =\$B\$4 | | \ | |
| 8 | Sample | Demand | | | | | |
| 9 | Number | Sample (D) | Revenue√ | Fixed Cost | Variable Cost | Profit | |
| 10 | 1 | 2,744.90 | 411,734.37 | - | 600,000.00 | (188,265.63) | |
| 11 | 2 | 2,039.00 | 305,850.40 | - | 600,000.00 | (294,149.60) | |
| 12 | 3 | 4,336.68 | 650,502.03 | - | 600,000.00 | 50,502.03 | |
| 13 | 4 | 3,603.69 | 540,553.00 | - | 600,000.00 | (59,447.00) | |
| 14 | 5 | 6,221.81 | 750,000.00 | - | 600,000.00 | 150,000.00 | |
| 15 | 6 | 3,413.07 | 511,960.20 | - | 600,000.00 | (88,039.80) | |
| 16 | 7 | 4,796.84 | 719,525.74 | - | 600,000.00 | 119,525.74 | |
| 17 | 8 | 6,487.69 | 750,000.00 | - | 600,000.00 | 150,000.00 | |
| 18 | 9 | 2,742.70 | 411,404.77 | - | 600,000.00 | (188,595.23) | |
| 19 | 10 | 4,436.11 | 665,416.43 | - | 600,000.00 | 65,416.43 | |
| 20 | | | 4)/50 | 1 CE (P1 0 P1 0) | | | |
| 21 | average = | 4,082.25 < | =AVER | AGE(B10:B19) | | (28,305.31) | |
| 22 | std. deviation = | 1,471.92 | =STDE\ | /(B10:B19) | | 158,788.93 | |
| 23 | | | | | | | |

Notes on the simulation

- We used Excel's Random Number Generator (RNG)
 - 10 samples of 1 random variable (D)
 - O Uniformly distributed from 2,000 to 8,000
 - O Using random seed 1234
- Samples of the Uniformly distributed demand included fractional quantities
 - That's by definition in a uniform distribution
 - O For simplicity, we'll use it in our example
 - There are other distributions that ensure that samples are whole numbers
 - See RJ Evans, Business Analytics Pearson, 2013
- The spreadsheet IDEA.xlsx has several worksheets, each with a different simulation



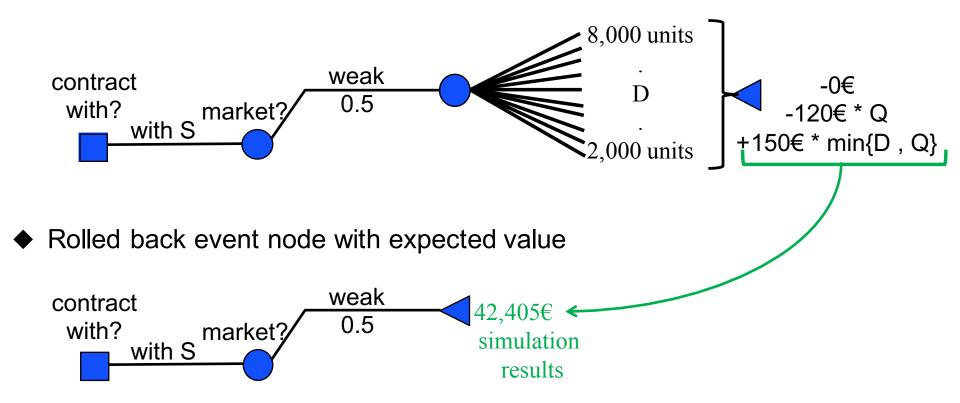
| 8 | Sample | Demand |
|----|--------|------------|
| 9 | Number | Sample (D) |
| 10 | 1 | 2,744.90 |
| 11 | 2 | 2,039.00 |
| 12 | 3 | 4,336.68 |
| 13 | 4 | 3,603.69 |
| 14 | 5 | 6,221.81 |
| 15 | 6 | 3,413.07 |
| 16 | 7 | 4,796.84 |
| 17 | 8 | 6,487.69 |
| 18 | 9 | 2,742.70 |
| 19 | 10 | 4,436.11 |

