

1 Orchestrator Agent + Specialist Agents (Planner-Executor Pattern)

Idea

A central “Orchestrator Agent” decides which sub-agents to call:

- **SemanticSearchAgent** – queries Azure AI Search (vector + hybrid retrieval)
- **VoiceAgent** – handles speech-to-text and text-to-speech
- **SummarizerAgent** – condenses and ranks results

Key Azure Services

- **Azure AI Search** – vector + hybrid search with embeddings (OpenAI or Cohere models)
- **Azure OpenAI Service** – GPT-4/4o for reasoning and orchestration
- **Azure Cognitive Services – Speech** – voice input/output
- (Optional) **Azure Functions** – to host individual agents as serverless microservices

Agent Framework Options

- **LangChain + LangGraph** – supports multi-agent conversations, tool-use, graph flows
- **Semantic Kernel (Microsoft)** – native to .NET/C#, integrates well with Azure OpenAI
- **Autogen (Microsoft Research)** – easy multi-agent conversations with roles

Flow

1. VoiceAgent → transcribes audio (Azure Speech).
2. Orchestrator → routes user intent to SemanticSearchAgent.
3. SemanticSearchAgent → uses Azure AI Search (vector + keyword) to fetch results.
4. SummarizerAgent → creates concise spoken + text response.
5. VoiceAgent → converts back to speech for the user.

2 Event-Driven Micro-Agents with Azure Event Grid

Idea

Each agent runs as an independent microservice and communicates via **events**.

- Agents subscribe to Azure **Event Grid** topics (e.g., “voice.transcribed”, “search.completed”).
- System is highly scalable, loosely coupled.

Agents

- **SpeechAgent** – handles streaming voice transcription.
- **RetrieverAgent** – sends embedding queries to Azure AI Search.
- **ReRankAgent** – uses OpenAI to re-rank based on semantic similarity + user profile.
- **AnswerAgent** – composes natural-language answers.

Key Azure Services

- Azure Event Grid or **Service Bus** for pub/sub
- Azure AI Search for vector retrieval
- Azure Container Apps or Kubernetes for each agent

Frameworks

- **Haystack Agents** (deepset) – flexible pipelines with retrieval, ranking, answering.
- **LangChain + Azure Functions** – each function acts as a tool/agent.

Benefit: High scalability and fault-tolerance for enterprise search across multiple content sources.

3 Multi-Modal Conversational AI Hub

Idea

Turn the app into a **multi-modal conversational interface**: users can talk, type, or share documents.

- **ConversationAgent** coordinates everything.
- **DocumentIndexerAgent** keeps Azure AI Search index updated in real time.
- **VoiceQueryAgent** handles both voice and semantic meaning.

Key Azure Services

- **Azure AI Search** – multi-vector index for text + images (via embeddings).
- **Azure Cognitive Services Speech** – bidirectional voice.
- **Azure OpenAI with Function Calling** – to trigger actions like “search,” “summarize,” “answer.”
- **Azure Logic Apps** – for integrating third-party data sources (SharePoint, Blob Storage).

Frameworks / Multi-Agent Runtimes

- **Microsoft Copilot Studio + Semantic Kernel** – easy plugin system to register new skills as “agents.”
- **CrewAI** – lightweight Python multi-agent library for collaborative tasks.

Flow

1. User speaks or uploads content.
 2. VoiceQueryAgent → transcribes and detects intent.
 3. ConversationAgent → orchestrates search + retrieval + summarization.
 4. DocumentIndexerAgent → continuously enriches the Azure AI Search index with new content.
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Key Implementation Tips

- **Vector Embeddings:** Use Azure OpenAI text-embedding-3-large or text-embedding-ada-002 to create semantic vectors for your documents.
- **Hybrid Search:** Combine keyword (BM25) and vector search in Azure AI Search for best precision + recall.
- **Caching:** Use Azure Redis to cache frequent queries for speed.
- **Monitoring:** Azure Monitor + Application Insights to track agent performance and costs.



Quick Comparison

Approach	Architecture Style	Best For	Main Framework
1. Planner– Executor	Central orchestrator	Rapid prototyping, low infra overhead	LangChain / Semantic Kernel
2. Event-Driven	Microservices + pub/sub	High-scale enterprise apps	Haystack, LangChain, Azure Functions
3. Multi-Modal Hub	Conversational + multi-modal	User-facing chat/voice apps	Semantic Kernel, CrewAI, Copilot Studio

Next Step to Start Quickly:

Try **Approach 1** with **Semantic Kernel + Azure AI Search + Azure Cognitive Speech** to validate the concept. You can then evolve to event-driven or multi-modal as you scale.

You said:

the idea is it's a chatbot in ui where in the backend it should use azure and ai agents with api so that whenever the user gives natural language query

ChatGPT said:

Got it—you want a **single-page chatbot UI** where the user types (or speaks) a natural-language question, and the backend uses **Azure services** plus **AI agents** (via APIs) to interpret, search, and respond.

