

phone +44 (0)3457 212 212*
co-operativebank.co.uk

M1/J1027407000

Mrs A Aggarwal
58 Annbrook Road
Ipswich
Suffolk
IP2 9JP

Cashminder Account

Summary

Account name

MRS A AGGARWAL

Sort code **08-92-49**

Account number **16311534 00**

Statement date **15 October 20**

Statement number **5**

Page number **1 of 1**

Opening balance

6,799.67

Money out

2.33

Money in

2,072.50

Statement closing balance

8,869.84

International Bank Account Number

(IBAN) GB31 CPBK 0892 4916 3115 34

Bank Identification Code

(BIC/SWIFT)CPBK GB22

Deposits into this account are eligible for the Financial Services Compensation Scheme (FSCS). More information can be found overleaf.

Date	Description	Money out	Money in	Balance
01 June	BROUGHT FORWARD			6,799.67
04 June	V GOEL		1,000.00	7,799.67
08 June	V GOEL		20.00	7,819.67
11 June	V GOEL		1,000.00	8,819.67
30 September	EOE COOP	2.33		8,817.34
02 October	CHINNAM S		25.00	8,842.34
05 October	Amruthavarshini Ve		12.50	8,854.84
07 October	MUDIYALA&BAL		15.00	8,869.84
Statement closing balance				8,869.84

Abbreviations: **S** Sub Total (Intermediate Balance)**OD** Overdrawn Balance **OD/S** Overdrawn Intermediate Balance **CCC** Currency Conversion Charge. Details of overdraft interest rates are shown overleaf. Details of calculations of interest charged are available on request.

Keeping in touch

At The Co-operative Bank we like to keep in touch with our customers. From time to time, we may contact you to confirm payments are genuine, make you aware of important changes to our Terms or Services, or to discuss your account.

We'd also like to keep you informed about our latest products, digital banking features and the causes you help us to support. As a bank with a customer-led Ethical Policy you'll also have the opportunity to have a say in how we operate as a business by taking part in the next Ethical Poll. Updating your marketing preferences is simple and you have the right to change these at any time should you want to.

Check your email address and contact details are up to date by visiting 'My Settings and Details' in the mobile app or 'Profile' in online banking. To register for online and mobile banking you can find out more by visiting co-operativebank.co.uk and accessing the 'Digital Banking' section.

Telephone Banking
opening hours are 8am -
8pm, 7 days a week.

Calls to 0800 and 0808 numbers are free
from landlines and mobiles. Calls to 03
numbers cost the same as calls to
numbers starting with 01 and 02.

Calls may be monitored or recorded for
security and training purposes.

Please use Secure Message via Online
Banking or phone 03457 212 212* for:

- Details of current rates and charges
- If your name and address has
changed
- If you would like to receive this
information in any other format

* If contacting us on the number above and
calling from outside the UK, please replace the
'0' with '+44'. Charges for calls made outside
the UK will be determined by your local
provider.

Debit card transactions in any currency other than sterling

A Currency Conversion Charge of 2.75%
of the value of the transaction is applied
when you make a purchase using your
debit card in a foreign currency, or if you
make a cash withdrawal in a foreign
currency outside the UK using your debit
card. The currency conversion charge will
be shown on your statement as 'CCC'.
Transactions are also converted into
sterling using the Visa Scheme Exchange
Rate which can be found at
co-operativebank.co.uk/travel.

Cash withdrawal in a foreign currency outside the UK

We don't apply a charge for making a
cash withdrawal on your debit card (but if
you're making a cash withdrawal in a
foreign currency outside the UK, a
Currency Conversion Charge will apply -
see above).

If you use your debit card to purchase
foreign currency or travellers' cheques in
the UK, the way the merchant processes
the transaction may result in a fee being
applied to your account. If this happens,
please contact us.

Useful Contacts

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Mortgage Services 0800 0288 288

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At the Co-operative Bank, we want to help you manage
your money in a way that suits you, at any time, day or
night, simply and safely, wherever you are with our
Online Banking and our Mobile Banking App.

You can select to receive your statements online; this
helps reduce your impact on the environment, and
means you can easily and securely access your
statements online.

To register for online banking and download our Mobile
Banking App to your smartphone, please visit our
website. Here you will also find an online demo, along
with further information.

Important Information

For further information about the compensation
provided by the FSCS (including the amounts
covered and eligibility to claim) please refer to
the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information
Sheet and Exclusions List. These are available
online:

For Co-operative Bank
<http://www.co-operativebank.co.uk/assets/pdf/bank/global/dgsd.pdf>

For smile
<https://www.smile.co.uk/assets/pdf/bank/global/dgsd.pdf>

Please note only compensation related queries
should be directed to the FSCS.

Switching

If all your money is in one place, it makes it easier to
manage. We offer the Current Account Switch Service which
makes switching hassle-free. This allows you to transfer your
regular payments from another bank, on a switch date that
suits you. It is backed by the Current Account Switch
Guarantee. You can find out more information on how to
switch by visiting www.co-operativebank.co.uk/switch



PVC-free credit and debit cards

We issue our customers with PVC-free credit and
debit cards and have been doing so since 2007.
In its place we use the plastic glycol-modified
polyethylene terephthalate (PETG), which does
not contain or use Chlorine in its production.

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an account or credit facility. The Co-operative Bank p.l.c. subscribes to the
Standards of Lending Practice which are monitored by the Lending Standards
Board.