

Vinicios (Vini) Cunha

<https://vinicunha.xyz/>

Contact

Location: Boston, MA

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Education

Wentworth Institute of Technology (WIT), Boston, MA (Graduated: Aug 2023)

Bachelor of Science in Computer Science - Dean's List

Related Courses: Data Structures, Computer Science I/ II, Databases, Computer Organization, Algorithms, Network Programming, and Operating Systems, Programming Languages, Big Data Programming, Parallel Computing, Software Engineering, Impact of AI, Routing and Switching, Advanced Routing and Switching, Wireless Networks

Blackstone Valley Tech HS, Upton, MA (May 2019)

Electrical Major

Skills

Programming Languages: Java, JavaFX, MATLAB, Python, C, SQL, HTML/CSS, F#

Software: Operating Systems (Windows, Linux), Microsoft (Excel, Office, Word), Eclipse, PyCharm, ServiceNow, Spark, Android Studio

Certifications: Certified in Cybersecurity (CC) by ISC2

Languages: English (fluent), Brazilian Portuguese (fluent), Spanish (moderate)

Projects

PopASquat, Android Application – Java + Google Maps API + XML

- Android application that allowed user to locate the nearest bathroom to their location.

Console Based Group Messaging Application – Java

- Established a host/client system that allowed clients to connect to the host server and send messages.
- Application allowed users to group chat, private chat, and vote others off the server.

Fictional Restaurant Database – SQL

- Brainstormed a fictional restaurant including its meals, expenses, employees, etc....
- Created ERDs and SQL databases that stored all the restaurant's information.

Daily Caloric Intake Calculator – Java + JavaFX

- Designed a calculator to display a UI that allows users to input specific data e.g., exercise frequency, height, weight.
- Provides an output of the estimated caloric intake needed to lose weight using the Revised Harris-Benedict Equation.

Experience

Collaboration Engineer - Tier II – Wayfair, Boston, MA

Aug 2022 – Dec 2022 (Co-Op), Sep 2023 – Present (Full-Time)

- Oversee maintenance and troubleshooting for 400+ global meeting/conference rooms, enhancing operational efficiency.
- Implement and support video conferencing systems, including Video Bars, Microphones, and Crestron Units, improving meeting productivity.
- Manage licenses for Google, Zoom, and Logitech, ensuring compliance and cost-effectiveness.
- Innovate low-cost solutions for department advancement and lead conference space design projects, optimizing collaborative spaces.
- Provide AV support for major C-level events, ensuring seamless execution of company-wide meetings and events.

Technical Support Specialist – Harvard University, Cambridge, MA

Jan 2022 – April 2022

- Delivered on-site and remote technical support to Harvard's students and staff, resolving a broad range of software/hardware issues efficiently.
- Achieved department SLA compliance through effective scheduling and prompt problem resolution.

Technical Support Specialist – WIT, Boston, MA

Aug 2021 – Sep 2023

- Managed the full lifecycle of support tickets, including creation, escalation, and resolution.
- Delivered comprehensive technical support to both students and staff, addressing a wide array of technology issues.
- Enhanced IT service delivery by implementing feedback mechanisms and continuous improvement processes.