

## Report Types Dashboards

### Report Types

**Description:** Report types in Salesforce define the set of records and fields available to a report. They determine how data is grouped and displayed in a report. In the context of a job application tracking system, custom report types can be created to define the relationships between different objects, such as Applicants, Jobs, and Interview Feedback.

### Use Case

For example, a custom report type could be designed to include fields from the Job Application object, Applicant object, and Interview Feedback object. This would allow users to create comprehensive reports that show the status of job applications, the most common reasons for rejection, or the average time taken to move an application through the hiring process.

### Dashboards

**Description:** Dashboards in Salesforce are visual representations of data from reports and other sources. They provide a real-time, graphical overview of key metrics and performance indicators. In a job application tracking system, dashboards can be customized to display relevant information about the hiring process.

### Use Case:

A dashboard might include components like:

**Job Application Status:** A chart showing the distribution of applications by status (e.g., submitted, in review, hired).

**Time-to-Hire Metrics:** A gauge or chart indicating the average time it takes to fill a position.

**Top Jobs by Applicants:** A table listing the jobs with the highest number of applications.

**Interview Feedback Summary:** A chart summarizing feedback from interviews, categorized by positive, neutral, and negative.

**Benefits:** Dashboards provide at-a-glance insights, helping recruiters and hiring managers make informed decisions, identify bottlenecks in the hiring process, and monitor overall recruitment performance.

**Integration with Job Application Objects:**

**Description:** Both report types and dashboards are closely tied to the underlying data model, including objects like Job Applications, Applicants, and Jobs. The relationships and fields defined in these objects determine the granularity and depth of the reports and dashboards.

**Use Case:** If the job application object has custom fields for application status, interview feedback, and relevant dates, these can be leveraged in reports and dashboards to track the progress of each application, identify trends, and measure the efficiency of the hiring process.