

APPENDIX 4 – FINAL FEEDBACK

FINAL FEEDBACK FROM THE CLIENT AFTER TESTING THE APP:

Q1) Does the final product serve all the functionality you required?

The product has satisfied and fulfilled my needs. All the requirements for a digital registration process have been met. I look forward to make use of this app in the school and share it with other students for official use.

Q2) Which functionality in the app did you like the most?

There is more than one functionality I liked in the app but to be specific, I liked the way the app provides security for teacher sign-ups and log-ins. Also, the selection of students is made easier with this app and therefore, the 'approve' and 'disapprove' function is yet another functionality I liked.

Q3) Is there any feature you noticed in the app that could be improved?

I personally feel, the way the events are displayed on the screen can be improved, and the registration form could be dynamic instead of it being pre-set.

Q4) Is the product user friendly and consistent with school's design scheme?

Yes, it is very easy and understanding to use the app. The app has simple, basic user interface which does not make it too complicated to use.

Q5) Has the product satisfied your needs for a digital registering and selecting process?

Yes, absolutely! It has made my work easier. It is exactly the way you told me it would be, matching all my needs. I am really satisfied with the product. Thank you!

Q6) Do you have any additional feature(s) in mind that could be added to the app?

Yes, actually I was thinking if the app could also fulfil the need of the payment process. The app is already doing everything to reduce our physical efforts put into the registration process of the events. I just feel, if the app could have a payment gateway for the students to pay the fee for the event, even the collection of money could be made digital and would reduce a lot of work for us. Also, a pdf form of the final list containing the names and details of the selected students for an event would be better. A print out could be taken out which can be handy.