

Vinayak Arun Ghadigaokar

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Work Experience

Kiya.ai (Infrasoftware Technologies Pvt Ltd),

[June 2022 - Apr 2023]

Implementation Engineer,

- ❖ Providing CBS application support related to Release testing and Deployments to the client Banks.
- ❖ Coordination with external and internal stakeholders to ensure timely execution of activities/tasks.
- ❖ Project Implementation, Maintaining documentation updating BRD & PPR.
- ❖ Prioritizing workload and providing resolution of escalated tickets, also act as a liaison between client and developers to ensure critical issues are resolved in timely manner.
- ❖ Complete knowledge of SDLC /Database/Front End HTML, CSS & JavaScript along with frameworks like Bootstrap & Tailwind./APIs/React.

NKGSB BANK,

[June 2018 – June 2022]

Clerk,

- ❖ FEBA UAT for Internet Banking and Mobile Banking Application.
- ❖ End to end NFS portal support to branches, collection of NFS charges from 110 branches in Finacle.
- ❖ Dealing with Euronet (ATM Switch Vendor) for EJ/ Host files and other transaction status related issues.
- ❖ Managed in-person, over-the-phone, and email Support to the Branches in a timely manner.
- ❖ Sound knowledge of Branch Banking operations (CASA Term deposits/ Loan/NEFT/RTGS/Locker/Teller)
- ❖ Hands-on experience with financial transactions NFS, RuPay, IMPS, UPI Recon Settlements.
- ❖ Ability to work under pressure and providing assistance in management's strategic decisions in meetings
- ❖ Contribution in Green Pin implementation in mobile banking application.

Genius Consultants,

[October 2016 – May 2018]

Associate,

- ❖ Worked on TCS TAG project and Merck Life Science Pvt Ltd Customer Support Team.
- ❖ At Merck worked on Providing solutions to retailer's problems (about order status, cancellations, Availability of different chemicals, processing credit notes by taking approvals)
- ❖ Generating road permits for harmful chemicals post GST implementation
- ❖ Specifically appreciated by CEO Mr. Kevin Gorman for exemplary performance during financial year end.
- ❖ At TCS worked under TAG Support to career portal users via e - mail and chat, Sending Mass Mailers
- ❖ Awarded STAR Performer for responding to over 200 enquiries in a day.

Education

NMIMS,

[Jan 2020 - Dec 2022]

- ❖ PGDM – Information Technology and Systems

Ramniranjan Jhunjhunwala College, Ghatkopar

[July 2012 – April 2016]

- ❖ H.S.C. – Maharashtra State Board

- ❖ B.Com – Mumbai University

PVG Vidya Bhawan, Ghatkopar

[March 2011]

- ❖ S.S.C. - Maharashtra State Board

TechnicalSkills/Certifications

- ❖ Microsoft SQL certification , Java, Web Development (MERN Stack)

Other details

- ❖ Life/Soft Skills: Quick Learner, Strong verbal & written communication skill, Analytical skill, Team player and Practical. Portfolio Website - https://vinu2408.github.io/My_Resume/index.html