Senior Systems and Networks Technician
VIRGILE LAROCHE

PERSONAL PROFILE

Bilingual Systems and Network Technician (native English speaker), passionate about IT environments and secure infrastructures. Comfortable in international and multicultural settings, I combine curiosity, teamwork, and autonomy to effectively resolve incidents and contribute to the smooth operation of networks. Adaptable and responsive, I quickly integrate into new environments and handle unforeseen circumstances. I organize my work according to the company's priorities and objectives.

FORMATIONS

SENIOR SYSTEMS AND NETWORKS TECHNICIAN

Simplon, Montreuil November 2019-September 2020

- Professional Title RNCP level III Bac+2

CS50 INTRODUCTION TO CYBERSECURITY

Harvard University (EDx) Diploma, 2023

- Key concepts in system security, cryptography and risk management.

BACCALAUREATE IN ECONOMIC AND SOCIAL SCIENCES

Sainte Clotilde High School, Le Raincy 2002

LANGUAGES

English (Native) Spanish (Good) French

INTERNATIONAL EXPERIENCE

Experiences and studies: Chad (4 years), Burma (4 years), Bangladesh (4 years), Ivory Coast (1 year), United States (2 years)

Travel: Afghanistan, South Africa, Azerbaijan, Belgium, Cambodia, Cameroon, Costa Rica, United Arab Emirates, Spain, Iran, Greece, French Guiana, Netherlands, India, Israel, Italy, Kenya, Lesotho, Madeira, Nepal, Pakistan, Portugal, United Kingdom, Suriname, Switzerland and Thailand.

AREAS OF INTEREST

Cybersecurity and Artificial Intelligence: technological monitoring and practical use of tools

Geopolitics and the global economy: analysis of global issues

Video Games: Strategy and Teamwork

CONTACT DETAILS

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SKILLS AND EXPERTISE

System administration:

Design, deploy and maintain the configuration and architecture of information systems according to the demands and evolutions of the company.

- **Install, configure and administer intranet networks and virtualized infrastructures.**
- **Ensure the management and monitoring of incidents via ticketing tools (GLPI), from their opening to their resolution.**
- **Identify and diagnose malfunctions and incidents, and implement corrective measures.**
- **Manage access rights and security policies based on user profiles and services.**

Select or install computer equipment (software, hardware)

Management :

To train and support users on tools and technical developments.

Advise and assist development, IT production or user teams in the choice and implementation of technical solutions.

Computer science:

Cloud Service - Microsoft Azure

VOIP: Trixbox (deployment and updating of workstations)

Virtualization – VMware, VirtualBox, Hyper-V (Network creation)

- **Hypervisor: VMware ESX / HyperV**

Write or integrate scripts - Bash, Batch, PowerShell

SQL database administration.

- **Supervision & Support : GLPI (ticketing), UltraVNC, TeamViewer, MSTSC, AnyDesk**

Implementation of inventory software (Newac)

Proficiency in office software

PROFESSIONAL EXPERIENCE

SENIOR SYSTEMS AND NETWORKS TECHNICIAN POSITION

Intercommunal Hospital Le Raincy - Montfermeil, January-March 2020

- Using GLPI for managing incidents and user requests
- User management with Windows AD
- Migrating IP addresses between domains using Cisco ISE
- Adding/removing equipment from the inventory via Newac (fleet management software)
- Assembly and configuration of workstations (installation of components, system, CD-RI drives)
- On-site user support: diagnostics, first-level intervention

BETA TESTER

Mon Ami Poto, 2022

- Identification and reporting of bugs and errors
- Accurate documentation of encountered anomalies and escalation

GUILD MASTER WORLD OF WARCRAFT

Ronins, 2005-2015

- Creating custom LUA macros and scripts to automate certain in-game actions (announcements, guild management, alerts)
- Assistance to members for the installation and use of the script (guides, technical support)
- Community project management: coordinating events and assigning tasks to 50+ members.
- Setting up local area networks for LAN parties, including router configuration, switch configuration, IP addressing (static/DHCP) and connection sharing.

NETWORK ADMINISTRATOR ASSISTANT

Macau, July-August 2000

- Assembly and configuration of workstations
- Identification and installation of the necessary drivers for the computer hardware

FRENCH CONVERSATIONALIST

Varsity Tutors, New York - Paris 2023 - 2025

- Using digital tools to facilitate distance learning
- Personalized support for students in French