Below are **3 detailed architectures** you can pick from—each uses **Azure AI Search** as the knowledge base but differs in how the multi-agent logic is wired.



1 Orchestrator-with-Tools (Fastest to Prototype)

High-Level Flow

[Chat UI] → [FastAPI/Node backend]

→ Orchestrator Agent (Azure OpenAI GPT-4/4o)

↳ Tool 1: Azure AI Search Vector Query

↳ Tool 2: Azure Speech (optional voice I/O)

↳ Tool 3: Answer Formatter

- **Frontend:**
 - React or Streamlit for web UI (chat bubbles + optional mic button).
 - Calls your backend through REST/WebSocket.
 - **Backend:**
 - **FastAPI** or **Azure Functions HTTP trigger**.
 - Uses **LangChain** or **Semantic Kernel** to define an **Orchestrator Agent** with “tools”:
 - `search_tool` → runs a hybrid (keyword + vector) query against **Azure AI Search**.
 - `tts_tool` / `stt_tool` → calls **Azure Cognitive Services Speech** if voice is used.
 - **Data Prep:**
 - Documents indexed into **Azure AI Search** with embeddings (text-embedding-3-large or ada-002 from Azure OpenAI).
 - **Why Choose:**
 - Minimal moving parts; good for a web chatbot MVP.
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2 Event-Driven Multi-Agents (Scalable / Microservices)

High-Level Flow

[Chat UI]

→ API Gateway

└→ SpeechAgent (STT/voice)

└→ IntentAgent (classifies query type)

└→ RetrievalAgent (Azure AI Search)

↳ AnswerAgent (OpenAI re-rank + summarise)

- **Backend:**
 - Each agent is its own **Azure Function** or **Container App**.
 - **Azure Event Grid / Service Bus** routes messages between agents.
- **Frameworks:**
 - **Haystack Agents** or **LangChain + Azure Functions** (each agent is a “tool function”).
 - Allows independent scaling—e.g., RetrievalAgent can autoscale under heavy query load.

- **Why Choose:**
 - Enterprise-grade reliability, easy horizontal scaling.
 - Good if you expect high QPS or need strict isolation of services.

3 Conversational Copilot (Multi-Modal & Plug-in Friendly)

High-Level Flow

[Chat UI] → Copilot Agent Hub (Semantic Kernel)

└→ SearchSkill (Azure AI Search)

└→ VoiceSkill (Azure Speech)

└→ DataUpdateSkill (auto index new docs)

└→ Plugin connectors (SharePoint, SQL, etc.)

- **Backend:**
 - Built with **Semantic Kernel** (.NET or Python).
 - Each “skill” is effectively an agent with its own prompt and plan.
- **Frontend:**
 - Can use **Microsoft Copilot Studio** for drag-and-drop chatbot flows OR a custom React app calling your Semantic Kernel API.
- **Why Choose:**
 - Easy to add new “skills/agents” later (e.g., send email, create tickets).
 - Best when you need **multi-modal** features (voice + text + doc upload).

Core Azure Services (common to all)

Purpose	Azure Service
LLM reasoning	Azure OpenAI GPT-4/4o (for planning & answers)
Vector/keyword search	Azure AI Search (hybrid + semantic ranking)
Speech I/O	Azure Cognitive Services Speech
Hosting	Azure App Service, Functions, or Container Apps
Security	Azure AD / Entra ID for user auth

Recommended Starter Stack (balanced)

- **Frontend:** React + Next.js (chat UI with mic).
 - **Backend:** FastAPI with **LangChain Agent + Tools**.
 - **Agents:**
 - OrchestratorAgent – GPT-4 reasoning.
 - SemanticSearchAgent – Azure AI Search query.
 - VoiceAgent – Azure Speech STT/TTS.
1. User types or speaks a query.
 2. Backend sends query to OrchestratorAgent.
 3. Orchestrator decides when to call SemanticSearchAgent.
 4. Results are summarized and optionally read aloud.

This gives you a **chatbot UI powered by Azure + multi-agent AI** with a clear upgrade path to the more distributed event-driven design if traffic grows.

Here's a **deep-dive guide** to help you understand

- 1 the **types of AI agents**,
- 2 the **frameworks/runtimes** you can build them with, and
- 3 **how an agent works internally**—from sensing the world to acting on it.

🌱 1. Types of AI Agents

AI “agents” differ by **capability** and **architecture**. Below are the most common categories you’ll see in modern applications like Azure-powered semantic search.

Agent Type	Core Idea	Typical Use
Reactive (Rule-Based)	No memory; responds only to current input (“if X then Y”).	Simple chat flows, automation bots.
Deliberative / Planning	Builds an internal model of the world and plans a sequence of actions.	Multi-step reasoning, workflow automation.
Learning Agents	Continuously improve by feedback (RL or online learning).	Recommenders, autonomous trading.
Knowledge-Based / Reasoning	Uses a knowledge graph or symbolic rules plus an LLM for inference.	Semantic search, Q&A over enterprise data.

