

Vincent Gammill (tech writer)

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EXPERIENCE

Technical Writer, Epic Systems

11/2017 - Present

As a member of the integration engineering team and the electronic insurance team, I:

- Collaborated with subject matter experts from engineering, design, testing, support, and sales to define document needs and strategic priorities.
- Planned, authored, and maintained guides and release notes for customer IT teams as well as technical API documentation for internal support, customer IT, and third-party software vendors.
- Designed processes and tools for document maintenance and publication.
- Created authoring guidelines for both web documentation and in-system text.
- Worked with engineers and testers to sharpen system text and improve the user experience, focusing on concision and designs that reduced the need for text.
- Created promotional documents, video scripts, and feature walkthroughs as needed.

I moved to my current team after both writers for that team left the company. I covered the work alone for three months and met all documentation deadlines.

Science Teacher, Little Rock Central High School

08/2015 - 05/2017

While teaching chemistry and physics, I fostered an inclusive and supportive learning environment for students with diverse needs. I engaged parents whenever student success was at risk.

SKILLS

Writing and Editing	★★★★★	SQL	★★★★☆
HTML	★★★★★	Linux	★★★★☆
Markdown	★★★★☆	Python	★★★★☆
Structured Authoring	★★★★☆	Git	★★★★☆
CSS	★★★★☆	REST API, YAML	★★★★☆

EDUCATION

B.A. Physics, Hendrix College, 2014

GPA: 4.0, Summa Cum Laude, Phi Beta Kappa