# Sabbir Hossain Ujjal

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#### **Education**

• Bachelor of Science in Electrical and Electronic Engineering (EEE)

March 2018-May 2023

Major in Communication & Signal Processing (CSP)

Bangladesh University of Engineering and Technology (BUET)

- CGPA - 3.75/4.00

**Relevant Coursework:** Random Signals and Processes | Digital Signal Processing I | Continuous Signals and Linear Systems | Control System | Microprocessors and Embedded System

#### **Research Interest**

Natural Language Processing (NLP) | Large Language Model (LLM) | Conversational Agents (CA) | Human Robot Interaction | Deep Learning | Machine Learning | Computer Vision

# **Work Experience**

# **Machine Learning Engineer**

Oct 2023 - Present

#### **ACI Limited**

- Virtual Assistant: Developed a 24/7 virtual assistant using ASR, LLM, and RAG technologies to provide product information and problem-solving support for the company's field force and customers.
  - Trained Whisper based ASR model for Bangla and English audio transcription.
  - Implemented Retrieval-Augmented Generation (RAG) with LLMs and Vector Databases to efficiently answer product-related queries in a business context.
- ACI SpeechHub: Developed a Speech to Text and Natural Language Understanding (NLU) system for the company.
  - Implemented Whisper based ASR model for Bangla and English audio transcription.
  - Summarization and keyword extraction from transcribed audio using **BERT** based models.
- Voice Based Ordering System: Developed an end-to-end Automatic Speech Recognition (ASR) system to streamline the ordering process for sales representatives. This voice-command solution significantly reduced order-taking time, effectively halving the workload for interactions with retailers.
- Writing Assistant: Developed an end-to-end audio-based writing assistant powered by Large Language Models (LLMs) for generating professional reports and emails. This innovative system ensures adherence to reporting standards and proper articulation, significantly enhancing employee productivity in document creation.

### **Machine Learning Engineer**

**AIEdgeInside - [AI Startup]** 

Aug 2023 - Oct 2023

- Computer Vision: Experimented and developed system utilizing computer vision models for various applications.
- Generative AI: Researched and experimented with vision generative models for various applications.

# **Research Experience**

Undergraduate Thesis under supervision of Dr. Mohammad Ariful Haque.

Research Topic: Development of a multilingual conversational agent using deep learning and natural language processing.

• In our thesis work, we had developed a multilingual conversational agent (CA) which can understand voice command and generate response to help perform day-to-day tasks both in Bangla and English. We used RASA platform for deploying our CA and ASR and NLU models for understanding user voice command.

# **Publications**

- mTOVA: A Multilingual Task Oriented Virtual Assistant for Human Computer Communication
  - Conference: 5th IEEE International Conference on Telecommunications and Photonics (ICTP) 2023
  - Authors: Sabbir Hossain Ujjal, A F M Mahfuzul Kabir, Mohammad Ariful Haque

# **Competitions**

#### • Robi Datathon 3.0 [Champion]

• The biggest data analysis competition in Bangladesh where we have to solve business oriented problem leveraging ML algorithms. My team 'ACI\_ServerDown' has become the champion, outshining 1,000 teams formed by 3,500 talented individuals.

## - ভাষা-বিচিত্রা: ASR for Regional Dialects [First Runner-up]

- The objective of this challenge is to create a robust model which transcribe Bengali speech with various regional
  dialects following the orthography set by linguists. My team 'কাকাতুয়া' became the first runner up and our model
  was the fastest model for competing the task among the solutions.
- Bengali.AI Speech Recognition [Bronze Medalist] [Leaderboard: 59 internationally, 4th in Bengladesh]
  - The objective of this challenge is to create a robust model which could recognize Bengali speech from out-of-distribution (**ODD**) audio recordings.

#### • 2nd AVA Challenge@IEEE MIPR 2024 [Second Runner-up]

• The objective of this challenge is to build a robust model for **video analysis** which can predict the risk of an impending car accident to the recording vehicle

### **Achievements**

#### · RISE Student Research Grant Award

• Research grant for undergraduate thesis by Research and Innovation Centre for Science and Engineering (RISE).

#### • Dean's List Award in multiple semesters

• Academic honor by BUET for attaining CGPA of 3.75 for two consecutive terms.

#### · President's Scout Award

• The highest rank of Bangladesh Scouts

### · Scholarship from Secondary Education Board

• Scholarship awarded by Ministry of Education, Bangladesh

# **Technical Skills**

- Programming Languages: Python, C, C++, MATLAB.
- Frameworks & Libraries: PyTorch, TensorFlow, Keras, RASA, Numpy, Pandas, Scikit-learn.
- · Circuit Simulation and Design: Proteus, PSpice
- · Others Tools/Software: Git, LaTex, PowerPoint, Excel

# **Academic Projects**

#### · AI Generated Text Detection

- Developed a robust deep learning model to accurately distinguish between AI-generated and human-written text, enhancing various evaluation processes.
- Language/Framework/Model: Python, Pytorch, DeBERTa, Feature engineering
- Link: AI Generated Text Detection

#### · Resume Classification and Sorting

- Engineered a deep learning-based end-to-end system for automated resume classification and sorting, streamlining and enhancing recruitment processes.
- Language/Framework/Model: Python, Pytorch, BERT, DeBERTa
- Link: Resume-Classification

#### • Bengali Name Extractor

- Developed a robust NLP-based system for accurate person name extraction from text which can be used in any call center and online voice based transaction systems.
- Language/Framework: Python, Pytorch, BanglaBERT
- Link: Bengali-Person-Name-Extractor

#### Drowsiness Detection by PPG signal Analysis.

- Designed and implemented a wearable device using PPG signals to detect drowsiness, alerting users to prevent potential road accidents.
- Language/platform: Matlab, C++, Arduino
- Link: <u>Drowsiness Detection by PPG signal Analysis</u>

#### • Real Time Covid Patient Monitoring

- Developed an IoT-based COVID-19 patient monitoring system with deep learning analytics, providing real-time emergency notifications to relevant parties.
- Language/platform: Python, C++, Arduino
- Link: Cough-Rate-estimation-for-Covid-Patient-monitoring-system-using-Deep-learning

### · Bangla Calendar Clock.

- Developed a multilingual, multi-calendar microprocessor-based clock displaying Gregorian, Bengali, and Arabic dates, Our developed clock was later selected and hung on the microprocessor lab of BUET EEE department.
- Language/platform: C++, Arduino
- Link: Bangla Calendar Clock.

# • Real Time Object Detection for Blind People.

- A computer vision based project to developed and end-to-end system for detecting object from an image and audibly sending these detected object messages to the user.
- Language/platform: Python, Colab
- Link: Real-Time-Object-Detection-for-Blind-People

#### Courseworks

- <u>Deep Learning Specialization</u> [Course on Coursera offered by <u>DeepLearning.AI</u>]
- Machine Learning [Course on Coursera offered by Stanford University]
- Python for Everyone [Course on Coursera offered by University of Michigan]
- <u>Introduction to TensorFlow for Artificial Intelligence, Machine Learning, and Deep Learning</u> -[ Course on Coursera offered by <u>DeepLearning.AI</u>]
- <u>Mathematics for Machine Learning Specialization</u> [Course on Coursera offered by Imperial College London]

#### Reference

**Professor** 

# Dr. Mohammad Ariful Haque

Dr. Ahmed Zubair

Electrical & Electronic Engineering (EEE), BUET

Associate Professor

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