HW17

We will keep working on the model from our last assignment, though we will now remove factors that were insignificant in our prior study: Reputation (REP) + Policies (POL) + Perceived Website Investment (INV) + Familiarity (FAML) \rightarrow Perceived Security (SEC) \rightarrow Trust (TRUST) Note: REP, POL, INV, and FAML are antecedents; SEC is a mediator; and TRUST is the outcome

```
library(seminr)
## Attaching package: 'seminr'
## The following object is masked from 'package:base':
##
##
       structure
sec = read.csv("security_data.csv")
# Measurement Model
sec mm <- measure(
  form("REP",multi_items("PREP",1:4)),
  reflect("INV", multi_items("PINV",1:3)),
  reflect("POL", multi_items("PPSS",1:3)),
  reflect("FAML","FAML1"),
  reflect("TRUST", multi_items("TRST", 1:4)),
  reflect("SEC",multi_items("PSEC",1:4))
#Structural Model
sec_sm <- structure(</pre>
```

Question 1) Let's check the measurement quality criteria for our model.

a). Check item reliability of all factors: i. Reflective factors: $\lambda > 0.70$ "Do items individually share variance with their proper constructs?"

```
sec pls$outer loadings
               REP
                         INV
                                                   SEC
                                                           TRUST
##
                                   POL FAML
## PREP1 0.5620886 0.0000000 0.0000000
                                           0 0.0000000 0.0000000
## PREP2 0.8722937 0.0000000 0.0000000
                                           0 0.0000000 0.0000000
## PREP3 0.9126436 0.0000000 0.0000000
                                           0 0.0000000 0.0000000
## PREP4 0.7501044 0.0000000 0.0000000
                                           0 0.0000000 0.0000000
## PINV1 0.0000000 0.9034395 0.0000000
                                           0 0.0000000 0.0000000
## PINV2 0.0000000 0.9248588 0.0000000
                                           0 0.0000000 0.0000000
## PINV3 0.0000000 0.8546347 0.0000000
                                           0 0.0000000 0.0000000
## PPSS1 0.0000000 0.0000000 0.8677997
                                           0 0.0000000 0.0000000
## PPSS2 0.0000000 0.0000000 0.8931731
                                           0 0.0000000 0.0000000
## PPSS3 0.0000000 0.0000000 0.9110949
                                           0 0.0000000 0.0000000
## FAML1 0.0000000 0.0000000 0.0000000
                                           1 0.0000000 0.0000000
## TRST1 0.0000000 0.0000000 0.0000000
                                           0 0.0000000 0.8997543
## TRST2 0.0000000 0.0000000 0.0000000
                                           0 0.0000000 0.9092064
## TRST3 0.0000000 0.0000000 0.0000000
                                          0 0.0000000 0.9045681
```

From the above table, we can find out most of the variable share variance with their proper constructs. However, the loadins of PREP1 did not exceed 0.7!

```
ii. Formative factors: VIF of items < 5 "Do items individually contribute substantially meaningful variance to their constructs?
sec_pls$outer_weights[multi_items("PREP",1:4),"REP"]
## PREP1 PREP2 PREP3 PREP4
## -0.2439983 0.4421127 0.5142640 0.3761566</pre>
```

Check VIF if formaticve items

```
prep1_regr <-lm(sec$PREP1 ~ sec$PREP2 + sec$PREP3 + sec$PREP4)
prep1_r2 <-summary(prep1_regr)$r.squared
prep1_vif <-1 / (1 -prep1_r2)

prep2_regr <-lm(sec$PREP2 ~ sec$PREP1 + sec$PREP3 + sec$PREP4)
prep2_r2 <-summary(prep2_regr)$r.squared
prep2_vif <-1 / (1 -prep2_r2)

prep3_regr <-lm(sec$PREP3 ~ sec$PREP2 + sec$PREP1 + sec$PREP4)
prep3_r2 <-summary(prep3_regr)$r.squared
prep3_vif <-1 / (1 -prep3_r2)

prep4_regr <-lm(sec$PREP4 ~ sec$PREP2 + sec$PREP3 + sec$PREP1)
prep4_r2 <-summary(prep4_regr)$r.squared</pre>
```

```
prep4_vif <-1 / (1 -prep4_r2)

cat("prep1",prep1_vif,"\nprep2",prep2_vif,"\nprep3",prep3_vif,"\nprep4",prep4_vif)

## prep1 2.105557

## prep2 3.77549

## prep3 3.284694

## prep4 1.390946</pre>
```

