1. “Text, Sentiment, Source, Date/Time, User ID

Location, Confidence Score", Sentiment

1. " "' I love thìs product ! " " , Posìtìve, Twìtter 2ò23 - òó -15 ò9 : 23 : 14, guser123, New York, ò .

85 ", Pos ìt ìve

1. " "'The se rvice was te rrib1e \i \l Negative ,

Yelp Reviews , 2ò23 - òó -15 11 : 45 : 32, Use r45ó,

Los Angeles , ò . ó5 ", Negative

 " "'Thìs movìe ìs amaz ìng ! " " , Posìtìve, IMDb, 2ò23 - òó -15 14 : 1ò: 22, movìefan 789, London, ò . 92", Pos ìt ìve

1. " "' I ' m so dìsappoìnted wìth theìr customer suppo rt . " ", Negat ìve , Online Forum, 2ó23 - óó -

15 17 : 35 : 11, fo rumuse r1, Toronto, ò .78",

Negative

1. “ "'Just had the best mea of my life!"", Positive, TripAdvisor, 2023-06-16 08:50:59, foodie22, Paris, 0.88“,Positive
2. “ "'The qUality of this pr0dUCt iS SUbpa ."",

Negative, Amazon Reviews, 2023-06-16 10:15:27

, shopper123, San Francisco, 0.72”,NeUtraI

1. “ "'I can't stop istening to this song. It's incredible!"", Positive, Spotify, 2023-06-16 13 : 4ò: 18, music1over45ó, Bertin , ò . 91",

Pos ìt ìve

1. " "Theìr websìte ìs so use r -f r ìend1y . Love ìt

! " " , Posìtìve , ¥/ebs ìte Testìmonìa1, 2ó23 - óó - 1ó 1ó: ò5 : 3ó, test imonia1user 1, Sydney, ò . 87", Pos ìt ìve

1. " "' I 1oved the movìe ! It was fantastìc ! " ",

Positive , IMDb , 2ò23 - ò7 - ò2 ó9 : 12 34, Use r123 New Yo rk, ò . 92", Positive

1. " "'The cUstome r se rvice was te rrib1e . " " , Negative, Yelp Reviews, 2ò23 - ò7 - ò2 1ò: 45 : 21, USP P4 5ó, Lo s An gele s , ò . ó5 ", Negative
2. "" "This book made me feet inspired . Highly recommended ! " ”, Positive, Good reads, 2â23 - â7 - ò2 12 : 34 : 5ó, bookwo rm789, London , ò . 88",

Ne UÈ F‘àÈ

z3 “ "'I'm extremely disappointed with their product quality."", Negative, Online Store, 2023-07-02 15:21:43, shopper789, San

Francisco, 0.72",Negative

z‹ """JUSt had the most amazing vacation! I can'

t wait to go back."", Positive, TripAdvisor, 2023-07-02 18:01:23, travelenthUSiastl, Sydney, 0.93",Positive

1. " "'The food at this restaurant was awful. Never going back again!" l Negative, Zomato,

2023-07-02 20:45:37, foodloverl23, Mumbai, 0.

55 ", Negative

1. """I can't stop [isteninp to this song. It's my new favorite!"", Positive, Spotify, 2023- ò7 - ò3 ò9 : 17 : 52, mus ìc1over789, Bertin , Ò . 91", Posìtìve
2. " "'Their website ìs so confusing and poo r1y designed . " " , Negative , ¥/ebsite Review, 2ò23 - ò7 - ò3 11:59 : 18, use r789, Toronto, ò . ó8", Negative
3. “ ”'I had an incredib[e experience at the theme park. So much fun!"'/ Positive, Trip Repo rt , 2ó28 - ó7 - ó3 14 : 4ó : ó5, t hrillseeke r1, 0rlando , ó . 89 “, Po sitive
4. “ ”' The p roduct a rrive d dama ged . Ve ry

disap pointed . " " , Ne gative , 0nline Sto re , 2ó23

- ó7 - ó5 17 : 25 : ó9, buye r123, Chicago , ó . 7ó “,

Negative

2ó “ "'The concert was absoTuteTy breathtaking.

