

Professional Summary

Professional dedicated healthcare Senior Infor Lawson Consultant with 10+ years of Lawson consulting, project management, and client support. Primary area of expertise includes analyzing, refining and documenting the business requirements for clients. Enterprise Resource Planning (ERP) systems development and implementation. Fostered enthusiasm while improving processes, ensuring the integrity of the technical design process, and meeting deliverables within budget and schedule for mid-to-large-scale projects. Client industries included Healthcare, K-12 Education, Construction, Airlines, Banking, Maritime, and Media.

Specializations / Skills

Lawson Application Suites

HR/PR
Benefits
Financials (GL, AP, AR, Billing)
Materials Management
Procurement/Supply Chain
Employee/Management Self-Service

ERP Applications

Changepoint
PeopleSoft
ikaSystems

Project Management

Systems, gap and workflow analysis
Entity relationship diagramming
User interface prototypes
UAT
Vendor research and management
Test plan development
Development of business, user, and technical requirements
Project schedule development
Scope & budget management
Waterfall, SDLC
Change Management
Data migration and data validation

Development / Applications

MicroFocus 4GL COBOL
SQL, Security Admin
Unix Shell Scripting
Crystal Reports, LBI
Design Studio
IPA/Process Flow (V9 & V10)
Perl scripting
HTML and XML
JavaScript
MS Project
MS Access
PowerPoint
Visio
MS Office

- In-depth knowledge of the functional and technical process of GHR and Lawson implementations.
- An expert in **Lawson HR** setup and maintenance, and particularly enjoys designing creative solutions for complex scenarios
- Lawson Technology Products: Lawson Design Studio, MS Add-Ins, Infor Spreadsheet Designer
- Additional Training: Lawson Procurement System, Crystal Reports, BSI Tax Factory
- Industry Experience: Healthcare, Education, Government,
- 10+ years of Project Management /Analysis in software development
- System Audits: Payroll, Absence Management , Benefits
- Requirements , Gap Analysis , Scope and Planning
- Lawson Global Experience, (GHR) DayForce Payroll
- Conducted HR / Payroll End User Training

05/2015 - 03/2018

Methodist Dallas Healthcare – Dallas, TX

Baptist Memorial Health – Memphis, TN

Methodist Dallas Healthcare – Dallas, TX

State of Arizona – Phoenix, AZ

Velocity – Charlotte, NC

IU Health – Indianapolis, IN

Senior Infor Lawson Consultant

Responsibilities:

- Developed automated processes from requirements and business needs for IPA/Process Flows
- Lawson upgrade V9 to V10, Mingle; Design interfaces and DB to support 3rd party vendors
- Design processes to support ERP suites (Benefits, Procurement/Supply Chain, Finance, HR, Payroll, and Open Enrollment)
- Created and migrated (V9 to V10) Process flow and IPA components, process modeling, and created test plans for the various work units and components.
- Develop and modify code to support the business needs with the Lawson ERP system, focusing on HR/BN module
- Lawson multimillion dollar upgrade driving work to completion and providing guidance on best practices for the team and project
- Active on multiple projects while maintaining a high level of customer service and focus on project deliverables
- Develop and plan all Infor Lawson projects for the organization, including definition of scope, requirements, milestones, schedule and outputs
- Design and implement HR, Payroll & Benefit system solutions in support of organizational and business requirements
- Responsible for all application upgrades, patches, testing, new implementations and other technical projects within each support module
- Work closely with departmental heads to analyze work process design and workflows.
- Help to improve the processes and educate Lawson users on the capabilities of the system, leveraging return on technological capabilities
- Served as technical contact for Lawson HR, Benefit and Payroll modules
- Assisted with data integrity, testing of system changes and SQL/Crystal report writing
- Provided system administration and environment configuration for Lawson Portal, Security, Addin's and Process Flow
- Assisted application DBA and program developer supporting Lawson Human Resources/Payroll Suite, BSI TaxFactory, MHC Payroll check printing and W2 applications
- Performed HRIS upgrades, patch installation, testing new implementations and other technical projects as assigned
- Trained ERP team members on basic support of HR/Payroll Suite and associated extensions and 3rd party applications

Pulte Homes – Tempe, AZ

06/2014 - 02/2015

Senior Lawson Consultant

PulteGroup, Inc. is a home construction company based in Atlanta, Georgia, United States. The company was the 3rd largest home construction company in the United States based on the number of homes closed. They were upgrading their environment and I assisted in the upgrade and on various ongoing Lawson projects.