VIF of each items didn't exceed 5.

b). Convergent validity (reflective factors only):

i. Composite Reliability (CR) of factors: CR > 0.70 "How much do the items of a reflect factor agree with one another?"

```
#INV
INV_items<-multi_items("PINV", 1:3)
INV_loadings<-sec_pls$outer_loadings[INV_items, "INV"]
INV_CR <-sum(INV_loadings)^2 / (sum(INV_loadings)^2 + sum(1-INV_loadings)^2)

#POL
POL_items<-multi_items("PPSS",1:3)
POL_loadings<-sec_pls$outer_loadings[POL_items, "POL"]
POL_CR <-sum(POL_loadings)^2 / (sum(POL_loadings)^2 + sum(1-POL_loadings)^2)

FAML_items<-"FAML1"
FAML_loadings<-sec_pls$outer_loadings[FAML_items, "FAML"]
FAML_CR <-sum(FAML_loadings)^2 / (sum(FAML_loadings)^2 + sum(1-FAML_loadings)^2)

cat("INV CR",INV_CR,"\nPOL CR", POL_CR, "\nFAML CR", FAML_CR)

## INV CR 0.986226

## POL CR 0.9851618

## FAML CR 1</pre>
```

All of the reflective fators' convergent validity are greater than 0.7.

ii. Average Variance Extracted (AVE) of factors: AVE > 0.50 "How much variance, on average, does a reflective factor explain of its own items?"

```
INV_AVE <-sum(INV_loadings^2) / (sum(INV_loadings^2) + sum(1-INV_loadings^2) )
POL_AVE <-sum(POL_loadings^2) / (sum(POL_loadings^2) + sum(1-POL_loadings^2) )
FAML_AVE <-sum(FAML_loadings^2) / (sum(FAML_loadings^2) + sum(1-FAML_loadings^2) )

cat("INV AVE",INV_AVE,"\nPOL AVE", POL_AVE, "\nFAML AVE", FAML_AVE)

## INV AVE 0.8006557
## POL AVE 0.7936428
## FAML AVE 1</pre>
```

All of them are greater than 0.5!

- c). Discriminant Validity (reflective factors only):
- i. Loadings of all items on own factors greater than cross-loadings with other factors "Are items more correlated with their own factors than other factors?"

```
cat("INV cor\n")
## INV cor

cor(sec[,INV_items], sec_pls$fscores)
## REP INV POL FAML SEC TRUST
## PINV1 0.4825032 0.9034395 0.3899877 0.4248400 0.4318293 0.4531307
## PINV2 0.5373182 0.9248588 0.4017241 0.4548418 0.4694484 0.4854840
## PINV3 0.5150648 0.8546347 0.3714397 0.3592786 0.4262517 0.4086009

cat("\nPOL cor\n")
```

```
##
## POL cor
cor(sec[,POL_items], sec_pls$fscores)
##
               REP
                          INV
                                    P<sub>0</sub>L
                                              FAML
                                                         SEC
                                                                 TRUST
## PPSS1 0.4711953 0.4434606 0.8677997 0.5482328 0.4620539 0.3607678
## PPSS2 0.4077189 0.3544732 0.8931731 0.4757737 0.5060946 0.3880309
## PPSS3 0.3779259 0.3642729 0.9110949 0.4610160 0.4709152 0.3415018
cat("\nFAML cor\n")
##
## FAML cor
cor(sec[,FAML_items], sec_pls$fscores)
                         INV
##
              REP
                                   POL FAML
                                                   SEC
                                                          TRUST
## [1,] 0.5138542 0.4628376 0.5547363 1 0.4236474 0.449587
```

According to the correlation matrix above, all of the items are more correlated with their own factors.

ii. Correlation of factor with other factors smaller than factor's square root of AVE "Is a factor more related to its own items than it is to other factors?"

```
sqrt(INV_AVE)
## [1] 0.8947937
sqrt(POL_AVE)
## [1] 0.8908663
sqrt(FAML_AVE)
## [1] 1
```

```
cor(sec pls$fscores)
##
               REP
                         INV
                                   POL
                                            FAML
                                                       SEC
                                                               TRUST
## REP
         1.0000000 0.5722299 0.4695867 0.5138542 0.5531181 0.6408000
## INV
        0.5722299 1.0000000 0.4335571 0.4628376 0.4951637 0.5029062
## POL
         0.4695867 0.4335571 1.0000000 0.5547363 0.5392827 0.4086373
## FAML 0.5138542 0.4628376 0.5547363 1.0000000 0.4236474 0.4495870
## SEC
         0.5531181 0.4951637 0.5392827 0.4236474 1.0000000 0.6056371
## TRUST 0.6408000 0.5029062 0.4086373 0.4495870 0.6056371 1.0000000
```

Yes, the factors are more related to their own items.

