

SLT Packages and Troubleshooting Guide

SLT PEO TV Packages

SLT PEO TV offers a variety of packages tailored to meet customer preferences:

1. Basic Package: Includes local channels and selected international channels.
2. Entertainment Package: A mix of local, international, and movie channels.
3. Premium Package: Full access to all channels, including sports and on-demand movies.

Additional Features:

- Catch-up TV for up to 72 hours.
- Parental controls and recording options.

SLT Voice Packages

SLT Voice Packages provide reliable landline connections with affordable rates:

1. Home Package: Unlimited local calls for a fixed monthly rate.
2. Business Package: Low-cost international calls with conferencing features.
3. Family Plan: Bundled minutes for local and international calling.

Additional Features:

- Call waiting, forwarding, and caller ID.
- Voicemail services.

SLT Fibre Packages

SLT Fibre offers high-speed internet with the following packages:

SLT Packages and Troubleshooting Guide

1. Starter Package: Speeds up to 50 Mbps, ideal for small households.
2. Family Package: Speeds up to 100 Mbps, suitable for streaming and gaming.
3. Ultimate Package: Speeds up to 1 Gbps for heavy usage.

Additional Features:

- Unlimited data options available.
- Free router and installation with selected plans.

Troubleshooting Guide for ADSL

Common ADSL issues and solutions:

1. Slow Speed: Restart your modem and check the connection settings.
2. No Connectivity: Ensure cables are securely connected and power is on.
3. Frequent Disconnections: Check for line noise or interference; contact support if unresolved.

Tips:

- Use a high-quality splitter to avoid signal interference.
- Place the modem away from electronic devices.

Troubleshooting Guide for SLT Voice Lines

Common SLT Voice Line issues and solutions:

1. No Dial Tone: Ensure the phone is properly connected and powered.
2. Static Noise: Check for damaged cables and ensure connections are tight.
3. Incoming Call Issues: Verify call forwarding settings and contact support if needed.

SLT Packages and Troubleshooting Guide

Tips:

- Regularly inspect cables for wear and tear.
- Keep the phone line away from power cables to avoid interference.