



## **Terms And Conditions**

- When you book an accommodation, staybook provides and is responsible for the Platform – but not the experience itself.
- We provide our Platform with reasonable care, but we can't guarantee that everything on it is correct (we get information from the Service Providers). We will do everything we can to fix any errors, disruptions, or missing information as quickly as we can.
- You might need to create an Account in order to make a Booking. Please make sure all of your information is accurate and current, including payment and contact information. You're responsible for anything that happens with your Account, so please don't let anyone else use it, and please keep your username and password secret.
- You agree to pay the cost of the Travel Experience, along with all applicable fees and taxes, when you make a Booking.
- Images of hotels and rooms are just meant to provide a glimpse of what they looked like at the time the photo was taken.
- We will be responsible for managing your payment and ensuring the completion of your transaction with our Service Provider.

## **Policy**

- Hotel Check in time 12:00 noon & Check out time is 11:00 AM.
- Government Taxes are subjected to charge without prior intimation Kindly produce government photo identity ( Driving license, Voter's ID, Adhar Card and Passport only), at the time of check in for the entire guest whoever staying in the room and for the international guest will require to present passport and valid visa.
- All room booking where the expected time of arrival of the guest is before 06:00 am will be charged one additional day. Early Check in between 07:00 am - 10 am will be charged 50% of the room tariff.
- Children below 06 year are complementary and above are chargeable as adult rate. Only 02 Children allowed in the parent's room.



## **Cancellation Policy**

- In case of a no show and an early departure, the hotel reserves the right to change the entire duration of stay as per the discretion of the hotel management.
- Our Cancellation policy is 72 hours prior to arrival , which enables the guest to cancel or amend any bookings prior to the arrival date without paying any cancellation charges, failing which there would be one night room charge on per room basis.
- The hotel reserves the right to per authorize one night charge on the credit card given for guarantee purposes unless guaranteed via company letter or advance deposit.
- Any extension (postponement of the departure date) are subject to the availability of the room & the room category at the time of request is made which may result in hotel offering another room category ( higher or lower) for the extended period in case the category already booked is available at the time of request