PROJECT PLANNING AND SCHEDULING

TEAM ID: LTVIP2025TMID30113

PROJECT NAME: Streamlining Ticket Assignment For Efficient Support Operations

Assigned Task to the Group members

Functional requirement: User story – Team Members

Create Users: As an Administrator, I want to create user accounts so that new users can access the system – Surisetty Sri Deekshith

Create Groups: As an Administrator, I want to organize users into logical groups based on their job roles, to streamline access – Surisetty Sri Deekshith

Create Roles: As an Administrator, I want to define roles such as User, Manager, and Admin, so that access is controlled – Kopperla Yogendra Shashank Varma

Assign Users to Groups: As an Administrator, I want to assign users to their appropriate groups to ensure they inherit the right permissions - Kopperla Yogendra Shashank Varma

Assign Roles to Groups: As an Administrator, I want to assign roles to groups so that permission management is simplified – Kandula Prem Kumar

Create Custom Table: As an Administrator, I want to create a custom table to store and manage project or business-specific data – Kandula Prem Kumar

Assign Roles to table: As an Administrator, I want to assign table access to roles so only authorized users can view or edit data – Vinnakota Renuka Devi

Create ACL's: As an Administrator, I want to configure ACL's so that only users with specific roles can perform actions on the table – Vinnakota Renuka Devi

Create Flow: As a Manager, I want a workflow that automatically assigns tickets or tasks to the right group based on conditions – Vinnakota Renuka Devi