

Violetta Antonova

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Work Experience

Customer Support Advisor

JSC "Rietumu Banka" - Riga, LV

October 2017 to March 2018

Investment Department, Customer Support

- Dealing with customers by email and telephone
- Preparing orders for clients, such as Cash Funds Transfer Orders, Margin Loan Provision/Repayment Orders

Market Research Analyst

"Baltic Media Alliance" LTD - Riga, LV

February 2016 to October 2017

- Preparation of reports (daily and monthly reports)
- Television rating forecasting
- Infographics

Education

BA in Mathematics

University of Latvia

2013 to 2017

Skills

- STATISTICS (3 years)
- DATA ANALYSIS (2 years)
- MS OFFICE (5 years)

Additional Information

Computer skills: R, Maple, Wolframalpha, Python, VBA.

Languages: Russian (native), Latvian (native).

Hobby: Travelling, reading, sport.