

CleanBot Robotic Vacuum Cleaner FAQ

1. Product Overview

CleanBot offers a range of robotic vacuum cleaners to suit different cleaning needs. Our current lineup includes:

- CB-100 (Basic)
- CB-200 (Smart Navigation)
- CB-300 (Self-Emptying)

Each model is designed to provide efficient and hassle-free cleaning.

2. Technical Specifications

CB-100 (Basic)

Battery Life: 90 minutes

Suction Power: 2000Pa

Dustbin Capacity: 0.5L

Noise Level: 60dB

Weight: 3.5kg

CB-200 (Smart Navigation)

Battery Life: 90 minutes

Suction Power: 2000Pa

Dustbin Capacity: 0.5L

Noise Level: 60dB

Weight: 3.5kg

CB-300 (Self-Emptying)

Battery Life: 90 minutes

Suction Power: 2000Pa

Dustbin Capacity: 0.5L

Noise Level: 60dB

Weight: 3.5kg

3. Key Features

- **Efficient Cleaning:** High suction power and multiple cleaning modes.
- **Smart Navigation:** Advanced sensors for better navigation and cleaning.
- **Self-Emptying:** Automatically empties its dustbin for hands-free maintenance.

4. Setup and Installation

Step-by-step instructions for setting up your CleanBot robotic vacuum cleaner:

1. Unbox the vacuum cleaner and charging dock.
2. Place the charging dock against a wall and plug it in.
3. Place the vacuum cleaner on the dock to charge.
4. Download the CleanBot app and follow the setup instructions.

5. Usage Instructions

Detailed guidelines on using various features and optimizing performance:

- Use the app to start, stop, and schedule cleaning sessions.
- Select different cleaning modes (e.g., auto, spot, edge) based on your needs.
- Monitor the cleaning progress and battery status through the app.

6. Maintenance and Care

Guidelines for keeping your robotic vacuum cleaner in top condition:

- Regularly empty the dustbin and clean the filters.
- Check and clean the brushes and sensors to ensure optimal performance.
- Keep the firmware updated for enhanced features and performance.

7. Troubleshooting

Common issues and their solutions:

Problem: Vacuum Cleaner Not Charging

Solution: Ensure the charging dock is plugged in and the vacuum is properly aligned with the dock.

Problem: Reduced Suction Power

Solution: Check for blockages in the suction path and clean the filters.

Problem: Random Navigation

Solution: Reset the navigation system through the app and ensure the sensors are clean.

8. Warranty Information

Comprehensive warranty details for your CleanBot robotic vacuum cleaner:

- Coverage period: 1 year from the date of purchase.
- Includes free repair and replacement for manufacturing defects.
- Excludes damage caused by misuse or unauthorized modifications.

9. Customer Support

Information on how to get support for your CleanBot robotic vacuum cleaner:

- Visit our online support portal for FAQs and troubleshooting guides.
- Contact our support team via phone or email for personalized assistance.
- Locate the nearest service center for in-person support.