Best performance ever!"", Positive, Event Review, 2023-07-03 20:15:33, musicfanñ56,

1. Paris, 0.95“,Positive
2. "”"I had a terrible experience with their customer sUpport."", Negative, Online Chat, 2023-07-04 08:32:41, userl234, Sydney, 0.61”,

Negative

1. “'"This movie is a masterpiece! I was blown away."", Positive, IMDb, 2023-07-04 14:05:27

cinephi{e789, Los Angeles, 0.93“,NeUt aI

1. “ "'The cUstomer service at this store is top- notch."", Positive, Yelp Reviews, 2023-07-04 16:35:19, shopper456, New York, 0.82“, Positive
2. “ "'I'm disappointed with the ending of this

book. It fe{ flat."", Negative, Goodreads, 2023-07-04 19:18:53, book{over123, London, 0. 68“,Negative

1. " "'The p roduct I rec e ìved was damaged .

Unaccep tab1e . ” " , Negative, Online Store, 2ò23

- ò7- ò4 21:52 : 41, buyer789, San Franc ìsco , ò .

75 ", NeUÈ F‘àÀ

1. "" "3USt had the wo rst f1ight experience .

Delay ed and rude staff . I\ \l Negative , Air1ine

Review, 2ò23 - ò7 - ò5 ò9 : 1ò: 15, t ravele r45ó,

Sydney, ò . 57", Negative

1. " "'The hotel stay was abso1utely amazing ! Luxury at ìts fìnest . " " , Posìtìve,

Tr ipAdviso r, 2ò23 - ò7 - ò5 12 : 3ò: ò8, trave1addìc t1, Parìs, ò . 95", Posìtìve

1. " "'The food at this restaurant was outstanding. Highly recommended!”", Positive

, Zomato, 2023-07-05 15:45:32, foodie789,

Mumbai, 0.89",Positive

1. "'"This playlist is my o-to for Workouts. Energizinq and motivating!"", Positive, Spotify, 2023-07-05 18:20:17, ymratl23,
2. Berlin, 0.91“,NeUtral
3. “”"I had a frustrating experience navigating th POU §h theìr web sìte . " " , Negatìve , ¥/ebsìte Review, 2ò23 - ò7 - ò5 21: ò5 : 44, use r987, To ronto

ò . ó7", Negat ìve

1. " "The rotte r coast e r ride was th r i11ing !

hea rt - poUndìng excìtement ! " " , Posìtìve , Theme Pa rk Review, 2ò23 - ò7 - òó ò8 : 48 : 39,

thri11seeke r2, 0r1ando , ò . 92", Positive

1. " "The p roduct I o rde red never a rrived .

Terr ìb1e se rvìce . " " , Negatìve , 0n1ìne Store , 2ò23 - ò7 - òó 11: 25 : 5ó, cust ome r123, Chicago, ò . 64“,Negative

1. “ "'I can' t get enough of this band. Their

music is incredible!"", Positive, MUSic Review, 2023-07-06 14:15:23, musiclover987, London, 0.94“,Positive

3‹ “'"I had a great chat with their customer

support. HelpfUl and friendly."", Positive, Online Chat, 2023-07-06 17:02:11, user7890, Sydney, 0.85“,Positive

1. "'"This restaurant has the most de{icious

food. I can't wait to go back!"", Positive, TripAdvisor, 2023-07-09 09:12:54, foodiel23, Paris, 0.94“,Positive

1. "'"The product I purchased broke within a

week. Poor qUa[ity."", Negative, Online Store 2023-07-09 11:45:32, shopper246, Los

Angeles, 0.61“,Negative

1. "'"This book is thought-provoking and beautifully written. High{y recommended!"", Positive, Goodreads, 2023-07-09 14:23:18, bookworm567, London, 0.89“,Positive
2. "'"The customer service at this store is

exceptional. They kent above and beyond."",

38 Positive, Retail Store, 2023-07-09 17:05:46,

shopper7890, New York, 0.87“,Positive

1. “ “'I had a terrible experience with their technica{ support. NO resolUtion."”, Negative

, Online Helpdesk, 2023-07-09 19:40:27, user9876, San Francisco, 0.63“,Ne ative

 “ “'The live concert was electrifying! The band's energy has contapious."”, Positive, Event Review, 2023-07-10 08:50:13,

musiclover7890, Sydney, 0.92“,Neutral

1. “ “'I'm disappointed with the food at this restaurant. It was tasteless. "” , Negative, Zomato, 2023-07-10 11:32:59, foodcriticl25, Mumbai, 0.68“,Negative
2. " ' "This song always puts me in a good mood . It ' s my go -to feel- good track! \l \\ Positive,

Spo t ìfy , 2ò23 - ò7 -1ò 14 : 2ò: ò5, p1ay1ìst1ove r45ó, Ber1ìn, ò . 93", Posìtìve

‹3 “ “'The website is slow and unresponsive.

