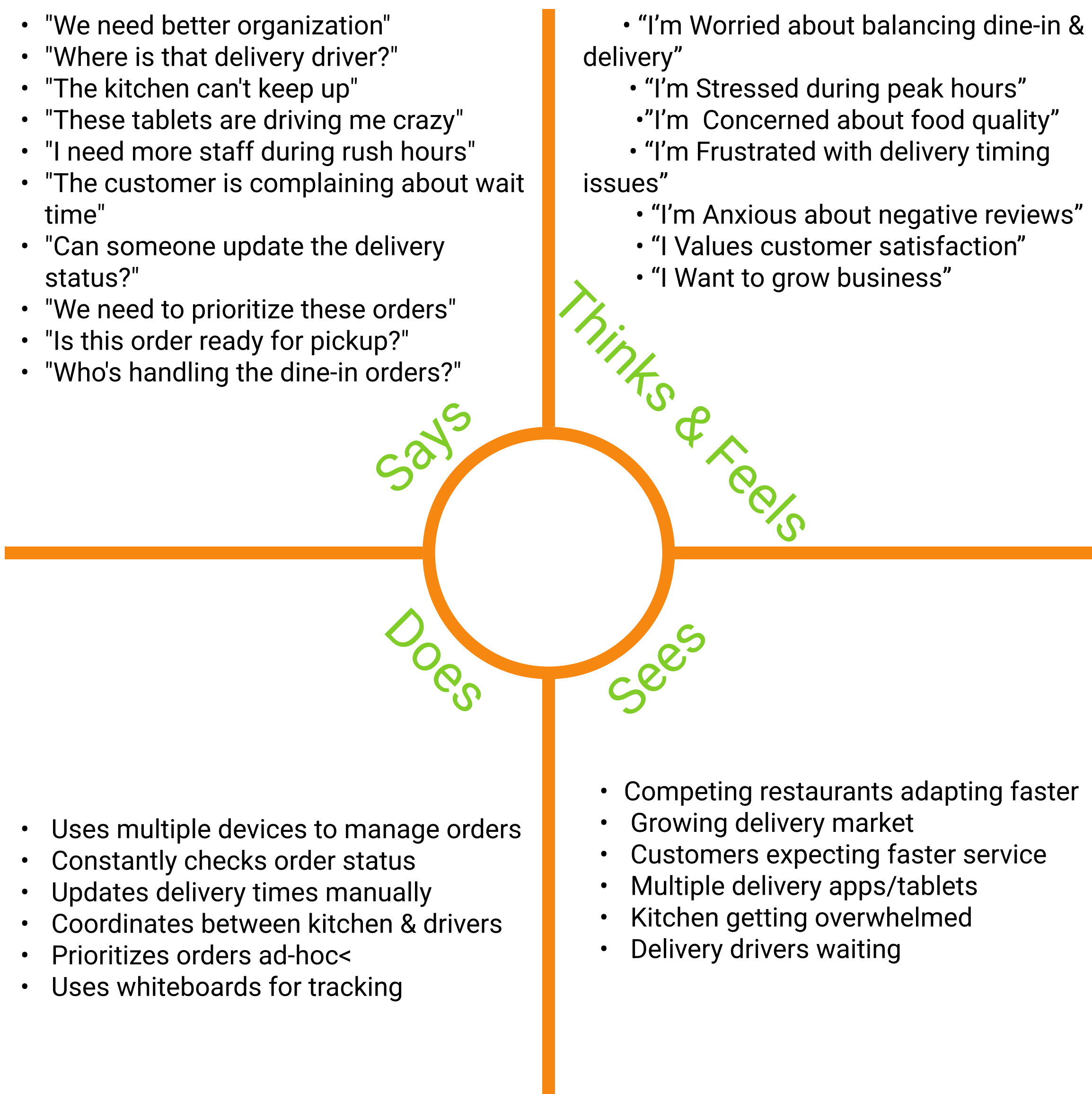


Empathy Map for a Restaurant Manager



Pain Points

- Inaccurate delivery time estimates
- Poor communication with drivers
- Difficulty managing peak hours
- Multiple system management
- Order prioritization challenges
- Staff coordination issues
- Limited tech integration

Needs/Opportunities

- Unified order management system
- AI-powered delivery time prediction
- Automated driver communication platform
- Smart kitchen capacity monitoring
- Dynamic staff allocation system
- Integrated inventory management
- Real-time analytics dashboard
- Automated order prioritization
- Staff training and onboarding tools
- Quality control monitoring system