

Chandan

CORPORATE TRAINER | CONSULTANT
IT | CRM | TELECOM BILLING AND RATING

Experience Summary

- 15 years of combined experience in Development, Consulting, Installation, Training & Implementation in IT/ CRM / Billing and Rating, Relational Databases, Web Architecture, Reporting tools, Front-end Tools, Artificial Intelligence Technology, Microsoft Certified CRM Application Specialist
- Experienced delivering training and development in the area of mobile technologies using tools and framework like .Net, Java, Node JS, React, Angular, Flutter, Type Script, Ionic Framework, Apple UIKit Framework, Loadash, moment.js, native script, Couch DB, Mongo Db,
- Conducted Training and consulting across 26 countries for 50+ international companies on Web Technologies and CRM Application
- Imparted customized technical Knowledge Transfer programs on Application Development, Billing, Rating Space, Unified Communication C Space to large Business Consulting and strategic IT services providers and a Global Financial Services company.
- Excellent at troubleshooting and problem resolution.
- Experienced International Business traveller

Skills Summary

Web/Mobile Technologies	MEAN Stack, MERN Stack, Full Stack, .Net, Java, NodeJS, Ionic, Native script, Type Script, JavaScript, jQuery, SCSS, HTML 5, CSS, XML, Flex Layout, Angular, Flutter, Bootstrap, Apple UIKit, React Native
Deployment & Storage	Amazon AWS, Azure, Firebase, VPS deployment, Google Play store, Cloud Fire store
Project Scheduling and Support	Freedcamp, GitHub, bitbucket
Training & Presentation	PowerPoint, Draw, Gimp2, Unity
Machine Learning	Artificial Intelligence, Virtual Intelligence, Tensor Flow, Unity, Firebase AI, Text Analytics & Natural Language Processing, Deep Learning
Programming Language	C#, Typescript, VB.net

Database Technologies	MySQL, Microsoft Sql Server, MongoDB, CouchDB, Pouch DB, SQLite, PLSQL, Oracle Database, PostgreSQL, T-SQL
Instructional Designing	iSpring Suite, Amazon Polly
Enterprise-wide Consulting and Implementation	Voice Portal, Redknee Billing Support System, Unified Rating and Charging System, Avaya Unified Communication System, Microsoft DCRM 2016

Few of the Trainings Conducted for Clients

Wipro Infotech (India)	Viking River Cruises	Religare
Fenstra	West Jet	ACC bank
Infosys	Innovatia	Arvato
Google	Summaria Learning	Etisalat
Avaya	Vodafone Turkey	ING
ATnT	Essent Technologies	OfficeMax
Hindustan Times	Newtel	BanglaLink
Atos Origin	Schbang	BMC Software
LnT	Mrunmayi Agro	ICICI Bank
BNC Infotech	Diebold	Aegon
Future Generali	Central Bank of India	Union Bank of India

Education Qualification:

2010: M.Sc. (Information Technology)

Kuvempu University

Certification Details

Graduation in Software Engineering (GNIIT)	NIIT
Microsoft Certified Application Specialist	Microsoft CRM 2013
Microsoft Certified CRM Developer	Microsoft CRM 2013
Avaya Certified Implementation Specialist (ACIS)	Avaya IQ Product
OM Certified Developer	Hansen
OM Configuration Certified	Hansen
Certified Catalog Developer	Hansen
Unified Communication Specialist	Avaya
Certified Enablement Service Developer	Avaya

Projects Details

VideoDoctor(Mobile App)	Doctor Appointment App
MilesnMe (Mobile App)	Transport based App
UICanvas(Web App)	Photo Editing Application
SmartTrack (Web App)	Student Learning Management
Central Bank of India (Web App)	Banker Login & Loan Application Module
Union Bank of India (Web App)	Loan Application Module
Speech Application using Avaya Dialog Designer	Text to Speech Application
Voice Portal Solution using Avaya	Upgrading existing IVR to Avaya Voice Portal

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