Frequently Asked Questions

List of frequently asked questions by users:

* What is PONDER?
  + PONDER is a dynamic dashboard that shows information about the Radio Access Network (RAN) capital plan in each market and region. The tool has been designed to help the teams communicate, manage, and drive the overall capital plan in their area of responsibility.

* What is the web address of PONDER?
  + <http://ponder.web.att.com/>
* Who can access PONDER?
  + Anyone with an ATTUID, access is managed via Global Login.
* Where can I go for help?
  + There is a User Guide tile at the bottom of the main intro Splash Page that explains several of the sections in PONDER in more detail.
* Something isn’t working as expected or I see data integrity issues, who do I contact?
  + There is a Contact Support tile at the bottom of the main intro Splash Page. You can also send an email to our PONDER Support group mailbox at [PONDER\_Support](mailto:g16274@att.com?subject=Inquiry%20about%20PONDER).