



<b>Project Title</b>	<b>Ola Ride Insights</b>
<b>Skills take away From This Project</b>	<b>SQL querying, data preprocessing, Power BI visualization, Streamlit app development, and business intelligence insights.</b>
<b>Domain</b>	<b>Ride-Sharing &amp; Mobility Analytics</b>

## **Problem Statement:**

The rise of ride-sharing platforms has transformed urban mobility, offering convenience and affordability to millions of users. OLA, a leading ride-hailing service, generates vast amounts of data related to ride bookings, driver availability, fare calculations, and customer preferences. However, deriving actionable insights from this data remains a challenge. To enhance operational efficiency, improve customer satisfaction, and optimize business strategies, this project focuses on analyzing OLA's ride-sharing data. By leveraging data analytics, visualization techniques, and interactive applications, the goal is to extract meaningful insights that can drive data-informed decisions. The project will involve cleaning and processing raw

ride data, performing exploratory data analysis (EDA), developing a dynamic Power BI dashboard, and creating a Streamlit-based web application to present key findings in an interactive and user-friendly manner.

## **Business Use Cases:**

- Identifying peak demand hours and optimizing driver allocation.
- Analyzing customer behavior for personalized marketing strategies.
- Understanding pricing patterns and surge pricing effectiveness.
- Detecting anomalies or fraudulent activities in ride data.

## **Approach:**

### **Data Understanding & Exploration**

- Load and examine the dataset structure.
- Identify key variables like ride status, payment method, and ratings.
- Perform initial exploratory data analysis (EDA).

### **Data Cleaning & Preprocessing**

- Handle missing or inconsistent values.
- Convert data types and standardize formats.
- Create derived features if necessary for better insights.

### **SQL Query Development**

- Write queries to extract insights (e.g., ride trends, cancellations, ratings).
- Optimize queries for performance and accuracy.
- Validate results against the dataset.

### **Power BI Dashboard Creation**

- Design interactive visualizations for ride trends, revenue, and cancellations.
- Use filters and slicers for dynamic data exploration.
- Integrate KPIs and metrics for business insights.

## **Streamlit Application Development**

- Create a user-friendly UI to display SQL query results.
- Implement interactive filters and search options.
- Embed Power BI visuals into the Streamlit app for a complete analytics experience.

## **Project Documentation & Deployment**

- Document insights, queries, and dashboard explanations.
- Ensure the Streamlit app is deployed and accessible.
- Present findings with business-oriented storytelling.

## **SQL Questions**

1. Retrieve all successful bookings:
2. Find the average ride distance for each vehicle type:
3. Get the total number of cancelled rides by customers:
4. List the top 5 customers who booked the highest number of rides:
5. Get the number of rides cancelled by drivers due to personal and car-related issues:
6. Find the maximum and minimum driver ratings for Prime Sedan bookings:
7. Retrieve all rides where payment was made using UPI:
8. Find the average customer rating per vehicle type:
9. Calculate the total booking value of rides completed successfully:

10. List all incomplete rides along with the reason

### **Power BI Questions**

1. Ride Volume Over Time
2. Booking Status Breakdown
3. Top 5 Vehicle Types by Ride Distance
4. Average Customer Ratings by Vehicle Type
5. Canceled Rides Reasons
6. Revenue by Payment Method
7. Top 5 Customers by Total Booking Value
8. Ride Distance Distribution Per Day
9. Driver Ratings Distribution
10. Customer vs. Driver Ratings

### **Segregation of the views**

1. Overall
  - Ride Volume Over Time
  - Booking Status Breakdown
2. Vehicle Type
  - Top 5 Vehicle Types by Ride Distance
3. Revenue

- Revenue by Payment Method
- Top 5 Customers by Total Booking Value
- Ride Distance Distribution Per Day

#### 4. Cancellation

- Cancelled Rides Reasons (Customer)
- cancelled Rides Reasons(Drivers)

#### 5. Ratings

- Driver Ratings
- Customer Ratings

### **Results:**

- Interactive dashboard and application showcasing key insights.
- Streamlined access to booking trends, ratings, and revenue analysis.
- Actionable insights for improving ride experience and service efficiency.

### **Project Evaluation metrics:**

- Accuracy of SQL queries and insights.
- Effectiveness of Power BI visualizations.
- Usability and responsiveness of the Streamlit application.

### **Technical Tags:**

Python, Pandas, NumPy, Matplotlib, Seaborn, SQL, Data Visualization, Power BI, Streamlit, Data Cleaning, Feature Engineering, EDA.

## **Data Set:**

Data set: [OLA PROJECT](#)

## **Project Deliverables:**

- Maintain clean and optimized SQL queries.
- Ensure Power BI dashboards are interactive and user-friendly.
- Follow coding best practices in Streamlit development.

## **Project Guidelines:**

- **Clean the dataset** – Handle missing values and format data properly.
- **Write SQL queries** – Extract insights using joins, aggregations, and filters.
- **Create Power BI dashboard** – Build interactive and clear visualizations.
- **Develop Streamlit app** – Display SQL results and embed Power BI visuals.
- **Follow coding standards** – Write clean, well-documented code with Git version control.
- **Submit project files** – Provide SQL queries, Power BI dashboard, and Streamlit app.
- **Present findings** – Explain insights with a business-focused approach.

## **Timeline:**

The project must be completed and submitted **within 7 days from the assigned date**

## **Reference**

<b>Project Live Evaluation</b>	<a href="#"><u>Project Live Evaluation</u></a>
<b>EDA Guide</b>	<a href="#"><u>Exploratory Data Analysis (EDA) Guide</u></a>
<b>EDA Detail Document</b>	<a href="#"><u>EDA INDEPTH</u></a>
<b>Capstone Explanation Guideline</b>	<a href="#"><u>Capstone Explanation Guideline</u></a>
<b>GitHub Reference</b>	<a href="#"><u>How to Use GitHub.pptx</u></a>
<b>Streamlit recording (English)</b>	<a href="#"><u>Special session for STREAMLIT(11/08/2024)</u></a>
<b>PowerBi and SQL connection</b>	<a href="#"><u>Connect MySQL to PowerBI</u></a>
<b>Steps to Create a Free Power BI Work Account</b>	<a href="#"><u>Steps to Create a Free Power BI Work Account</u></a>
<b>Power Bi Slides</b>	<a href="#"><u>Ola-Slides.pptx</u></a>
<b>DATA CLEANING &amp; PREPROCESSING EDA (Tamil)</b>	<a href="#"><u>Project Excellence Series: Guided Learning &amp; Problem Solving [EDA](Tamil)</u></a>
<b>DATA CLEANING &amp; PREPROCESSING EDA (English)</b>	<a href="#"><u>Project Excellence Series: Guided Learning &amp; Problem Solving [EDA](English)</u></a>

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<b>Streamlit recording (English)</b>	<a href="#"><u>Special session for STREAMLIT(11/08/2024)</u></a>
<b>Project Orientation (English)</b>	<a href="#"><u>Ola Ride Insights Session Recordings[DS-C-WD-E-B48](08/05/2025):</u></a>