Agent Type	Core Idea	Typical Use
Multi-Agent Systems	Several agents collaborate or compete, each with roles/goals.	RAG pipelines, marketplace simulations.
Embodied / Sensorimotor	Perceive through sensors, act in real/virtual environments.	Robotics, game NPCs, IoT control.
Tool-Using (Function-Calling)	LLM is the “brain,” but calls external tools/APIs as actions.	Modern chatbots with search, databases, APIs.
Goal-Oriented / Task Agents	Given a high-level goal, they autonomously decompose into sub-tasks.	“Auto-GPT” style research bots, workflow planners.

In your Azure chatbot scenario, you’d typically combine **Tool-Using**, **Knowledge-Based**, and possibly **Multi-Agent** patterns.

2. Popular Frameworks for Building AI Agents

Below are widely used **agent frameworks/runtimes**, including those that integrate smoothly with **Azure AI Search and Azure OpenAI**.

Framework	Language	Key Strengths	Azure Fit
Microsoft Semantic Kernel	.NET / Python	“Skills” (functions) + “Planners” for multi-step tasks; native Azure OpenAI connectors.	First-party support; great for Azure apps.
LangChain & LangGraph	Python / JS	Tool calling, memory, chains, multi-agent graphs.	Official Azure OpenAI + Azure AI Search integrations.
Autogen (Microsoft Research)	Python	Conversational multi-agent orchestration; agents can debate and collaborate.	Works directly with Azure OpenAI endpoints.
Haystack Agents	Python	Production-grade retrieval, pipelines, ranking.	Plugs into Azure AI Search as a retriever.
CrewAI	Python	Lightweight multi-agent collaboration for task delegation.	Simple for small multi-agent projects.
OpenAI Function Calling / Assistants API	Python / JS	Minimalistic tool-using agents baked into the API.	Azure OpenAI is fully compatible.
Rasa	Python	Dialogue management, slot filling, classic chatbot style.	Can call Azure Search & OpenAI for NLU.

Framework	Language	Key Strengths	Azure Fit
Botpress / Microsoft Bot Framework	JS / .NET	Enterprise chat UI + state machine.	Tightly integrated with Azure Bot Service.

⚙️ 3. How an AI Agent Works Internally

Think of an agent as a **sense–think–act loop** with optional memory and learning.

🟢 1. Perception (Sense)

- **Input:** text, speech, images, sensor data, API events.
- **Processing:**
 - Speech-to-text (Azure Speech)
 - Text embedding (Azure OpenAI text-embedding-3-large)
 - Intent classification or entity extraction.

🟡 2. Reasoning / Decision (Think)

- Uses a **Policy or Brain** to decide next steps:
 - **Rule engine** (if-then)
 - **Planner** (e.g., LLM prompt to plan tasks)
 - **Reinforcement Learning policy**
 - **Knowledge graph query + LLM reasoning.**

🟠 3. Action (Act)

- Executes **tools** or **APIs**:
 - Query Azure AI Search (vector + keyword)
 - Call a database, send an email, invoke a workflow
 - Generate natural-language text or TTS audio.

🟢 4. Memory (Short- & Long-Term)

- **Short-term / working memory:** recent conversation history.
- **Long-term memory:** vector DB (e.g., Azure AI Search index, Cosmos DB) or key–value store.

🟣 5. Learning (Optional)

- Updates internal model or embeddings as new feedback arrives.

Internally, modern LLM-driven agents often use a **planning loop**:

Plan → Execute → Observe → Reflect → Re-plan, repeating until the goal is satisfied.

Putting It Together for Your Azure Chatbot

Recommended Stack

- **Agents:**
 - **Conversation Agent (Orchestrator)** – uses GPT-4 on Azure OpenAI.
 - **Retrieval Agent** – queries Azure AI Search (vector + BM25).
 - **Voice Agent** – handles Azure Cognitive Speech STT/TTS.
- **Framework:** Semantic Kernel or LangChain LangGraph.
- **Flow:**
 1. User speaks or types a query.
 2. Conversation Agent parses intent, calls Retrieval Agent.
 3. Retrieval Agent fetches & summarizes documents.
 4. Conversation Agent sends final answer to UI, optionally via Voice Agent.

This architecture gives you a **multi-agent, Azure-native chatbot** where each agent follows the same internal Sense–Think–Act pipeline but specializes in a different skill.

Key Takeaways

- **Types:** Reactive → Deliberative → Tool-Using → Multi-Agent.
- **Frameworks:** Semantic Kernel, LangChain, Autogen, Haystack, Rasa, etc.
- **Internal Loop:** Perceive → Reason/Plan → Act → Learn with optional memory layers.

Use these building blocks to design an Azure AI chatbot that scales from a simple single-agent tool user to a full multi-agent ecosystem.