



## ASUS Product Service Form

Product:

Date	2018/08/07	Time	15:49	NoteBook (System)			
CUSTOMER INFORMATION							
Contact Name		Mayur Kumar					
Phone		Mobile Phone		Address			
6200192262		9783422035		Room No. F 116 Hall 5 IIT Kanpur Landmark:-			
Email				IIT College Kanpur, Kanpur			
kmayur14171879@gmail.com				Zip Code 208016			
CUSTOMER INFORMATION 2nd priority to contact							
Contact Name		Disagree to do after service survey to help enhance our service quality					
Phone		Mobile Phone		Address			
Email							
Please tick the preferred time, if Asus require to contact you by phone. (* base on service center operation period)							
Working hours	Mon	Tue	Wen	Thu	Fri	Sat	Sun
AM							
PM							
Night							
ASUS PRODUCT INFORMATION							
Model		Purchase Date		RMA Number			
AS S510U 8250U/1SR5/8G/US				INXZJ80020			
Serial Number		Warranty Expiry(Reference)		Received By (Bug-no showing any engineer name)			
HBN0CX26B31147B		03-26-2020 12:00:00		INXZJ80020			
IMEI Number		In Warranty		Out of Warranty			
Visual Inspection (mark damaged area below)		Reported Failure Symptoms					
		1. System Runs Slowly / Always / Other 2. battery can not charge(can boot up) / Multiple times in one day 3. auto shut down or auto reboot / Always / Other					
Accessories/Peripherals		MEMO:					
CPU HDD Memory Battery		Problem : SYZP03 auto-shut down or auto reboot , Charging Slow , Taking time to powering on Frequency: Once only Once during several days Multiple times in one day Always Other 1. Issue : auto-shut down or					
Other							
Product Specification Not		<input type="checkbox"/>					
FOR OFFICIAL USE ONLY							
Diagnosis Description		Action Taken		Inspection Charge			
**1 Pretest Result : 【FAIL】 *2. L1/2 duplicate problem : No duplicate problem Sense problem ( BATTERY NOT CHARGING) *3 Aging test result : - 【FAIL】 *4 Repair or Not : 【Y】 *5 Testing Golden Tool: 【N】 *6 Swap module : 【BATTERY】		Action Taken By		Service Charge			
Diagnosed By		Start Time		Parts			
Spare Part		Finish Time		Labour			
				Total (GST included)			
		CUSTOMER ACKNOWLEDGEMENT		DELIVERY			
		I have collected the above mentioned product and hereby agree to close his need to be replaced by this.		Delivered By			
		Customer Signature					
		Date					

\*\* Signature required- Please turn over to other side of this form and read the terms &amp; conditions carefully and sign on the signature box if you agree to proceed with the service.

INXZJ80020

HBN0CX26B31147B

Please scan QR code and fill up the after service survey.