Difficult to navigate."”, Negative, Website Review, 2023-07-10 17:15:22, user24680,

Toronto, 0.65“,Negative

« “ “' The rolle r coa ste r ride la s exhila rating !

Pure adrenaline rush!"”, Positive, Theme Park Review, 2ó23 - ó7 -1ó 2ó : ó2 : 37, th rillseeke r789

0rlando , ó . 95 “, Po sitive

45 “ ”' The p roduct I o rde re d a rrived dama ged . Very disappointed With the packaging."”, Negative , 0nline Sto re , 2ó23 - ó7 -11 ó8 : 4ó : 51, buye r789ó , Chicago , ó . ó7 “, Negative

46 “ ”'I'm captivated by this band's UniqUe sound

. They ' re a breath of fresh air ! ” " , Po sitive Music Review, 2ó23 - ó7 -11 11 : 22 : 17,

ousicfan5ó7, London, ó.94“,Posit ive

67 “ ”'The cUstomer support was quick to respond

47 and resolved my issue. Impressed!"", Positive

0n1ine Chat, 2ò23 - ò7 -11 14 : 18 : 42, Use r 12345ó , Sydney, ò . 85 ", Positive

48 " "This restaurant has the best food . I high1y recommend it ! " " , Positive , Yelp Reviews , 2ò23 - ò7 -11 17 : 3ò: 15, f o o die 24ó , Los Angeles , ò . 9ò", Positive

€9 " "The p1ot of this movie is confusing and

hard to fo11ow. ” " , Negative, IMDb, 2ò23 - ò7 -11 2ò: 15 : 42, mov iegoe r789, London , ò . ó2", Negative

1. “ ”' I ' m add1cted to th 1s game . It ' s so much

fun ! " " , Pos1t1ve , 6am1n g Fo rum, 2023 - 07 -12 09

: 05 : 59, game r123, New Yo rk, 0 . 88 “, Ne ut rat

1. “ ”' The cU stome r se rv1ce at t h1s h otel wa s te rr1ble . Avold at all costs . " 'g Negat1ve ,

Travel Ne bsite , 2023 —07 —12 11:45 : 27,

traveler246, Paris, 0.57“,Negative

1. “'"This book bored me to tears. I couldn't finish it."", Negative, Goodreads, 2023-07-12

14 : 3ò: 18, bookwo rm24ó, San Francisco , ó . ó8",

Negative

1. " "' I m impressed with the sound qUa1ity Of

these headphones . Excellent ! \l \\ Positive,

Online Store, 2023-07-12 17:10:36,

audiophile789, Berlin, 0.92“,Positive

1. “ "'The website design is sleek and User- friendly. Easy to navigate Positive, Website Testimonia[, 2023-07-13 08:50:59, testimonialuser2, Sydney, 0.87",Positive
2. “ ”'I had a terrible experience with their delivery service. Late and unprofessional

, Negative, Online Store, 2023-07-13 11:25

:27, shopper4567, Chicago, 0.64”,Negative

1. “ ”'The concert was mind-blowing! The band
2. knows hOw IO pUt on a show . " " , Pos it ìve ,

Event Review, 2ò23 - ò7 -13 14 : ò5 : 42, music1over1234, Parìs, ò . 95", NeUÈPà1

1. " "' I ' m ext remely dìsappoìnted ¥/ìth the custome r sUppo rt . No reso1ut ìon . " ", Negatìve

Online Chat, 2ò23 - ò7 -13 1ó: 35 : 19, user987ó5

, Toronto, 0.61“,Neqative

1. “'"The hotel staff were rude and Unprofessional. Terrible customer service

Negative, Hote{ Review, 2023-07-17 08:50

:13, traveler789, Paris, 0.55“,Negative

1. “'"The food at this restaurant was mediocre. Nothing specia[."", Negative, Zomato, 2023-07

