



Credit Card Complaint Analysis

Month

All

Year

All

Total Complaint

3772

Total Complaint Solved

3304

88%

Total Complaint Pending

468

12%

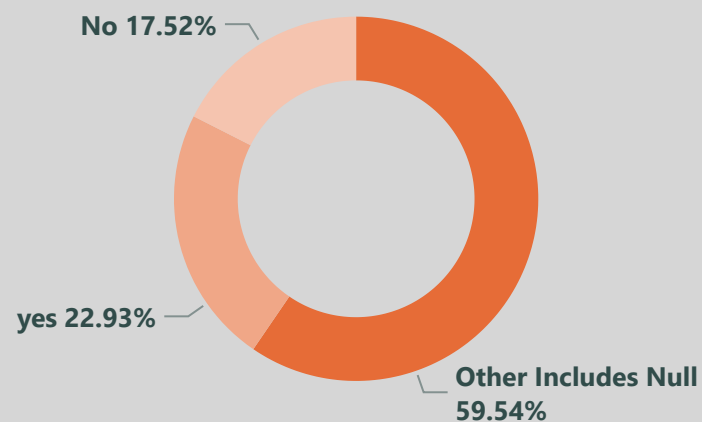
AVG. Response Day

4

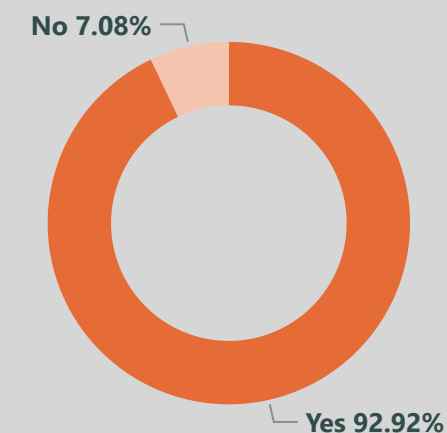
Top 10 Issue



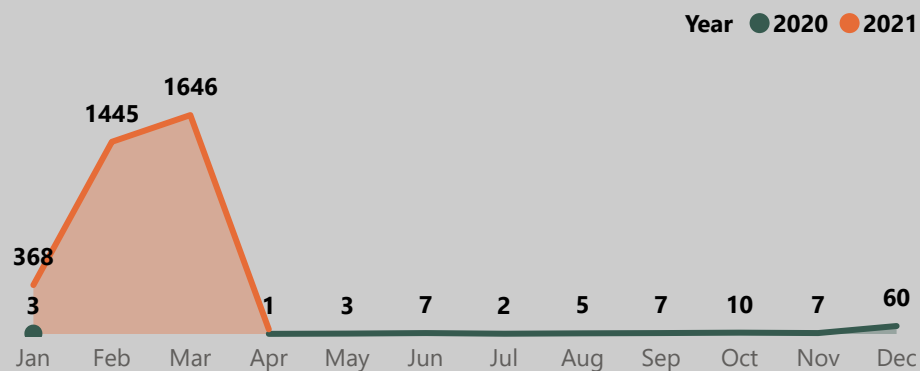
Consumer consent provided



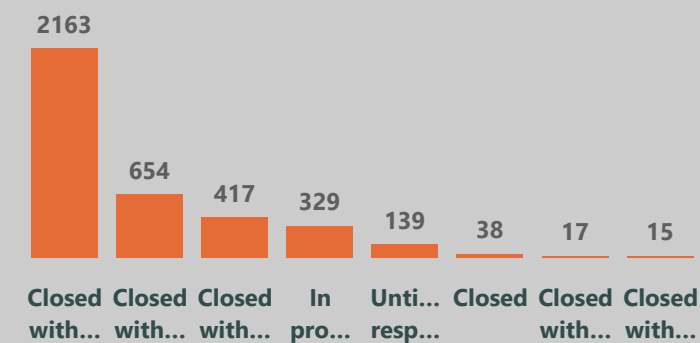
Timely Response



Number of Records by Month and Year



Company response to consumer





Credit Card Complaint Analysis

Month

All

Year

All

Total Complaint

3772

Total Complaint Solved

3304

88%

Total Complaint Pending

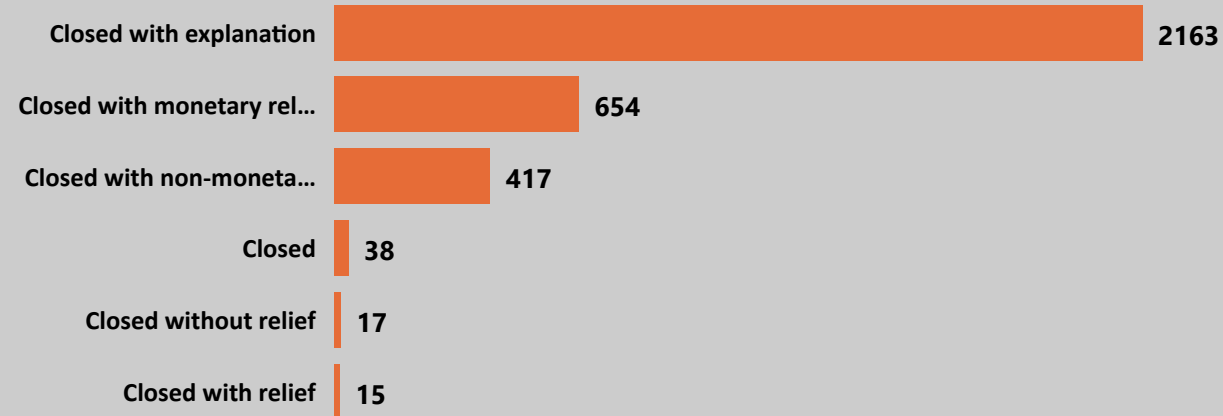
468

12%

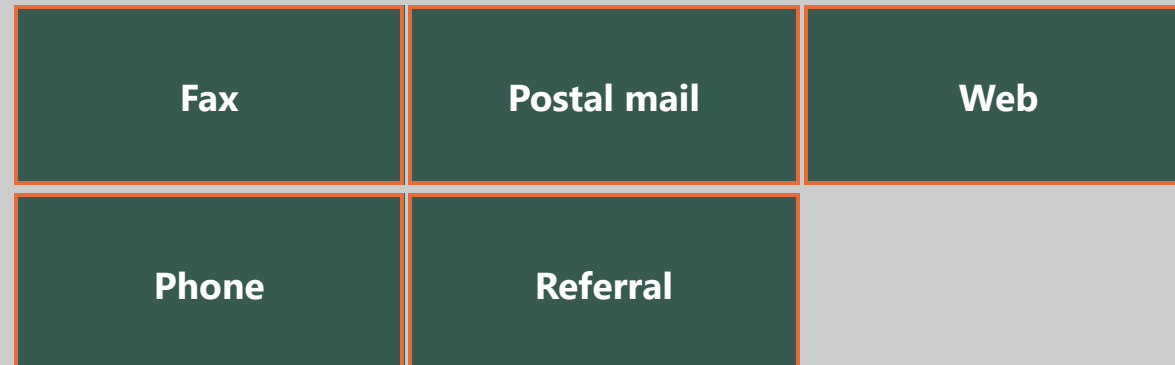
AVG. Response Day

4

Complaint Solved by Company



Complaint Submitted Via



Number of Complaint by State

