# ZLACIÀ

## **Invoice**

Order ID: order\_NIUNaR5aLDD5jr

Payment ID:pay\_NIUOIF2T2E2w4j

Invoice Generated: Dec. 30, 2023, 1:52 p.m.

ZLACIÀ

6, Jokha Road, kamrej

Surat, India, 394326

Email: support@zlacia.com

Name: vinit m

12 haridham row house, jokha road, vav, kamrej

surat,gujarat,394326

Item	Size	Quantity	Unit Price	Total
cement gray	S	1	449	449
embrace the chaos	S	1	1349	1349

**Total:**1798

### **Shipping Information:**

Thank you for shopping with ZLACIÀ! We are committed to delivering your order accurately, in good condition, and on time.

## Shipping Timeframe:

All orders are processed within 2 business days. Shipping times may vary based on your location and product availability. Standard shipping within India typically takes 7 to 15 business days.

#### Order Tracking:

Once your order has been shipped, you will receive a confirmation email with a tracking number. You can track your order by visiting our website and entering your tracking number in the designated tracking section. International Shipping: For international orders, shipping times and charges may vary. Customs and import duties may apply and are the responsibility of the customer.

#### Shipping Delays:

In the rare event of unforeseen shipping delays, we will notify you promptly via email or phone.

#### **Return Conditions:**

We want you to be completely satisfied with your purchase. If you're not satisfied for any reason, you may return your items within 7 days of receiving your order.

#### Return Eligibility:

Items must be in their original condition, with all tags attached. Returns must be initiated within 7 days of receiving your order.

How to Initiate a Return:

Contact our customer service team at support@zlacia.com to request a return authorization. Pack the items securely in the original packaging. Include a copy of the packing slip or order confirmation. Ship the package to the address provided by our customer service team.