-17 11:32:59, food over2468, Mumbai, 0.65”,

NeUtral

6ò " "This song always puts me in a nosta1gic mood . It remìnds me of good tìmes . " " , Positive, Spo t ify , 2ò23 - ò7 -17 14 : 2ò: ò5, nosta1gìacat123 , Be r1ìn , ó . 88", NeUt Pà1

1. " "'The website to ading speed is f rustra t ing1y

s1ow . Needs ìmp rovement . " " , Negatìve , Nebsìte Revìew, 2ò23 - ò7 -17 17 : 15 : 22, Use r 12345, To ronto , ò . ó2", Negative

1. " "The food at this cafe exceeded my expectations . Abso1utely de1icious ! " ", Positive, Food Blog , 2ò23 - ò7 -13 19 : 18 : 53, food1ove r24ó, Mumba ì , ò . 92", Positive
2. " "' I ' m dìsappoìnted wìth the endìng of thìs TV show . It left too many unanswered questions . " ” , Negative , TV Sho¥/ Review, 2â23 - ò7 -14 ò8 : 32 : 41, tvfan123, Los Angeles , ó . óó",

Ne UÈ F‘àÈ

1. " ' "This album is a masterpiece . Every song is a wo rk of art ! ” " , Positive, Music Review, 2â23— â7-14 11: â5 : 27, mus icenthus iast1, London

64 , ò . 93 ", NeUt PàÈ

1. "" "The website layout is C1Uttered and

confUs ìng . D ìffìcult to fìnd ìnformatìon . " " , Negatìve , Nebs ìte Revìew, 2ò23 - ò7 -14 14 : 4ò: ò5

, Use r24ó8, Sydney, ò . ó7", Negative

1. " "The ro11er coaster at this theme park is a

th r i11ing expe rience . A must -try ! " " , Posìtìve, Theme Pa rk Revìew, 2ò23 - ò7 -14 17 : 25

: ò9, th r ì11seeke r3, 0r1ando , ó . 91", Posìtìve

1. " "The p roduct I orde red never arrived . Poor custome r se rvìce . " " , Negatìve , 0n1ìne Store , 2ò23 - ò7 -15 ò8 : 5ò: 13, buyer 1234, Chicago, ò . ó3 “,Negative
2. “ "'I'm in awe of this artist's talent. Their paintings are breathtaking!"", Positive, Art

Review, 2ò23 - ò7 -15 12 : 3ò : ò8,

Paris, 0.94“,Positive

artloverl25,

1. "'"The food at this restaurant was disappointing. Not worth the price."", Negative, Zomato, 2023-07-15 15:45:32, foodcritic246, Mumbai, 0.68“,Negative

7ò “'"This play ist is perfect for relaxation.

Soothing and calming!"", Positive, Spotify, 2023-07-15 18:20:17, relaxmusiclover, Berlin

, 0.91“,Positive

71 “ "'The website navigation is smooth and intuitive. I found what I needed quickly."", Positive, Website Testimonia{, 2023-07-15 21: 05:44, happyUserl23, Toronto, 0.88“,Positive

72 "'"The ride on this cruise ship was an

Unforgettable experience. I loved every moment!"", Positive, Trave Blog, 2023-07-16 09:12:54, travelenthusiast2, Sydney, 0.95", Positive

73 “ ”'The product I received was of pO0 UaIit

73. It broke after a few uses."", Negative,

Online Sto re , 2ò23 - ò7 -1ó 11: 45 : 32,

shoppe r5ó7, Los Angeles , ò . ó1", Negative

76 " "'Thìs book kept me hooked from sta rt to fìnìsh . A capt ìvat ìng read ! " ", Posìtìve, Good reads, 2ò23 - ò7 -1ó 14 : 23 : 18, bookworm789ò

, London , ò . 9ò", Posìtìve

75 " "'The cust ome r se rvìce at thìs store ìs

OUt standìng . They t ruly ca re aboUt theìr customers . ” ", Positive , Retail Store, 2ò23 - ò7 - 1ó 17 : ò5 : 4ó, happyshoppe r1, New Yo rk, ò . 92", Posìtìve

