

Vincent Gammill (tech writer)

vincent.gammill.ar@gmail.com · (501)-920-5999

EXPERIENCE

Technical Writer, Epic Systems

11/2017 - Present

As a member of the integration engineering team and the electronic insurance team, I:

- Collaborated with subject matter experts from engineering, design, testing, support, and sales to define document needs and strategic priorities.
- Planned, authored, and maintained guides and release notes for customer IT teams as well as technical API documentation for internal support, customer IT, and third-party software vendors.
- Designed processes and tools for document maintenance and publication.
- Created authoring guidelines for both web documentation and in-system text.
- Worked with engineers and testers to sharpen system text and improve the user experience, focusing on concision and designs that reduced the need for text.
- Created promotional documents, video scripts, and feature walkthroughs as needed.

I moved to my current team after both writers for that team left the company. I covered the work alone for three months and met all documentation deadlines.

Science Teacher, Little Rock Central High School

08/2015 - 05/2017

While teaching chemistry and physics, I fostered an inclusive and supportive learning environment for students with diverse needs. I engaged parents whenever student success was at risk.

SKILLS

Writing and Editing	★★★★	SQL	★★★☆☆
HTML	★★★★	Linux	★★☆☆☆
Markdown	★★★☆☆	Python	★★☆☆☆
Structured Authoring	★★★☆☆	Git	★★☆☆☆
CSS	★★★☆☆	REST API, YAML	★★☆☆☆

EDUCATION

B.A. Physics, Hendrix College, 2014

GPA: 4.0, Summa Cum Laude, Phi Beta Kappa