## **DPIA ASSESSMENT**

Step 1: Identify the need for a DPIA

| Question  | Selection    | Content   |
|---|--------------|---|
|   | Absent       | Our organization does not define the purpose of processing data.  |
| To what extent is the purpose of the processing   | Basic        | For this scope of service , the project lead defines the purpose of processing the data.  |
| defined in your organization?   | Intermediate | For this scope of service , the project lead collects information from the stakeholders before defining the purpose of processing the data.   |
|   | Advanced     | For this scope of service , the project lead collects information from the stakeholders and probes them on possible requirements before defining the purpose of processing the data.      |
|   | Absent       | We do not define the aim of the project.  |
| To what extent is the aim of the project defined  | Basic        | The project lead defines the aim of the proejct by using purpose of processing as a reference.  |
| in your organization?   | Intermediate | The project team analyzes the purpose of processing and then collectively decide the aim of the project.  |
|   | Advanced     | The project team analyzes the purpose of processing and then collectively decide the aim of the project which is further approved by the project lead and other stakeholders.             |
|   | Absent       | At present , method of processing the data is not defined for this scope of service.  |
| To what extent is method of processing defined in your organization?                            | Basic        | At present , basic research is done before finalizing the method of processing data.  |
|   | Intermediate | At present , the project team researches for possible methods and then the final method is decided after discussion with the project lead.  |
|   | Advanced     | At present, an extensive research is done by the project team for possible methods and then the final method is decided after discussion with the project lead and concerned stakeholders |
|   | Absent       | Expected benefits from processing data is also not defined for this project.  |
| To what extent are the expected benefit(s) from   | Basic        | Expected benefits from processing data are assumed by the project team on the basis of the aim of the project and not documented in the report  |
| the processing defined ?  | Intermediate | Expected benefits from processing data is well defined by the project lead and also documented in the report  |
|   | Advanced     | Expected benefits from processing data is well defined by the project lead and is reviewed by the senior management.  |
|   | Absent       | We do not prepare a list of departments who will be affected by this data processing.   |
| To what extent is the list of departments who will benefit from this processing defined in your | Basic        | The project lead prepares the list of benefits for each department and documents it.  |
| organization?   | Intermediate | The project lead sends a meassage to all the concerned departments about the benefits and documents the list of departments in the report.  |

|   | Advanced     | The project lead reaches out to all the concerned departments and present them the benefits they will receive from this data processing and documents both the benefits and recommendations/suggestions from each department. |
|---|--------------|---|
| To what extent is the list of members / teams who will be involved in the processing defined in your organization ? | Absent       | There is no such process to capture the list of team members involved in this data processing.  |
|   | Basic        | The list of team members who will be involved in the data processing are decided by the project lead and not documented at any stage.   |
|   | Intermediate | The list of team members who will be involved in this data processing is documented during the commencement of the project  |
|   | Advanced     | The list of team members who will be involved in this data processing is well prepared before the start of the project and are given a unique project code to monitor any change in the team                                  |

## **Step 3: Consultation process**

| Question   | Selection   | Content   |
|--|-------------|---|
| Who all will be involved in the consultation process?  |             | Open field  |
| Have you designed a Consultation Process . This<br>Consultation process will involve seeking views | Yes         | We have designed a consultation process which will seek views of Data subjects on the intended processing.  |
| of Data subjects or their representatives on the intended processing ?                             | No          | We do not have any specific consultation process to seeks views of data subjects or their representatives.  |
|  | No Process  | At present , we do not follow any process to choose the data subjects to be consulted.  |
| Is there a process in your organization to choose the people for consultation on the proposed      | Recommended | We recommed that the project lead should design a process which run consultation process efficiently.   |
| data processing?   | Important   | It is important for the project team to design a process which run consultation process efficiently.  |
|  | Essential   | It is necessary for the project team to design a process which run consultation process efficiently.  |
|  | No Process  | Currently , we do not have any process to evaluate consultants.   |
| How matured is the process in your organization of evaluating data processors, information         | Recommended | It is recommended that we should have a process to evaluate the possible options before finalizing the consultants.                                   |
| security experts or other staff as consultants?  | Important   | It is always important to follow the process in order to find the most suitable consultants.  |
|  | Essential   | It is essential part of our process to evaluate the options based on various factors and then decide who will be designated as the consultants.       |
|  | No Process  | There is no process which defines how data subjects can reach out to any consultant.  |
| How matured is the process in your organization of reaching out to the consultants for             | Recommended | It is recommended to define a process which will have all the steps on how data subjects , project teams and others can reach out to the consultants. |

