

CoolTech Refrigerator FAQ

1. Product Overview

CoolTech offers a variety of refrigerators to suit different household needs. Our current lineup includes:

- CT-FD450 (French Door)
- CT-SBS500 (Side-by-Side)
- CT-TF400 (Top Freezer)

Each model is equipped with innovative cooling technology and convenient features.

2. Technical Specifications

CT-FD450 (French Door)

Capacity: 450L

Dimensions: 70 x 36 x 33 inches

Energy Rating: A++

Cooling Technology: Multi-Airflow System

Freezer Capacity: 150L

Refrigerator Capacity: 300L

CT-SBS500 (Side-by-Side)

Capacity: 450L

Dimensions: 70 x 36 x 33 inches

Energy Rating: A++

Cooling Technology: Multi-Airflow System

Freezer Capacity: 150L

Refrigerator Capacity: 300L

CT-TF400 (Top Freezer)

Capacity: 450L

Dimensions: 70 x 36 x 33 inches

Energy Rating: A++

Cooling Technology: Multi-Airflow System

Freezer Capacity: 150L

Refrigerator Capacity: 300L

3. Key Features

- Multi-Airflow System: Ensures uniform cooling throughout the refrigerator.
- Frost-Free Technology: Prevents ice build-up, reducing the need for manual defrosting.
- Digital Inverter Compressor: Adjusts cooling speed for efficient energy consumption.

4. Setup and Installation

Step-by-step instructions for setting up your CoolTech refrigerator:

1. Unbox the refrigerator and remove all packing materials.
2. Place the refrigerator on a flat, stable surface.
3. Connect the refrigerator to a power outlet and allow it to cool for a few hours before use.

5. Usage Instructions

Detailed guidelines on using various features and optimizing performance:

- Adjust the temperature settings according to the type of food stored.
- Use the humidity-controlled crisper drawers to keep fruits and vegetables fresh.
- Ensure proper spacing between items for better air circulation.

6. Maintenance and Care

Guidelines for keeping your refrigerator in top condition:

- Clean the interior and exterior regularly with a mild detergent.
- Check the door seals for any damage and replace them if necessary.
- Defrost the freezer compartment periodically to maintain efficiency.

7. Troubleshooting

Common issues and their solutions:

Problem: Refrigerator Not Cooling

Solution: Check if the refrigerator is properly plugged in and the thermostat is set correctly.

Problem: Excessive Frost Build-Up

Solution: Ensure the door is closing properly and the seals are intact.

Problem: Unusual Noises

Solution: Check for any items obstructing the fan or compressor.

8. Warranty Information

Comprehensive warranty details for your CoolTech refrigerator:

- Coverage period: 2 years from the date of purchase.
- Includes free repair and replacement for manufacturing defects.
- Excludes damage caused by misuse or unauthorized modifications.

9. Customer Support

Information on how to get support for your CoolTech refrigerator:

- Visit our online support portal for FAQs and troubleshooting guides.
- Contact our support team via phone or email for personalized assistance.
- Locate the nearest service center for in-person support.