
Vivian Chinweze

User Interface Designer

United Kingdom

PROFILE

UI Designer with the ability to adapt and empathise with the needs of users. Capable of using wireframing software such as Balsamiq and Figma to design low, mid and high fidelity responsive wireframes, mockups and prototypes for different screen sizes; using mobile first design. Open to relocate. Open to remote roles.

SKILLS

Figma, Balsamiq, Wireframing, Mockups, Prototyping, Mood Boards, User Testing, User Flows, HTML5, CSS3, Slack, Microsoft Teams, Goal-Oriented, Communication, Time Management, Problem Solving

PROJECTS

CareerFoundry, United Kingdom - *UI Designer Student*

Sep 2023 – Present

- Designed a recipes responsive web app for users to find recipes to cook.
- Interviewed users to investigate the type of recipes app they wanted based on discussing the type of meals they cooked regularly and found that most users enjoyed cooking healthy meals.
- Created a healthy meals recipes responsive web app resulting in positive feedback from users on how useful the app was.

EXPERIENCE

Adecco, United Kingdom - *Customer Service Advisor*

Feb 2022 – May 2022

- Defined strategies on how to improve average handling time (AHT) and wrap time for each inbound call, during one-to-one sessions with the Team Leader.
- Simplified questions asked to customers so they were shorter and fewer in quantity. Eliminated small talk and wrote call notes whilst customers were still on the phone.
- Increased number of customers served by reducing the amount of average handling and wrap time spent, which generated more customers for British Gas

EPIK, South Korea - *English as a Second Language (ESL) Teacher*

Feb 2019 – Feb 2020

- Briefed students on the objective for the lesson which was to learn how to make self introductions in English.
- Outlined an educational video example of an English conversation between two people introducing themselves then encouraged students to do the same with their classmates.
- Strengthened students' confidence with their English speaking skills.

Education First (EF), China - *English as a Second Language (ESL) Teacher*

Aug 2017 – Aug 2018

- Prepared all reference materials to demonstrate students progress within the classroom, in time for the parent-teacher conferences.
- Scheduled 30 additional minutes each working day on the teaching timetable and used it to complete all the student progress reports.
- Presented every student's completed progress report to their parents to illustrate how well their child performed in class, and received appreciation.

Sainsbury's, United Kingdom - *Customer Service Assistant*

Nov 2014 – Jun 2017

- Handled a customer complaint because a customer had purchased a faulty item.
- Resolved their problem by issuing a full refund for their purchase and apologising for their inconvenience.
- Showcased quality customer service to the customer which led them to express their appreciation for the help.

EDUCATION

CareerFoundry, United Kingdom - *UI Design Course of Completion*

Sept 2023 - Present

Futureproof , United Kingdom - *Full Stack Web Dev Certificate of Course Completion*

July 2022 - Nov 2022

IT Career Switch, United Kingdom - *Intro to Programming Using HTML & CSS (98-383)*

Mar 2021 - Jan 2022

Code Institute & Learning People, United Kingdom - *Software Development Diploma*

Mar 2020 - Mar 2021

Leeds Beckett University, United Kingdom - *BSc (Hons) Environmental Health*