

# CleanPro Washing Machine FAQ

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## 1. Product Overview

CleanPro offers a range of washing machines designed to meet various laundry needs. Our current lineup includes:

- CP-FL800 (Front Load)
- CP-TL600 (Top Load)
- CP-CD900 (Combo Washer-Dryer)

Each model is equipped with advanced technology and features to provide a superior washing experience.

## 2. Technical Specifications

### CP-FL800 (Front Load)

Capacity: 8kg

Spin Speed: 1200 RPM

Energy Rating: A+++

Water Consumption: 50L per wash cycle

Programs: Cotton, Synthetic, Delicate, Quick Wash, Eco Wash

### CP-TL600 (Top Load)

Capacity: 8kg

Spin Speed: 1200 RPM

Energy Rating: A+++

Water Consumption: 50L per wash cycle

Programs: Cotton, Synthetic, Delicate, Quick Wash, Eco Wash

### CP-CD900 (Combo Washer-Dryer)

Capacity: 8kg

Spin Speed: 1200 RPM

Energy Rating: A+++

Water Consumption: 50L per wash cycle

Programs: Cotton, Synthetic, Delicate, Quick Wash, Eco Wash

### 3. Key Features

- Multiple Wash Programs: Choose from a variety of programs to suit different fabrics and stains.
- Eco Wash: Reduces water and energy consumption while maintaining wash quality.
- Smart Diagnosis: Detects and alerts you to potential issues before they become serious problems.

### 4. Setup and Installation

Step-by-step instructions for setting up your CleanPro washing machine:

1. Unbox the washing machine and remove all packing materials.
2. Place the washing machine on a flat, stable surface near a water source and drain.
3. Connect the water inlet hose to a water tap and the drain hose to a drain outlet.
4. Plug in the washing machine and perform a test wash without laundry.

### 5. Usage Instructions

Detailed guidelines on using various features and optimizing performance:

- Select the appropriate wash program based on the type of laundry.
- Use the correct amount of detergent to avoid over-sudsing.
- Clean the detergent drawer and filter regularly to maintain performance.

### 6. Maintenance and Care

Guidelines for keeping your washing machine in top condition:

- Clean the drum and door seal regularly to prevent mold and mildew.
- Check the hoses for any leaks or damage and replace them if necessary.
- Run a maintenance wash with a washing machine cleaner once a month.

## 7. Troubleshooting

Common issues and their solutions:

### **Problem: Washing Machine Not Draining**

Solution: Check the drain hose for any blockages and ensure it is positioned correctly.

### **Problem: Excessive Vibration During Spin**

Solution: Ensure the washing machine is level and all transit bolts have been removed.

### **Problem: Detergent Not Dispensing**

Solution: Clean the detergent drawer and ensure it is properly inserted.

## 8. Warranty Information

Comprehensive warranty details for your CleanPro washing machine:

- Coverage period: 2 years from the date of purchase.
- Includes free repair and replacement for manufacturing defects.
- Excludes damage caused by misuse or unauthorized modifications.

## 9. Customer Support

Information on how to get support for your CleanPro washing machine:

- Visit our online support portal for FAQs and troubleshooting guides.
- Contact our support team via phone or email for personalized assistance.
- Locate the nearest service center for in-person support.