Citizen AI - Smart Governance Assistant

Citizen AI is an intelligent platform that enhances government-citizen interaction using AI-powered services like IBM Watson, Google Translate, and voice recognition. Built using Flask and SQLite, this full-stack app allows users to post issues, receive real-time sentiment analysis, and track resolution status.



- AI-powered issue sentiment analysis using IBM Watson
- Multilingual support via Google Translate
- Voice input support with SpeechRecognition
- SQLite backend to store and track issue submissions
- Responsive Bootstrap UI
- · REST API to fetch issue data

Tech Stack

Backend: Flask (Python)Frontend: HTML, Bootstrap

• Database: SQLite

• AI/NLP: IBM Watson NLU

• Translation: Google Translate (via googletrans)

• Voice Input: Python SpeechRecognition + Google Speech API

Project Structure

project/	
— app.py	
— templates/	
└─ index.html	
— static/	
└─ (optional CSS/JS)	
— citizen_ai.db	
README.md	

Setup Instructions

1. Clone the repo

```
git clone https://github.com/your_username/citizen-ai.git
cd citizen-ai
```

2. Install dependencies

pip install flask ibm-watson googletrans==4.0.0-rc1 SpeechRecognition

3. Add your IBM Watson credentials

In app.py , replace:

```
'your_ibm_api_key_here'
'your_ibm_service_url_here'
```

with your actual API key and URL.

4. Run the app

```
python app.py
```

Visit http://127.0.0.1:5000 in your browser.

API Endpoints

Endpoint	Method	Description
/	GET	Home page (form + dashboard)
/submit	POST	Submit an issue
/update/ <id></id>	POST	Update status of an issue
/api/issues	GET	Get all issues as JSON
/voice-input	POST	Voice to text capture (mic)

To Do (Optional Enhancements)

- · Add social media data scraping
- Deploy on Render/IBM Cloud
- Add user login/authentication
- Use MongoDB or Firebase for larger scalability

Team

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Live Demo

Add your deployed app URL here:

https://citizen-ai-demo.vercel.app

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