

VIPIN ANDEL

Team Lead Quality

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SUMMARY

Dynamic Quality Team Lead with proven success in driving operational excellence, process standardization, and continuous improvement in the healthcare supply chain at Owens & Minor. Adept at managing remote teams, implementing robust QA programs, and leveraging data analytics for performance optimization. Skilled in trend analysis, RCA/CAPA, and fostering collaboration across cross-functional teams. Currently advancing into data science, aiming to integrate advanced analytics and machine learning to deliver actionable insights and elevate business outcomes. Committed to roles that fuse leadership with analytical expertise to drive innovation, efficiency, and measurable results.

PROFESSIONAL EXPERIENCE

Quality Assurance Team Lead, Owens& Minor

Apr'21 to Jul'25

- Experienced Quality Team Lead with a strong record of elevating operational excellence, client satisfaction, and continuous improvement in the healthcare supply chain at Owens & Minor.
- Led end-to-end remote quality operations, implementing QA programs, standardizing processes, and coaching distributed teams to achieve significant improvements in efficiency, compliance, and customer satisfaction.
- Expertise includes process improvement, performance monitoring, and data-driven decision-making.
- Proficient in trend and root-cause analysis, as well as implementing corrective and preventive actions (RCA/CAPA) to enhance service delivery and business performance.
- Produced 15+ dashboards, reports and presentations summarizing findings and recommendations, facilitating clear communications with stakeholders and driving actionable outcomes.

PROJECTS

- **Power BI Fitness & Gym Dashboard:** Designed and deployed an enterprise-grade Power BI dashboard to transform complex fitness and gym operational data into actionable business insights, enhancing decision-making for stakeholders. [LINK](#)
- **Netflix SQL Data Analytics Project:** Performed in-depth data analysis on Netflix's movies and TV shows using advanced SQL queries, uncovering key content trends and delivering valuable business recommendations. [LINK](#)
- **Call Centre Excel Analysis:** Leveraged Excel's data analysis and visualization tools to examine call center performance, optimizing workflow efficiency through data cleaning, dashboard creation, and actionable reporting. [LINK](#)
- **Retail Sales Analysis (Blinkit Dataset):** Analyzed 8,000+ sales records using Python (Pandas, Matplotlib, Seaborn) to identify product performance trends and regional insights, delivering actionable recommendations for inventory optimization. [LINK](#)

EDUCATION

Devi Ahilya University, Indore, India

- Bachelor of Business Administration

Jul 2016 - May 2019

SKILLS SUMMARY

- **Languages:** Python, SQL
- **Frameworks:** Pandas, Numpy, Matplotlib
- **Tools:** Power BI, Excel, PowerPoint, MySQL, PostgreSQL, Sales Force
- **Platforms:** PyCharm, Visual Studio Code, Jupyter Notebook
- **Soft Skills:** Report Building, People Management, Excellent communication

ADDITIONAL INFORMATION

- **Languages:** English, Hindi
- **Certifications:** CloudyML EXCEL Expert, CloudyML SQL, CloudyML PowerBI, CloudyML Python, Six sigma green belt, BEST QM knowledge
- **Awards/Activities:** Best TL Quality (2024), Guiding light of the Year (2023), Quality Champ from (Jul'23 to Oct'23), Attendance Champ (2022, 2023,2024).