

ITIL 4 Foundation

Total score: 36.00 out of 40.00.

Percentage Score: 90%.

Congratulations!! You passed the exam.

Candidate Name	Vishwas Sharma
Candidate Number	9980041611547132
Assessment Test Code	100434076466_en
Examination Date	Aug 05 2023 13:01:02
Test Report Date	Aug 05 2023 14:14:25
Total score	36.00
Maximum score	40.00
Percentage Score	90%
Assessment Result Label	Passed

Topic Description	Number of awarded marks	Number of possible marks	Success Rate
ITIL4F_1 - Understand the key concepts of service management	4.00	5.00	<div><div></div></div> 80.00%
ITIL4F_2 - Understand how the ITIL guiding principles can help an organization adopt and adapt service management	6.00	6.00	<div><div></div></div> 100.00%
ITIL4F_3 - Understand the four dimensions of service management	2.00	2.00	<div><div></div></div> 100.00%
ITIL4F_4 - Understand the purpose and components of the ITIL service value system	1.00	1.00	<div><div></div></div> 100.00%
ITIL4F_5 - Understand the activities of the service value chain, and how they interconnect	1.00	2.00	<div><div></div></div> 50.00%
ITIL4F_6 - Know the purpose and key terms of 15 ITIL practices	7.00	7.00	<div><div></div></div> 100.00%
ITIL4F_7 - Understand 7 ITIL practices	15.00	17.00	<div><div></div></div> 88.24%
Total score	36.00	40.00	<div><div></div></div>

Please note that the results are provisional and subject to the final verification of PeopleCert