| consultation by data subjects, project teams etc.  |              | Importance is given to the process which has all the stops on how data subjects, project to any of the stops of how data subjects.  |
|--|--------------|---|
| ,  | Important    | Importance is given to the process which has all the steps on how data subjects , project teams and others can reach out to the consultants. A timestamp is maintained for all the meetings.  |
|  | Essential    | There is very well defined process which has all the steps on how data subjects , project teams and others can reach out to the consultants. Also , a time is set in which the consultants willhave to revert back and also a timestamp is maintained for all the meetings. |
|  | Absent       | We do not have any process to mapping the roles of the consultants.   |
| To what extent is your process defined for   | Basic        | We map the roles to the consultants on the basis of their most recent work experience.  |
| mapping roles of the selected consultant(s) ?  | Intermediate | We ensure that It is ensured that experience, expertise and knowledge is considered before we map roles to the consultants.   |
|  | Advanced     | It is ensured that experience, expertise, knowledge and choice of the consultants are considered before we map roles to the consultants.  |
| Do you have a list of members, other than designated consultant, who will also involved  | Yes          | A list is maintained which contains the names of all the involved consultants.  |
| from the organization in the consultation process ?  | No           | No list is maintained which contains the names of the involved consultants.   |
| Do you have a process to monitor the   | Yes          | Yes , we have a process to monitor the consultation process.  |
| consultation process?  | No           | No, we do not have any process to monitor the consultation process.   |
|  | Absent       | At present , we do not have any process to deliberate the issues rasied by the consultants.   |
| How matured is the process in your organization to deliberate on the issues raised by the  | Basic        | We have a basic plan which deliberate the issues raised by the consultants.   |
| consultants or data subjects?  | Intermediate | Our process to deliberate the issues raised by the consultants is well defined and ensures all compliances.   |
|  | Advanced     | It is our utmost priority to ensure that we follow all the steps of the designed process which enseure that proper deliberation is done on the issues raised by the consultants.  |
| Do you have a proper forum where these   | Yes          | A proper forum is set up which ensures that data subjects can raise their concerns easily.  |
| consultants can provide assurances and rasie their concerns ?  | No           | Currently , we do not have any forum where data subjects can rasie their concerns.  |
| Have you assigned a person who will be responsible for keeping a check that all the issues raised by these consultants have been resolved? | Yes          | We have assigned an associate who will be responsible for keeping a check that all the issues raised by the consultants have been resolved.   |
|  | No           | We do not have assigned an associate who will be responsible for keeping a check that all the issues raised by the consultants have been resolved.  |
| If Response to Question 10 is Yes , Please provide the nsame of the assigned personnel.  |              |   |

| Step 4: Assess necessity and | This steps collects information which focuses on the importance and materiality of the proposed processing as required by the European Union //Regulators |
|------------------------------|---|
| proportionality              | ans steps contets injuriation which judges on the importance and materiality by the proposed processing as required by the European Ontolny Regulators    |

