

Premium House Lights: **The Heist**

*How **customer data** was stolen*

Violet Figueroa

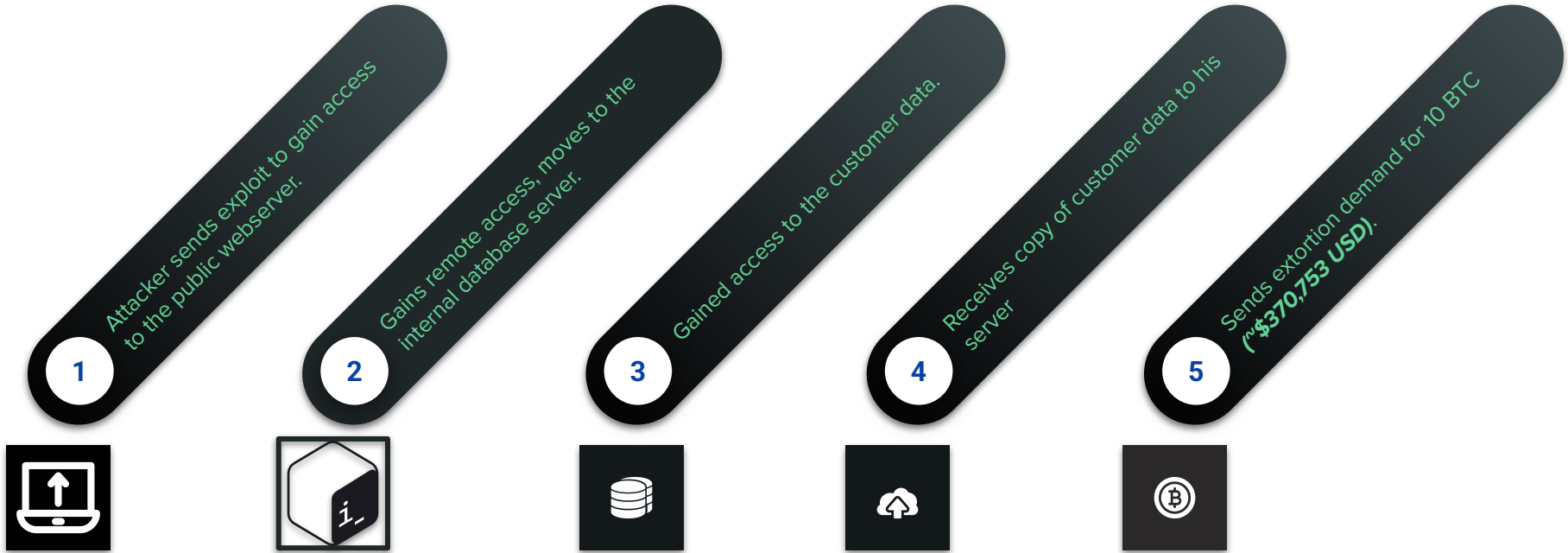
Data Exfiltration Is The Heist

“Data exfiltration is the unauthorized transfer or theft of sensitive company data from within the network to an external destination”

(StrongDM, 2024; Fortinet, 2025).

The Heist of personal data leading to financial loss, regulatory penalties, and reputational harm.

The Plan



The Takeaways Of The Heist

- 244 customer records stolen:
Names, addresses, financial data
- Ransom demand: 10 BTC
(~\$370,753 USD)
- Consequences:
 - a. Regulatory exposure (*GDPR, PCI DSS*)
 - b. *Customer trust* and reputational damage
 - c. Potential *business disruption*



How The Heist Happened

1 Initial Access (Get In)

Unrestricted file upload vulnerability on public webserver (10.10.1.2)

2.1 Lateral Movement (Find The Goods)

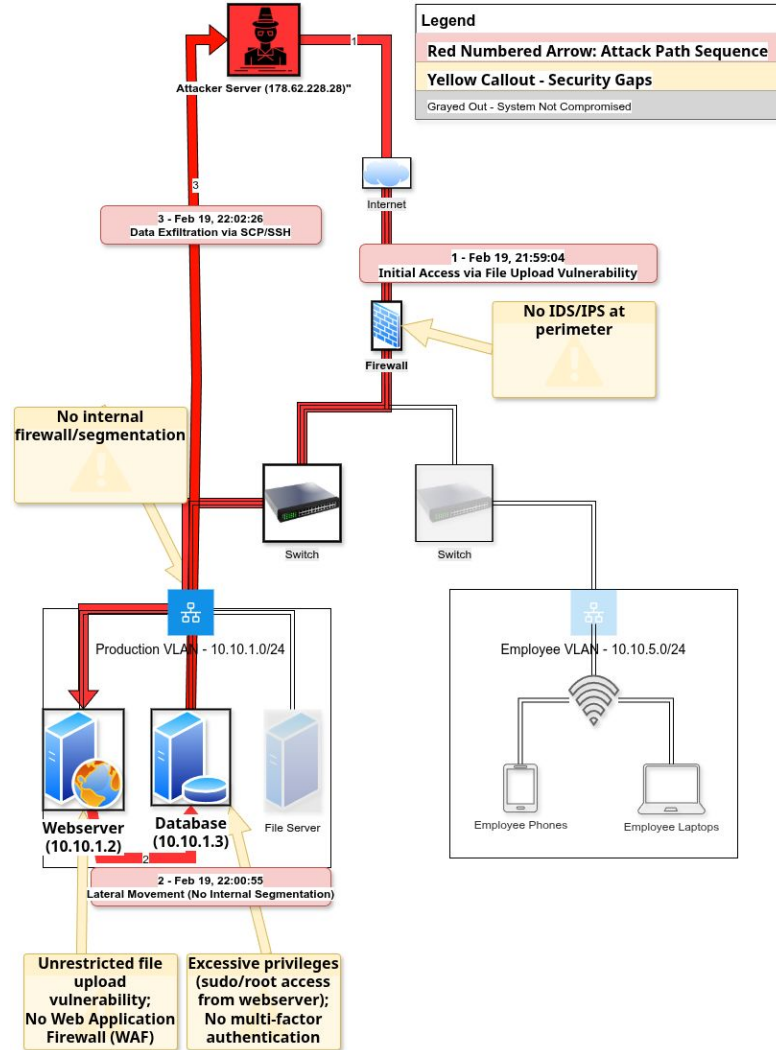
No internal segmentation allowed direct access to database (10.10.1.3)

2.2 Privilege Escalation (Say You're The Boss)

Excessive sudo privileges enabled complete database access

3. Data Exfiltration (Take The Goods)

244 records extracted via SCP to external attacker server



How Do We Secure The Vault?

- To stop the next heist, we need to:
 - Segment our network with internal firewalls—so attackers can't move freely
 - Deploy a Web Application Firewall (WAF) to block malicious uploads
 - Enforce least privilege—no more “all access” passes
 - Monitor and alert with IDS/IPS and SIEM
 - Consider Data Loss Prevention (DLP) solutions
- Proactive controls and monitoring are essential to prevent future thieves.



Key Takeaways

- Data exfiltration is *the most damaging* phase of a breach.
- Fast detection and strong controls are *critical*.
- Premium House Lights must act now to protect customer data and business reputation.