

Key Findings

Data Set

- 1) Price_data
Total no of observations -193002
Total no of features-8
- 2) Client_data
Total no of observations - 14606
Total no of features- 26
No missing values

Target variable – churn

- 1-customers churned (13187)
- 0-customers retained (1419)

- No missing values in both data sets.
- Non numeric values are present so we need to convert those categorical variables into numeric.
- Target variable is highly imbalanced.
- The distribution of the consumptions is highly right skewed. Outliers presence in consumptions.
- The date's distribution seems does not provide any insight.
- The distribution of the forecast is highly right skewed.