CompuTech Laptop FAQ

1. Product Overview

CompuTech offers a range of laptops to meet diverse computing needs. Our current lineup includes:

- CT-B500 (Business)
- CT-G700 (Gaming)
- CT-U300 (Ultralight)

Each model is engineered with high-performance components and innovative features to enhance user experience.

2. Technical Specifications

CT-B500 (Business)

Processor: Intel i7

Memory: 16GB RAM

Storage: 512GB SSD

Display: 15.6-inch Full HD

Graphics: NVIDIA GTX 1650

Battery Capacity: 6000mAh

CT-G700 (Gaming)

Processor: Intel i7

Memory: 16GB RAM

Storage: 512GB SSD

Display: 15.6-inch Full HD

Graphics: NVIDIA GTX 1650

Battery Capacity: 6000mAh

CT-U300 (Ultralight)

Processor: Intel i7

Memory: 16GB RAM

Storage: 512GB SSD

Display: 15.6-inch Full HD

Graphics: NVIDIA GTX 1650

Battery Capacity: 6000mAh

3. Key Features

• High-Performance Processor: Ensures smooth and fast computing experience for all tasks.

- Advanced Graphics: Provides stunning visuals for gaming and multimedia.
- Long Battery Life: Offers extended usage without frequent recharging.

4. Setup and Installation

Step-by-step instructions for setting up your new CompuTech laptop:

- 1. Unbox the laptop and connect the charger.
- 2. Power on the laptop and follow the on-screen setup instructions.
- 3. Install essential software and updates.

5. Usage Instructions

Detailed guidelines on using various features and optimizing performance:

- Use the control panel to manage hardware settings.
- Customize the desktop environment for better productivity.
- Utilize power-saving modes to extend battery life.

6. Maintenance and Care

Guidelines for keeping your laptop in top condition:

- Regularly clean the keyboard and screen.
- Ensure proper ventilation to prevent overheating.
- Keep the software updated to enhance security and performance.

7. Troubleshooting

Common issues and their solutions:

Problem: Slow Performance

Solution: Close unnecessary applications and check for malware.

Problem: Overheating

Solution: Ensure proper ventilation and clean the cooling fans.

Problem: Battery Not Charging

Solution: Check the charger and battery health. Replace if necessary.

8. Warranty Information

Comprehensive warranty details for your CompuTech laptop:

- Coverage period: 2 years from the date of purchase.
- Includes free repair and replacement for manufacturing defects.
- Excludes damage caused by misuse or unauthorized modifications.

9. Customer Support

Information on how to get support for your CompuTech laptop:

- Visit our online support portal for FAQs and troubleshooting guides.
- Contact our support team via phone or email for personalized assistance.
- Locate the nearest service center for in-person support.