| What is legal bases of processing?  | Vital interest | The legal basis for processing are - *** Select all from the list ; separate by comma if more than 1 ***  |
|---|----------------|---|
|   | No Process     | For this scope of service , we have not defined the legality of data processing.  |
| How matured is the process of defining the legality of data processing with respect to the                                      | Recommended    | For this scope of service , our organization recommends project lead to define the legality of data processing.   |
| data subjects in your organization?   | Important      | For this scope of service , it is important for the project lead to define the legality of data processing.   |
|   | Essential      | For this scope of service , our organization recommends project lead to define the legality of data processing.   |
|   | Absent         | Currently we do not have a process to evaluate the outcomes and check if the assessment reached the desired goals.  |
| Is there a process to evaluate the outcome of the processing with respect to the desired  | Basic          | To evaluate the outcomes fo the data processing , the project lead checks if they have reached the desired aim which was defined before the start of the assessment.  |
| goals?  | Intermediate   | To evaluate the outcomes fo the data processing , the project lead checks if all the requirements are met and the goals are met within the defined timelines.   |
|   | Advanced       | To evaluate the outcomes fo the data processing , the project lead checks if all the requirements are met in each phase and the goals are met within the defined timelines.                                   |
| Will the data processing achieve the desired  | Yes            | Yes , data processing will achieve the desired goals.   |
| goal?   | No             | No , The data processing will not achieve the desired goals.  |
| Is there an alternate approach/s to achieve the   | Yes            | Yes , there are alternate approaches to achieve the same outcome.   |
| same outcome?   | No             | No , we do not have any aleternate approach to achieve the same outcome   |
|   | Absent         | We have not have any process to explore the alternate approaches which can be used to achieve the same results.   |
| How mature is the process to explore the alternate approaches (less intrusive measures)   | Basic          | We explore a couple of morea approaches to achieve the same results. All these approaches are documented in the final report.   |
| in order to achieve the same results?   | Intermediate   | We explore all the possible approaches which can achieve the same results and measure their intrusivity , post which project team shares it with lead to finalize the final approach to process data.         |
|   | Advanced       | We explore all the possible approaches which can achieve the same results and measure their intrusivity , post which project team check the feasibility before finalizing the final approach to process data. |
|   | Absent         | Our organization does not currently have any KPI's to monitor data quality and integrity for this specific scope of service.  |
| What is the maturity of defined data quality<br>KPIs and metrics in your organization to monitor<br>data quality and integrity? | Basic          | We have a list of KPI's in our organization which is used to monitor data quality and integrity for all data related services.  |
|   | Intermediate   | Project lead decided the list of KPI's which will be used to monitor data quality and integrity for this specific scope of service.   |
|   | Advanced       | Our organization has tailored a list of KPI's which will be used to monitor data quality and integrity for this specific scope of service. This list is prepared by the team and reviewed by the lead.        |
|   | Absent         | Data Subjects are not provided any information after collection of the data.  |

| To what extent is the information that will be given to the data subjects defined in your organization? | Basic        | Data Subjects are informed about the intent of processing data.  |
|---|--------------|--|
|   | Intermediate | Data Subjects are informed about the intent of processing data and also notifed if there is any change in the scope of service.  |
|   | Advanced     | Data Subjects are informed about the intent of processing data and also notifed if there is any change in the scope of service. Also , they will be notified once the prodone and data can be archived.  |
|   | No Process   | Currently , we do not have process to uphold data subject rights while processing data.  |
| How matured is the process in your organization of upholding the Data Subject Rights while              | Recommended  | Our processes related to data subject rights recommends the data processing team to uphold these rights and aim for complete compliance.   |
| processing their data?  | Important    | We make it essential for the team to uphod all the Data subjects rights and make sure that the team comply to it throughout the processing.  |
|   | Essential    | Data subjects rights are given utmost importance while designing data processing plan. We make sure that Data Subject rights are upheld throughout the processing  |
|   | Absent       | At present , we do not have a process to monitor the compliance of the designated entitites while data processing.   |
| How matured is the process to monitor how compliant designated processing entities are                  | Basic        | We have a generic process to monitor the compliance of the designated processing entitities. This monitoring process considers a few of the KPI's to measure the confidence of the CPI's to measure the confidence of |
| while preforming the proposed prosessing?   | Intermediate | We have a robust process to monitor the compliance of the designated processing entititie which aims to achieve full complaince  |
|   | Advanced     | Compliance of the designated processing entitites is a must and aim is always to achieve 100% compliance. We have a robust process to monitor the compliance of designated processing entitities.  |
|   | Absent       | We do not have a process to ensure any out of scope data processing activities.  |
| How mature is your process is to ensure that data processing is not used for out of scope               | Basic        | We have a process which ensures that we do not deviate from the decided scope of service while processing data.  |
| requirement in order to prevent function creep?   | Intermediate | We make sure that we stick to the decided scope of service and have no deviations from it while processing. We do not accept any out of scope requirements and pr function creep.  |
|   | Advanced     | We make sure that we stick to the decided scope of service and have no deviations from it while processing. We document all the ad-hoc requirements and plan it of second phase rather than adding it to on-going processing with aim to prevent function creep.   |
|   | Absent       | For this scope of service , we do not have any measures to ensure that processors comply with the scope of project.  |
| To what extent are the measures defined to ensure processors comply to the scope of the                 | Basic        | Data processors are informed about the boundaries of the scope and asked to esnure compliance while processing data.   |
| project during data processing ?  | Intermediate | We have well defined controls in place to ensure that data processors are aware about the scope of service and they comply by them   |
|   | Advanced     | We have well defined controls in place to ensure that data processors are aware about the scope of service and they comply by them. Processors are aslo asked to public disclosure about their processing activities and ensure that they document all the data transfers.   |
|   | Absent       | There is no measures defined to safegaurd any international transfer of the data.  |
| To what extent are the measures defined to safeguard any international transfers?                       | Basic        | We have a few controls to keep the data safe in the designated geography and prevent them from any international transfer  |
|   | Intermediate | We keep a strict check on any international transfer of the data and have several safegaurds aiming to do same. We have efficient controls to keep the data safe in designated geography.  |