Question 2) Does SEC really mediate relationships between REP, POL, INV → TRUST?

- a). With each of the three factors (REP, POL, INV), check the four parts of the mediation analysis we discussed in class
- i. Try using three models to test for mediation:
- the proposed model

```
# Measurement Model
sec_mm <- measure(
    form("REP", multi_items("PREP",1:4)),
    reflect("INV", multi_items("PINV",1:3)),
    reflect("POL", multi_items("PPSS",1:3)),
    reflect("FAML", "FAML1"),
    reflect("TRUST", multi_items("TRST", 1:4)),
    reflect("SEC", multi_items("PSEC",1:4))
)

#Structural Model
sec_sm <- structure(
    paths(from = c("REP", "INV", "POL", "FAML"), to = "SEC"),
    paths(from = "SEC", to = "TRUST")</pre>
```

```
#run PLS
boot_sec <- bootstrap_model(data = sec,</pre>
                           measurement model = sec mm,
                           structural_model = sec_sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        SEC PLS Est. SEC Boot Mean SEC Boot SE t value Pr(>|t|)
##
## REP
                                                    5.49
                0.29
                               0.30
                                            0.05
                                                             0.00
## INV
                0.19
                               0.18
                                                    3.31
                                                             0.00
                                            0.06
## POL
                0.31
                               0.32
                                            0.05
                                                    6.03
                                                             0.00
## FAML
                               0.01
                                            0.05
                                                    0.22
                                                             0.83
                0.01
## SEC
                0.00
                               0.00
                                            0.00
                                                    0.00
                                                             0.00
        TRUST PLS Est. TRUST Boot Mean TRUST Boot SE t value Pr(>|t|)
##
## REP
                  0.00
                                   0.00
                                                  0.00
                                                          0.00
## INV
                  0.00
                                   0.00
                                                  0.00
                                                          0.00
                                                                       0
                  0.00
                                   0.00
                                                  0.00
## POL
                                                          0.00
                                                                       0
                                                  0.00
                                                                       0
## FAML
                  0.00
                                   0.00
                                                          0.00
## SEC
                  0.61
                                   0.61
                                                  0.04
                                                         17.37
```

• the proposed model without the mediator

```
# Measurement Model
sec_mm <- measure(
    form("REP",multi_items("PREP",1:4)),
    reflect("INV", multi_items("PINV",1:3)),
    reflect("POL", multi_items("PPSS",1:3)),
    reflect("FAML","FAML1"),
    reflect("TRUST", multi_items("TRST", 1:4))
)</pre>
```

```
#Structural Model
sec sm <- structure(</pre>
  paths(from = c("REP","INV","POL","FAML"), to = "TRUST")
#run PLS
boot sec <- bootstrap model(data = sec,</pre>
                           measurement model = sec mm,
                           structural model = sec sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        TRUST PLS Est. TRUST Boot Mean TRUST Boot SE t value Pr(>|t|)
##
## REP
                  0.49
                                   0.49
                                                  0.06
                                                          8.88
                                                                    0.00
## INV
                  0.15
                                   0.15
                                                  0.05
                                                           2.95
                                                                    0.00
## POL
                  0.07
                                   0.07
                                                  0.05
                                                          1.32
                                                                    0.19
                                   0.09
## FAML
                  0.09
                                                  0.05
                                                          1.69
                                                                    0.09
```