Responsibilities:

- Lawson upgrade V8 to V10, Ming.le and Lawson Smart Office
- Designed, tested, implemented and documented technical solutions to improve “as-is/to-be” process for Finance and Procurement
- Liaison between IT staff and end users to define user requirements and technical specifications
- Delivered project task assignments on/or prior to project schedule commitment timeline by 33%
- Use fact-finding procedures, knowledge of pertinent processes and procedures, and familiarity with related programming practices and software to provide required analysis of business requirements
- Contributed through system analysis and design to the development of tools and business solutions.

Cigna Health – Phoenix, AZ

03/2014 - 04/2014

Senior Implementation Project Manager**Responsibilities:**

- Project managed ICD-10 business project, established Risk Management for Epic Hyperspace (Cadence and Resolute) tasks, and provided updates to upper Leadership on the project status and risks
- Ensured ICD-10 readiness and conducted meetings with each application team to ensure target dates on project schedule were on target for completion; vendors to ensure compliance with ICD-10 requirements

Stanford Hospitals & Clinics – Palo Alto, CA

01/2008 - 04/2014

Senior Lawson ERP Consultant**Responsibilities:**

- Developed project deliverable for Business Requirements documents (BRD), conversion planning, application testing, System Requirements Specifications(SRS), Risk Mitigation plan, software development methodologies, processes and Process Flow

- Identified requirements and enhancements to current system and business processes for 45% improvement
- Managed Change Management, production support for custom programs, interfaces and Crystal reports
- MicroFocus COBOL for custom development of bolt-on applications to include custom screens and interfaces to third-party applications; Shell Scripting to schedule for executing batch programs and FTP process
- Developed Go-Live activation plans, tasks and production environment readiness and Reporting tools and processes in a global integrated platform and followed PMI methodology to complete tasks

Stanford Hospitals & Clinics – Palo Alto, CA
Senior Lawson Consultant / Project Manager

01/2008 - 04/2014

Responsibilities:

- Supervised Fiscal year end process and resolved Purchasing issues to close period
- Strengthened and increased end-users knowledge to process purchases from the moment the requisition is raised to purchase order approval for goods/services received
- Resolved AP issues on Invoice matching for goods/services 25% savings; On-call support for Financial suite
- Implemented alternative approach for design solutions and created technical documentation
- Developed using MicroFocus COBOL, Unix Shell Script, Oracle, PL/SQL and optimized reports to reduce run-time

ACS Healthcare Solutions – Dearborn, MI
Senior Lawson Consultant / Project Manager

10/2005 - 01/2007

Responsibilities:

- Lawson Project Manager for Employee Manager Self-service (EMSS), completed project on time by managing the scope of the business problems using project management methodologies
- Managed scope, solutions approach, and implementation methodology
- Secured proper resources and commitments from involved business and IS groups, including evaluating resources in making business decisions, managing resources during project execution and reporting to management on associated performance levels



Senior Infor Lawson Consultant

Consultant: Char Lee

Banner Health – Phoenix, AZ
Senior Lawson Consultant / Project Manager

10/2003 - 10/2005

Responsibilities:

- Streamlined Hospital SC Management to reduce rising healthcare costs by 30%:
- Drive Contract price visibility (Cardinal and McKesson); Prepared Unique Device Identifiers (UDI); created visibility into Demand signals and Forecasting; Ensured product data and Inventory Repositories
- Lead the team for Decision Impact Strategy on the Hospital's goal for implementing Supply Chain to eight (8) Hospital facilities; Coordinated project activities with activities of 3rd party contractors, suppliers, and service providers resources
- Selected resources, gathered requirements, tracked project schedules to deliver On-time GO-Lives for the Arizona facilities and Pilot GO-Live for Employee/Manager Self-service (EMSS).
- Conducted daily project management duties (project status meetings, document status, processes, procedures, RAID log) and created the implementation GO-LIVE project schedule
- Created MS Access programs to track and manage valuation programs to audit Lawson against legacy system to ensure valid data integrity and acquire Client acceptance sign-off from Business Project team

Education / Affiliations

BA degree and Graduate studies in Computer Science
Ball State University - Muncie, IN
Project Management Professional (PMP), Maricopa Corporate College, Phoenix, AZ
Certified Scrum Master (CSM), pending December, 2017
Project Management Institute (PMI)
Toast Masters International

TRAVEL

95% - Domestic and International