76 " ' "I had a fPUSt ratìng expe rìence wìth theìr

technica1 suppo rt . No reso1ut ion p rovid ed

, Negative, 0n1ìne He1pdesk, 2ò23 - ò7 -1ó 19 : 4ò: 27, use r987ó5, San Francisco, ò . ó7", Neutral

77 " "'The hotel staff we re rude and

unp rofessiona1. Te rrib1e customer service

Negative , hotel Review, 2â23 - â7 -17 â8 :

5â: 13, travele r789, Pa ris, â . 55", Negative

78 " "'The food at this restaurant was medioc re Nothing spec ia1 . " " , Negative, Zomat o , 2â23

—07 —17 11 : 32:59,

“,Neutral

foodlover2468, Mumbai, 0.65

79 ""'This song always puts me in a nostalgic mood. It reminds me of good times."", Positive, Spotify, 2023-07-17 14:20:05, nostalgiacat123, Berlin, 0.88",Neutral

8ò ""'The website loading speed is frustratingly slow. Needs improvement."", Negative, lNebsite Review, 2023-07-17 17:15: 22, userl2345, Toronto, 0.62",Negative

81 “ '”I {ove this product!"", Positive, Twitter

, 2ò23— òó —15 ò9 : 23 : 14, §user123, New York, ò

1. .85“,Positive
2. “"”The service was terrib e Negative, Yelp Reviews, 2ò23 -òó -15 11: 45 : 32, user45ó, Los Angeles, 0.65“,Negative
3. “'"This movie is amazing!"", Positive, IMDb 2023-06-15 14:10:22, moviefan789, London,

0.92“,Positive

1. “ ”'I'm so disappointed with their customer SUpport."", Negative, Online ForUm, 2023-06-

15 17:35:11, forumuserl, Toronto, 0.78”,

Negative

1. “ ”'just had the best meal of my life!”", Positive, TripAdvisor, 2023-06-16 08:50:59, foodie22, Paris, 0.88“,Positive
2. “'"The quality of this product is subpar Negative, Amazon Reviews, 2023-06-16 10

:15:27, shopperl23, San Francisco, 0.72“, Neutral

1. “ '"I can't stop listening to this sonp. It's incredib{e!"", Positive, Spotify, 2023-06-

16 13:40:18, musiclover456, Berlin, 0.91“, Positive

1. "'"Their Website is so user-friendly. Love it!"”, Positive, Website Testimonial, 2023- 06-16 16:05:36, testimonialuserl, Sydney, 0. 87",Positive
2. "'"I loved the movie! It was fantastic!"", Positive, IMDb, 2023-07-02 09:12:34, userl23

New York, 0.92",Positive

1. " ”'The customer service was terrible.”",

Negative, Yelp Reviews, 2023-07-02 10:45:21 user456, Los Angeles, 0.65", Negative

1. "'"This book made me feel inspired. Highly recommended!"", Positive, Goodreads, 2025-07

-02 12:34:56, bookworm789, London, 0.88",

1. Neutral
2. “"”I'm extremely disappointed with their

p HOdUCt qUa11ty . " " , Ne gat1ve , 0 nl1ne Store ,

2023 - 07 - 02 15 : 21: 43, shoppe r789, San

Franc1sco , 0 . 72 “, Negat1ve

1. “ ”'3ust had the most amaz1ng vacat 1on! I can ' I salt to go bac k . " " , Pos1t1ve , Tr1pAdv1so r

2023 - 07 - 02 18 : 01: 23, I ravelenthus1a st1, Sydney, 0 . 93 “, Po s1t1ve

9€ “ ”' The food at th1s re staurant wa s awful.

Never qoinq back aqain!"", Nepative, Zomato 2023 —07 —02 20: 4 5 : 37, f oodlove r123 , Humba i 0.55“,Neqative

1. “ ”'I can't stop listening to this song. It's my new favorite!"", Positive, Spotify, 2023

-07-03 09:17:52, musiclover789, Berlin, 0.91 “,Positive

1. “ ”'Their website is so confusing and poorly

designed."", Negative, Website Review, 2023- 07-03 11:59:18, user789, Toronto, 0.68”,

Neqative

1. “ ”'I had an incredible experience at the theme park. So much fun!"", Positive, Trip Report, 2023-07-03 14:40:05, thri{{seeker1, Orlando, 0.89“,Positive
2. ,N/A
3. ,N/A

1öô