Supplier S and a weak market, with 1000 samples

| | А | В | С | D | Е | F |
|------|----------------------|------------|----------------|-------------------|---------------|--------------|
| 1 | IDEA.xlsx | | | | | |
| 2 | | | | | | |
| 3 | Order Quantity (Q) = | 5000 | units | | | |
| 4 | Fixed Cost = | 0 | euros | | | |
| 5 | Price = | 150 | euros per unit | | | |
| 6 | Unit Cost = | 120 | euros per unit | | | |
| 7 | | | | | | |
| 8 | Sample | Demand | | | | |
| 9 | Number | Sample (D) | Revenue | Fixed Cost | Variable Cost | Profit |
| 10 | 1 | 2,744.90 | 411,734.37 | - | 600,000.00 | (188,265.63) |
| 11 | 2 | 2,039.00 | 305,850.40 | - | 600,000.00 | (294,149.60) |
| 12 | 3 | 4,336.68 | 650,502.03 | - | 600,000.00 | 50,502.03 |
| 13 | 4 | 3,603.69 | 540,553.00 | - | 600,000.00 | (59,447.00) |
| 14 | 5 | 6,221.81 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 15 | 6 | 3,413.07 | 511,960.20 | - | 600,000.00 | (88,039.80) |
| 16 | 7 | 4,796.84 | 719,525.74 | - | 600,000.00 | 119,525.74 |
| 17 | 8 | 6,487.69 | 750,000.00 | | 600,000.00 | 150,000.00 |
| 1008 | 999 | 2,642.54 | 396,380.50 | - | 600,000.00 | (203,619.50) |
| 1009 | 1000 | 3,713.92 | 557,087.92 | - | 600,000.00 | (42,912.08) |
| 1010 | | | | | | |
| 1011 | average = | 5,044.06 | | | | 42,404.97 |
| 1012 | std. deviation = | 1,712.70 | | | | 145,039.38 |

We used the simulation to roll back a complex event

Original event node with uniformly distributed demand



We also can simulate to estimate the expected profit in the other 3 cases

Simulate Supplier S and a strong market (1000 samples)

| | А | В | С | D | Е | F |
|------|----------------------|------------|----------------|-------------------|---------------|------------|
| 1 | IDEA.xlsx | | | | | |
| 2 | | | | | | |
| 3 | Order Quantity (Q) = | 5000 | units | | | |
| 4 | Fixed Cost = | 0 | euros | | | |
| 5 | Price = | 150 | euros per unit | | | |
| 6 | Unit Cost = | 120 | euros per unit | | | |
| 7 | | | | | | |
| 8 | Sample | Demand | | | | |
| 9 | Number | Sample (D) | Revenue | Fixed Cost | Variable Cost | Profit |
| 10 | 1 | 6,993.19 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 11 | 2 | 6,052.00 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 12 | 3 | 9,115.57 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 13 | 4 | 8,138.25 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 14 | 5 | 11,629.08 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 15 | 6 | 7,884.09 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 16 | 7 | 9,729.12 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 17 | 8 | 11,983.58 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 1008 | 999 | 6,856.72 | 750,000.00 | - | 600,000.00 | 150,000.00 |
| 1009 | 1000 | 8,285.23 | 750,000.00 | _ | 600,000.00 | 150,000.00 |
| 1010 | | | | | | |
| 1011 | average = | 10,058.75 | | | | 150,000.00 |
| 1012 | std. deviation = | 2,283.61 | | | | 0.00 |

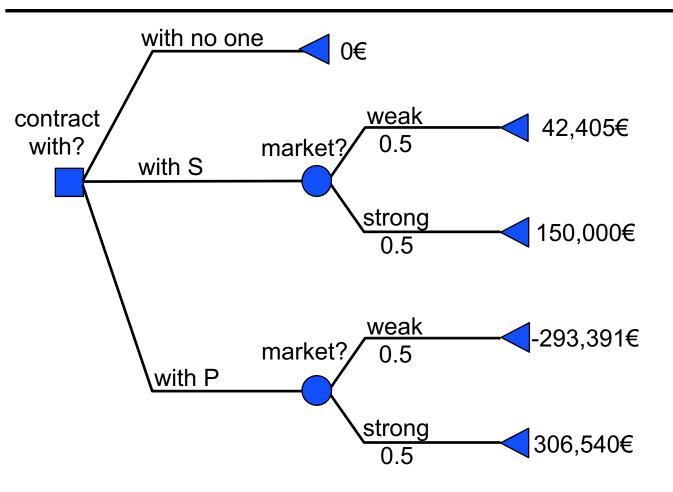
Simulate Supplier P and a weak market (1000 samples)

