

## Vincent Gammill (tech writer)

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### EXPERIENCE

#### Technical Writer, Epic Systems

11/2017 - Present

For software critical to patient care and hospital revenue at large health systems, I helped users learn about:

- New features and configuration options
- Automatic changes in a highly regulated industry
- User interface changes that required training

I collaborated with development teams that created software for creating medical insurance claims and exchanging patient data with external systems.

I moved to my team on short notice after both writers for that team left the company. I covered the work alone for three months and met all documentation deadlines.

#### Science Teacher, Little Rock Central High School

08/2015 - 05/2017

While teaching chemistry and physics, I fostered an inclusive and supportive learning environment for students with diverse needs. I engaged parents whenever student success was at risk.

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### SKILLS

Writing and Editing	★★★★	SQL	★★★★☆
HTML	★★★★	Linux	★★☆☆
Markdown	★★★☆☆	Python	★★☆☆
Structured Authoring	★★★☆☆	Git	★★☆☆
CSS	★★★☆☆		

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### EDUCATION

B.A. Physics, Hendrix College, 2014

GPA: 4.0, Summa Cum Laude, Phi Beta Kappa