

M1/J1027407000

Mrs A Aggarwal
58 Annbrook Road
Ipswich
Suffolk
IP2 9JP

Cashminder Account

Summary	Date	Description	Money out	Money in	Balance
Account name MRS A AGGARWAL	01 June	BROUGHT FORWARD			6,799.67
Sort code 08-92-49	04 June	V GOEL		1,000.00	7,799.67
Account number 16311534 00	08 June	V GOEL		20.00	7,819.67
Statement date 15 October 20	11 June	V GOEL		1,000.00	8,819.67
Statement number 5	30 September	EOE COOP	2.33		8,817.34
Page number 1 of 1	02 October	CHINNAM S		25.00	8,842.34
	05 October	Amruthavarshini Ve		12.50	8,854.84
	07 October	MUDIYALA&BAL		15.00	8,869.84
	Statement closing balance				8,869.84
Opening balance 6,799.67					
Money out 2.33					
Money in 2,072.50					
Statement closing balance 8,869.84					
International Bank Account Number (IBAN)	GB31 CPBK 0892 4916 3115 34				
Bank Identification Code (BIC/SWIFT)	CPBK GB22				
Deposits into this account are eligible for the Financial Services Compensation Scheme (FSCS). More information can be found overleaf.					
	Keeping in touch				
	At The Co-operative Bank we like to keep in touch with our customers. From time to time, we may contact you to confirm payments are genuine, make you aware of important changes to our Terms or Services, or to discuss your account.				
	We'd also like to keep you informed about our latest products, digital banking features and the causes you help us to support. As a bank with a customer-led Ethical Policy you'll also have the opportunity to have a say in how we operate as a business by taking part in the next Ethical Poll. Updating your marketing preferences is simple and you have the right to change these at any time should you want to.				
	Check your email address and contact details are up to date by visiting 'My Settings and Details' in the mobile app or 'Profile' in online banking. To register for online and mobile banking you can find out more by visiting co-operativebank.co.uk and accessing the 'Digital Banking' section.				

Telephone Banking
opening hours are 8am -
8pm, 7 days a week.

Calls to 0800 and 0808 numbers are free
from landlines and mobiles. Calls to 03
numbers cost the same as calls to
numbers starting with 01 and 02.

Calls may be monitored or recorded for
security and training purposes.

Please use Secure Message via Online
Banking or phone 03457 212 212* for:

- Details of current rates and charges
- If your name and address has changed
- If you would like to receive this information in any other format

* If contacting us on the number above and calling from outside the UK, please replace the '0' with '+44'. Charges for calls made outside the UK will be determined by your local provider.

Debit card transactions in any currency other than sterling

A Currency Conversion Charge of 2.75% of the value of the transaction is applied when you make a purchase using your debit card in a foreign currency, or if you make a cash withdrawal in a foreign currency outside the UK using your debit card. The currency conversion charge will be shown on your statement as 'CCC'. Transactions are also converted into sterling using the Visa Scheme Exchange Rate which can be found at co-operativebank.co.uk/travel.

Cash withdrawal in a foreign currency outside the UK

We don't apply a charge for making a cash withdrawal on your debit card (but if you're making a cash withdrawal in a foreign currency outside the UK, a Currency Conversion Charge will apply - see above). If you use your debit card to purchase foreign currency or travellers' cheques in the UK, the way the merchant processes the transaction may result in a fee being applied to your account. If this happens, please contact us.

Useful Contacts

Follow us on Twitter **@CooperativeBank**

Visit us at **co-operativebank.co.uk**

Telephone Banking **+44 (0)3457 212 212***

Lost and Stolen **+44 (0)345 600 6000***

Mortgage Services **0800 0288 288**

Online and Mobile Banking

At the Co-operative Bank, we want to help you manage your money in a way that suits you, at any time, day or night, simply and safely, wherever you are with our Online Banking and our Mobile Banking App.

You can select to receive your statements online; this helps reduce your impact on the environment, and means you can easily and securely access your statements online.

To register for online banking and download our Mobile Banking App to your smartphone, please visit our website. Here you will also find an online demo, along with further information.

Important Information

For further information about the compensation provided by the FSCS (including the amounts covered and eligibility to claim) please refer to the FSCS website at www.FSCS.org.uk

Alternatively, please refer to the Information Sheet and Exclusions List. These are available online:

For Co-operative Bank
<http://www.co-operativebank.co.uk/assets/pdf/bank/global/dgsd.pdf>

For smile
<https://www.smile.co.uk/assets/pdf/bank/global/dgsd.pdf>

Please note only compensation related queries should be directed to the FSCS.

Switching

If all your money is in one place, it makes it easier to manage. We offer the Current Account Switch Service which makes switching hassle-free. This allows you to transfer your regular payments from another bank, on a switch date that suits you. It is backed by the Current Account Switch Guarantee. You can find out more information on how to switch by visiting www.co-operativebank.co.uk/switch



PVC-free credit and debit cards

We issue our customers with PVC-free credit and debit cards and have been doing so since 2007. In its place we use the plastic glycol-modified polyethylene terephthalate (PETG), which does not contain or use Chlorine in its production.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (No.121885). The Co-operative Bank, Platform, smile and Britannia are trading names of The Co-operative Bank p.l.c., P.O. Box 101, 1 Balloon Street, Manchester M60 4EP. Registered in England and Wales No. 990937. Credit facilities are provided by The Co-operative Bank p.l.c. and are subject to status and our lending policy. The Bank reserves the right to decline any application for an account or credit facility. The Co-operative Bank p.l.c. subscribes to the Standards of Lending Practice which are monitored by the Lending Standards Board.