We keep a strict check on any international transfer of the data and have several safegaurds aiming to do same. We also make sure that all the data controllers and processors who have access to our data also have efficient controls to keep the data safe in the designated geography.

## Step 5: Identify and assess risks

| Question   | Selection   | Content  |
|--|-------------|--|
| Have you assigned a person/team who will be  | Yes         | A dedicated associate/person will be responsible for identifying all th risks.   |
| responsible for Identifying all the risks?   | No          | At present , we do not have any dedicated associate/person who will be responsible for identifying all th risks.                             |
|  | No Process  | We do not have any process to documents the risks which were detected during DPIA process.   |
| How matured is the process of documenting type and details of the risks from the proposed                            | Recommended | We recommend that the concerned team should document all the risks which were detected during DPIA process.                                  |
| processing in your organization?   | Important   | It is important for the concerned team to document all the risks which were detected during DPIA process.                                    |
|  | Essential   | It is mandatory for the concerned team to document all the risks which were detected during DPIA process.                                    |
|  | No Process  | Currently we do not have a process to calculate likelihood and severity of the risks detected during thr DPIA process.                       |
| How matured is the process of calculating likehlihood and severity of the risk from the                              | Recommended | Project lead is recommended to design a process to calculate likelihood and severity of the risks detected during thr DPIA process.          |
| proposed processing in your organization?  | Important   | It is important for the project lead to design a process to calculate likelihood and severity of the risks detected during thr DPIA process. |
|  | Essential   | It is mandatory for the project lead to design a process to calculate likelihood and severity of the risks detected during thr DPIA process. |
|  | No Process  | We do not define the residual risks which might arise from implementing risk mitigation measures.  |
| How matured is the process of finding residual risks <define is="" residual="" risks="" what=""> defined in</define> | Recommended | It is recommended to look out for all possible residual risks and document their details.  |
| your organization?   | Important   | It is important to look out for all possible residual risks and document their details.  |
|  | Essential   | It is mandatory to look out for all possible residual risks and document their details.  |
|  | No Process  | We do not have any process to quantify the impacts of risks.   |
| To what extent is the plan to quantify the impact of the risks defined in your organization ?                        | Recommended | We recommend the project lead to define the plan which will be used to quantify the impact of risks.   |
|  | Important   | It is important for the project lead to define the plan which will be used to quantify the impact of risks.                                  |
|  | Essential   | It is mandatory for the project lead to define the plan which will be used to quantify the impact of risks.                                  |

