

## FAQ's

### Shipping Information:

Standard shipping usually takes 3–5 business days. For urgent deliveries, express shipping is available and typically arrives within 1–2 business days. Shipping costs vary based on destination and speed.

### Return Policy:

You can return most items within 30 days of purchase, provided they are in their original condition and accompanied by a valid receipt. Some electronic devices and personalized items may have different return windows or conditions. Please refer to our full return policy online for details.

### Product Warranty:

All our products come with a standard 1-year manufacturer's warranty against defects in materials and workmanship. Extended warranty options are available for purchase on select products. This warranty does not cover accidental damage.

### Payment Methods:

We accept a wide range of payment methods including major credit cards (Visa, Mastercard, American Express), PayPal, and Google Pay. Bank transfers are also accepted for larger orders.

### Customer Support:

Our customer support team is available Monday to Friday, 9 AM to 5 PM EST. You can reach us via email at [support@example.com](mailto:support@example.com) or by calling our toll-free number at 1-800-123-4567.

### Account Management:

To reset your password, visit the login page and click on the "Forgot Password" link. Follow the instructions sent to your registered email address. For other account-related queries, please contact customer support.

### Delivery Tracking:

Once your order has shipped, you will receive a confirmation email with a tracking number. You can use this tracking number on our website or the carrier's website to monitor the status of your delivery.