## **Contact Details**

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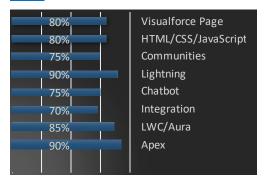


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#### Skills



# **Certifications**







# **Scholastics**

Course	Bachelor Of Computer Science	
University	Dr. Babasaheb Ambedkar	
·	Marathwada University	
Percentage	67.87%	

### **Experience**

Company	Role	Timeline
Tekgeminus Solutions	Salesforce Developer	From: May-2022 To: Present
Intelogik Solutions	Salesforce Internship	From: Sept-2021 To: April - 2022

#### Strengths

Hard worker, adaptable to different environments, team player, and reliable.

# VISHAL KADU

Salesforce Developer || 2x Certified

# Total 2.1 years of experience of Salesforce

### Summary

- Worked on the Sales cloud, and gained an experience of the Sales process, Lead Process, Order Management and Contract Cycle
- Performed the Customization changes based on Apex, Triggers, Test Classes, Aura Component, Lightning Web Component and Integration Methodologies
- Implemented the Salesforce SOQL and Dynamic queries in Apex logic and Asynchronous framework like Batch Apex and Future Methods
- Gained experience in Salesforce Lightning, Lightning Design System, Lightning App Builder and Pub-Sub Model
- Integrated system with third Party, using REST APIs
- Worked on Experience cloud, Gained experience of Content Management, Knowledge Article and Digital Experience
- Gained experience of the Einstein Chatbot, Embedded Service and performed the customization to meet the business requirement.
- Worked on Service Cloud, and Contributed to the development of the Case Management, Email-to-Case, Workflow and Validation Rules, Page Layouts, Profiles, Lightning Flows, Permission sets, Reports, Field dependency, Approval Process, Data Security Model, Data Models, Soft Phone and Omni-Channel
- Created Test classes for the Batch, Scheduler, and trigger to ensure code coverage of at least 90%
- Analyzed and debug the technical issue to ensure the highest quality of the application.
- Worked with production team and had the direct interaction with the customers to resolve their issues
- Database Languages DML, SOQL and SOSL
- Tools Apex Data Loader, Postman, JIRA, Salesforce Inspector, Vs Code, Lightning Studio.

#### **Project Details**

#### Abbivie Moxie (Health Cloud)

## Responsibilities:

- Worked on the Health Cloud, Maintaining the customer service using Online mode of Interaction.
- Implemented the functionalities using *Apex, Test Classes, and Lightning Web Component and Admin* configurations.
- Worked with QA team to resolve the issues to ensure smooth functionality in sandbox environment.
- Design and implement the solution for complex problems.
- Gained the exposure of Lightning Design System, Jira project tracking software and Git.

#### StreamTech Knowledge (Sales Service)

#### Responsibilities:

- Worked on the Sales Cloud, Implemented the sales process from Lead to Opportunity and also maintain the customer information.
- Converted all the VisualForce pages to Lightning Web Component with functionality.
- In this project we implement the functionality using *Apex, Test Classes, and Lightning Web Component and VisualForce pages.*
- Review all the Apex classes and correct them according to the salesforce best practices.
- Deployment using Inbound and Outbound change sets.
- Conducted unit testing, used Postman to test APIs.

#### 3. Star Health Insurance Service

#### Responsibilities:

- Worked on Reviewing more than 300+ classes and changed them according to the salesforce best practices.
- Performed the Customization changes based on Apex, Triggers, Test Classes, Aura Component
- Crates Lightning flows according to their business model requirements.
- Gained the exposure of Creating Lightning Flows and how to read the Apex code and execution flow of the Code.
- Deployment using Inbound and Outbound change sets.

#### 4. Coastal Payroll

#### Responsibilities:

- Worked on the Sales Cloud, Coastal Payroll is built for the company's internal payroll.
- Contributed to the development of the Case Management, Email-to-Case, CaseAssignment Rule, Escalation Rule, Profiles, Users, Permission Sets, Roles, Email-To-Case, Salesforce Inspector and Email Templates
- Created Tabs, Object, Fields, Validation Rules, Page Layouts as per the client requirement.
- This project is totally based on Lightning flows, created the Screen Flow from the Scratch apply the business logics in that flow.
- Assist the teammates to ensure the smooth functioning of the Lightning flows with their testing and lead to it's deployment.

#### 5. Utility Services

## Responsibilities:

- Worked on the **Community Cloud**, Implemented the module for the Utility Management for the Customer, established the Sales Process and Guided Path for smooth interaction with the Salesforce CRM.
- Design and gathered the requirements from the customer and performed the customization to meet the business needs.
- Used Salesforce Lightning, Salesforce Development Life Cycle, Process Automation, E-Documentation, Security Model and Data Models
- Worked on the Einstein Chatbot, and Implemented Embedded Services for Chatbot Configuration
- Worked in a team and ensured the smooth functioning of the Project with their testing and lead to its deployment.