Step 6: Identify measures to reduce risk

| Question  | Selection    | Content  |
|---|--------------|--|
| Have you assigned a person/team who will be responsible for describing the risk mitigation                    | Yes          | For this scope of service , our organization has assigned a specific team to identify the risk mitigation/elimination measures .                               |
| measures ?  | No           | For this scope of service , our organization has not assigned any specific team to identify the risk mitigation/elimination measures .                         |
| Have you assigned a person/team who will be   | Yes          | Also , there will be a dedicated associate/team who will be responsible for defining the impact of risk.   |
| responsible for defining the impact of risk ?   | No           | Currently, we do not have any dedicated associate/team who will be responsible for defining the impact of risk.  |
|   | Absent       | Currently we do not have any plan to reduce or eliminate risks.  |
| To what extent is the plan to reduce or   | Basic        | Plan to reduce or eliminate risks is done by the proejct team and focuses only on finding a single measure to handle risks.                                    |
| eliminate risk defined in your organization ?   | Intermediate | Plan to reduce or eliminate risks is reviewed by the project lead and comprises of measures which can be implemented to handle risks.                          |
|   | Advanced     | Plan to reduce or eliminate risks is reviewed by the project lead and comprises of timelines , impacts , alternate measures and risk residuals identification. |
| Have you assigned a person who will be responsible for planning and leading the risk mitigation action plan ? | Yes          | A qualified associate will lead the risk mitigation action plan.   |
|   | No           | We do not have any dedicated associate who will lead the risk mitigation action plan.  |
| Have you assigned a person who will be responsible for auditing the plan ?                                    | Yes          | For this scope of service , our organization has assigned a specific lead to audit the risk mitigation/elimincation plan.                                      |
|   | No           | For this scope of service , our organization has not assigned any lead to audit the risk mitigation/elimincation plan.   |

**Step 8 : Post DPIA Process** 

| Question  | Selection  | Content  |
|---|------------|--|
| Have you assigned a person who will be responsible for collecting and analysing the DPIA outcomes ?                   | Yes        | After completion of DPIA , We assign an associate who will be responsible for collecting and analysing the DPIA outcomes.                    |
|   | No         | Post DPIA process , we do not assign any associate who will be responsible for post DPIA implementation activites                            |
| Have you assigned a person who will be responsible for planning intergration of DPIA outcomes into the project plan ? | Yes        | An Associate will be also be responsible for integrates DPIA outcomes in a project plan.   |
|   | No         | Currently we do not have any associate who will integrate DPIA outcomes in a project plan.   |
|   | No Process | For this specific scope of service, our organization do not have a process to integrate DPIA Outocomes in our current Processing activities. |

| How matured is the process of integrating DPIA   | Recommended  | For this specific scope of service , Our organization recommends the project lead to integrate DPIA outcomes to prevent any data leak or loss.          |
|--|--------------|---|
| outsomes defined in your organization?   | Important    | In our organization, It is important for the project lead to integrate DPIA outcomes to prevent any data leak or loss.                                  |
|  | Essential    | In our organization, It is mandatory for every project lead to integrate DPIA outcomes before going live with the services.                             |
|  | Absent       | We do not define any timelines to implement the DPIA outcomes.  |
| How matured is the policy defined in your<br>organization for assigning timelines to                     | Basic        | Our Post DPIA policy has a basic structure to estimate the timeline for implementing DPIA outcomes.   |
| implement the DPIA outcomes?   | Intermediate | Our Post DPIA policy takes good number of factors in consideration which will be used to estimate the timeline for implementing DPIA outcomes.          |
|  | Advanced     | Our Post DPIA policy has a well defined process with multiple steps of approval before finalization of the timeline for implementing DPIA outcomes.     |
|  | Absent       | At present , we do not have any KPI's to measure the success of Post DPIA Implementation process.   |
| To what extent are the KPI's which will depict the success of Integration defined in your organization ? | Basic        | We use a few generic KPI's to measure the success of Post DPIA Implementation process.  |
|  | Intermediate | We have a industry specfic KPI's list which we use to measure the success of Post DPIA Implementation process.  |
|  | Advanced     | We define the KPI's while planning the post DPIA Implementation process and so that we have scope specific KPI's to measure the success of the project. |