| | А | В | С | D | E | F |
|------|----------------------|------------|----------------|-------------------|---------------|--------------|
| 1 | IDEA.xlsx | | | | | |
| 2 | | | | | | |
| 3 | Order Quantity (Q) = | 10000 | units | | | |
| 4 | Fixed Cost = | 50000 | euros | | | |
| 5 | Price = | 150 | euros per unit | | | |
| 6 | Unit Cost = | 100 | euros per unit | | | |
| 7 | | | | | | |
| 8 | Sample | Demand | | | | |
| 9 | Number | Sample (D) | Revenue | Fixed Cost | Variable Cost | Profit |
| 10 | 1 | 2,744.90 | 411,734.37 | 50,000.00 | 1,000,000.00 | (638,265.63) |
| 11 | 2 | 2,039.00 | 305,850.40 | 50,000.00 | 1,000,000.00 | (744,149.60) |
| 12 | 3 | 4,336.68 | 650,502.03 | 50,000.00 | 1,000,000.00 | (399,497.97) |
| 13 | 4 | 3,603.69 | 540,553.00 | 50,000.00 | 1,000,000.00 | (509,447.00) |
| 14 | 5 | 6,221.81 | 933,271.28 | 50,000.00 | 1,000,000.00 | (116,728.72) |
| 15 | 6 | 3,413.07 | 511,960.20 | 50,000.00 | 1,000,000.00 | (538,039.80) |
| 16 | 7 | 4,796.84 | 719,525.74 | 50,000.00 | 1,000,000.00 | (330,474.26) |
| 17 | 8 | 6,487.69 | 973,152.87 | 50,000.00 | 1,000,000.00 | (76,847.13) |
| 1008 | 999 | 2,642.54 | 396,380.50 | 50,000.00 | 1,000,000.00 | (653,619.50) |
| 1009 | 1000 | 3,713.92 | 557,087.92 | 50,000.00 | 1,000,000.00 | (492,912.08) |
| 1010 | | | | | | |
| 1011 | average = | 5,044.06 | | | | (293,391.16) |
| 1012 | std. deviation = | 1,712.70 | | | | 256,905.74 |

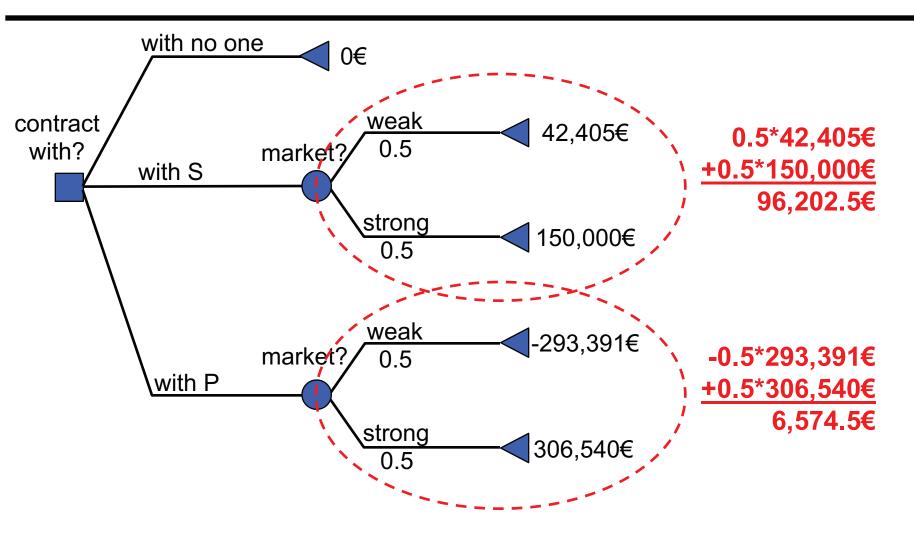
Simulate Supplier P and a strong market (1000 samples)

