



## CONTACT

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📍 Seattle, WA

🌐 <https://github.com/VioletGabales/Portfolio>

## EDUCATION

2025

### SEATTLE PACIFIC UNIVERSITY

- Master of Arts, Industrial-Organizational Psychology

2023

### UNIVERSITY OF CALIFORNIA DAVIS

- Bachelor of Arts, Psychology

## SKILLS

- Strategic Problem-Solving
- Complex Project Planning
- Organizational Change Management
- Cross-Functional Communication
- Organizational Development

# VIOLET GABALES

## ORGANIZATIONAL DEVELOPMENT CONSULTING

## PROFILE

Equipped with a strong foundation in Industrial-Organizational Psychology principles and motivated to leverage academic insights for positive organizational impact. Performance- and learning-oriented with experience collaborating across diverse teams, tactical planning, interpreting research, and implementing strategic initiatives.

## WORK EXPERIENCE

### BerryDunn

2024- PRESENT

#### Medicaid Consulting Intern

(Organizational Development & Change Management)

- Assisted in the assessment and development of organizational strategies to enhance efficiency within Medicaid service operations.
- Conducted research and analysis to identify barriers to change, recommending solutions to optimize workflows and improve stakeholder engagement.
- Supported change management initiatives by collaborating with cross-functional teams to implement best practices for process improvement.
- Assisted in the design and facilitation of training programs focused on organizational adaptation and employee readiness.

### Server

2023-2025

#### Toulouse Petit

- Created strategic plans that enhanced overall satisfaction by 15%, utilizing customer service reviews and feedback.
- Successfully adapted to a diverse team by fostering an inclusive environment and encouraging alternative viewpoints.
- Modeled high service standards and collaborated with team members to address operational challenges.
- Coordinated logistics across departments to streamline processes and improve efficiency.

## PROJECTS

### Consultant

January 2024

#### Team Development at Cafe Bernardo

- Conducted comprehensive interviews with management to gather insights and inform strategic recommendations.
- Collected evidence-based data and provided deliverables to optimize leadership practices and enhance team performance.
- Delivered actionable feedback aligned with business objectives to promote employee development and drive positive outcomes.