the proposed model with paths from antecedents to outcomes

```
# Measurement Model
sec_mm <- measure(
    form("REP",multi_items("PREP",1:4)),
    reflect("INV", multi_items("PINV",1:3)),
    reflect("POL", multi_items("PPSS",1:3)),
    reflect("FAML","FAML1"),
    reflect("TRUST", multi_items("TRST", 1:4)),
    reflect("SEC",multi_items("PSEC",1:4))
)</pre>
```

```
#Structural Model
sec_sm <- structure(</pre>
  paths(from = c("REP","INV","POL","FAML"), to = "SEC"),
   paths(from = c("REP","INV","POL","FAML"), to = "TRUST"),
  paths(from = "SEC", to = "TRUST")
#run PLS
boot sec <- bootstrap model(data = sec,</pre>
                           measurement_model = sec_mm,
                           structural_model = sec_sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        SEC PLS Est. SEC Boot Mean SEC Boot SE t value Pr(>|t|)
##
## REP
                 0.29
                               0.29
                                            0.06
                                                    4.81
                                                              0.00
## INV
                 0.19
                               0.18
                                            0.06
                                                     3.28
                                                              0.00
## POL
                 0.32
                               0.32
                                            0.06
                                                     5.78
                                                              0.00
                               0.01
                                                    0.23
## FAML
                 0.01
                                            0.06
                                                              0.82
## SEC
                                                    0.00
                 0.00
                               0.00
                                            0.00
                                                              0.00
        TRUST PLS Est. TRUST Boot Mean TRUST Boot SE t value Pr(>|t|)
##
                                                                    0.00
## REP
                   0.39
                                   0.40
                                                  0.06
                                                           6.69
                                                  0.05
                   0.09
                                                           1.59
## INV
                                   0.09
                                                                    0.11
## POL
                  -0.04
                                   -0.04
                                                  0.06
                                                          -0.68
                                                                    0.50
## FAML
                   0.09
                                   0.09
                                                  0.05
                                                           1.86
                                                                    0.06
## SEC
                                   0.33
                                                  0.05
                                                                    0.00
                   0.33
                                                           6.16
```

ii. When testing each of the three factors (REP, POL, INV), remove the other two factors, but keep FAML as a control

```
# test REP to SEC
# Measurement Model
sec_mm <- measure(</pre>
  form("REP",multi_items("PREP",1:4)),
  reflect("FAML","FAML1"),
  reflect("SEC",multi_items("PSEC",1:4))
#Structural Model
sec sm <- structure(</pre>
  paths(from = c("REP", "FAML"), to = "SEC")
#run PLS
boot sec <- bootstrap model(data = sec,</pre>
                           measurement model = sec mm,
                           structural_model = sec_sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        SEC PLS Est. SEC Boot Mean SEC Boot SE t value Pr(>|t|)
##
                 0.46
                                0.47
                                            0.05
                                                     9.49
## REP
## FAML
                 0.19
                               0.19
                                            0.05
                                                     3.91
                                                                 0
# test POL
# Measurement Model
sec mm <- measure(</pre>
  reflect("POL", multi_items("PPSS",1:3)),
  reflect("FAML","FAML1"),
  reflect("SEC", multi items("PSEC",1:4))
```

```
#Structural Model
sec_sm <- structure(</pre>
  paths(from = c("POL", "FAML"), to = "SEC")
#run PLS
boot_sec <- bootstrap_model(data = sec,</pre>
                           measurement_model = sec_mm,
                           structural_model = sec_sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        SEC PLS Est. SEC Boot Mean SEC Boot SE t value Pr(>|t|)
##
## POL
                0.44
                               0.44
                                            0.05
                                                    8.38
                                                     3.02
## FAML
                0.18
                               0.18
                                            0.06
# test INV
# Measurement Model
sec_mm <- measure(</pre>
  reflect("INV", multi_items("PINV",1:3)),
  reflect("FAML","FAML1"),
  reflect("SEC",multi items("PSEC",1:4))
#Structural Model
sec_sm <- structure(</pre>
```

```
paths(from = c("INV", "FAML"), to = "SEC")
#run PLS
boot_sec <- bootstrap_model(data = sec,</pre>
                           measurement_model = sec_mm,
                           structural_model = sec_sm)
## Bootstrapping model using simplePLS...
print_paths(boot_sec)
        SEC PLS Est. SEC Boot Mean SEC Boot SE t value Pr(>|t|)
## INV
                0.38
                               0.39
                                           0.05
                                                    7.49
                0.25
                               0.24
                                           0.05
                                                    4.67
## FAML
                                                                0
```

b). Which factors are fully mediated by SEC, which are partially mediated by SEC, and which are not at all mediated by SEC?

From the above model testing, we can conclude that:

POL is fully mediated by SEC. INV and FAML is partially mediated by SEC. REP is not at all mediated by SEC.