| | А | В | С | D | E | F |
|------|----------------------|------------|----------------|-------------------|---------------|--------------|
| 1 | IDEA.xlsx | | | | | |
| 2 | | | | | | |
| 3 | Order Quantity (Q) = | 10000 | units | | | |
| 4 | Fixed Cost = | 50000 | euros | | | |
| 5 | Price = | 150 | euros per unit | | | |
| 6 | Unit Cost = | 100 | euros per unit | | | |
| 7 | | | | | | |
| 8 | Sample | Demand | | | | |
| 9 | Number | Sample (D) | Revenue | Fixed Cost | Variable Cost | Profit |
| 10 | 1 | 6,993.19 | 1,048,979.16 | 50,000.00 | 1,000,000.00 | (1,020.84) |
| 11 | 2 | 6,052.00 | 907,800.53 | 50,000.00 | 1,000,000.00 | (142,199.47) |
| 12 | 3 | 9,115.57 | 1,367,336.04 | 50,000.00 | 1,000,000.00 | 317,336.04 |
| 13 | 4 | 8,138.25 | 1,220,737.33 | 50,000.00 | 1,000,000.00 | 170,737.33 |
| 14 | 5 | 11,629.08 | 1,500,000.00 | 50,000.00 | 1,000,000.00 | 450,000.00 |
| 15 | 6 | 7,884.09 | 1,182,613.61 | 50,000.00 | 1,000,000.00 | 132,613.61 |
| 16 | 7 | 9,729.12 | 1,459,367.66 | 50,000.00 | 1,000,000.00 | 409,367.66 |
| 17 | 8 | 11,983.58 | 1,500,000.00 | 50,000.00 | 1,000,000.00 | 450,000.00 |
| 1008 | 999 | 6,856.72 | 1,028,507.34 | 50,000.00 | 1,000,000.00 | (21,492.66) |
| 1009 | 1000 | 8,285.23 | 1,242,783.90 | 50,000.00 | 1,000,000.00 | 192,783.90 |
| 1010 | | | | | | |
| 1011 | average = | 10,058.75 | | | | 306,539.96 |
| 1012 | std. deviation = | 2,283.61 | | | | 193,385.84 |

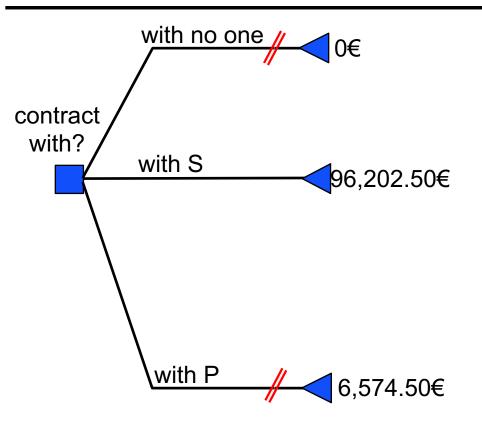
IDEA's tree with simulated estimates of expected profit



We then calculate the expected values for Supplier S, P



The exp. profit maximizing choice remains Supplier S



- Estimate for supplier S drops by >1/3
 From 150,000€ to ~96,200€
- ◆ Estimate for supplier P drops by >90%
 From 75,000€ to ~6,600€
- To maximize expected profit still contract with supplier S

Wrap-up for Session 2 of Week 4

- ◆ How did IDEA's problem change from last session to this one?
- ◆ The overall structure of the decision problem did not change
 - O First decide on a supplier: S, P, or none
 - ☐ Fixed costs and order quantities same as before
 - O Then see if the market is weak or strong
 - ☐ Same 50%/50% probabilities as before
- But the outcomes for weak and strong markets did become more complex.
 - O In the initial model they were fixed numbers, 5000 or 10,000
 - ☐ In either case we could simply calculate IDEA's profits
 - O In the updated model demand in weak and strong markets was still random
 - ☐ We used simulation to estimate IDEA's expected profits
- ◆ Simulations let us evaluate the outcomes of a more complex event
 - O Next session: we'll use optimization to help evaluate more complex decisions