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# VAGISHA DEO PRAKASH

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## EDUCATION

### Northeastern University

Master of Science in Information System

Boston, MA

Expected: May 2023

Relevant Coursework: Web Design and User Interface Engineering, Application Engineering and Development, Web Development Tools, Data Management and Database Design, Managerial Communications

### Kalinga Institute of Industrial Technology

Bachelor of Technology in Electronics Electrical Engineering

India

May 2019

Relevant Coursework: Object Oriented Programming, Data Structures & Algorithms, Programming in C, Operating Systems, Business Communications

## TECHNICAL SKILLS

**Languages:** Python (NumPy, Pandas, Matplotlib), SQL, Shell Script, HTML, CSS, JavaScript, Java

**Database:** MySQL, Oracle PL/SQL Developer, AWS Redshift, IBM Data Studio, Microsoft Access, MongoDB

**Tools:** Tableau, PowerBI, Apache Airflow, Talend, Jupyter Notebook, Lucidchart, Automation Anywhere, Blue Prism, Apache NetBeans, VS Code, Microsoft Visio, ServiceNow, Git, GitHub, SVN, MATLAB, PuTTY, Atlassian Jira, WinSCP, BMC Remedy

## CERTIFICATIONS AND ACADEMIC CURRICULAR ACTIVITIES

- Problem Solving with Python at IoT Lab
- Greenfield Training Program - Salesforce Dot Com
- Full-Stack Automation Engineer Certification
- Lean Six Sigma Green Belt
- Accenture Cloud Certification
- Agile Methodology Certification

## PROFESSIONAL EXPERIENCE

### ACCENTURE

Mumbai, India

#### *Application Development Analyst*

Jan 2021 - Aug 2021

- Selected among multiple analysts for providing leadership to offshore tech teams via training to promote result-oriented approach
- Built ERD and executed complex SQL queries, stored procedures for data related to insurance and claims in MySQL
- Imported 1.5M data into SQL server, performed preprocessing of data (EDA) and load staging data using Talend
- Optimized the data architecture and built modern data stack using Apache Airflow
- Generated interactive dashboards for loaded data employing Tableau to better the predictive analysis of various trends by 40%
- Built dimensional model by designing ETL processes through Talend to integrate facts and dimensions of current dataset
- Improved performance of real-time business activity monitoring report which reduced reporting costs by £10K with ATR models
- Enhanced an advanced decision engine resulting in 25% increase in claims resolution using ATR

#### *Application Development Associate*

Nov 2019 - Dec 2020

- Resolved technical queries of 5000+ clients via ServiceNow and JIRA incidents to achieve an average customer rating of 4.9
- Enforced data validation and data integrity techniques in SQL to improve and maintain data robustness
- Identified bottlenecks, errors, heavy traffic issues, slow-running queries with end-to-end application tracing, latency breakdowns, continuous profiling, and real user monitoring, increasing efficiency of applications by 20%
- Analyzed company processes, created CRM workflows and custom solutions for specific business needs
- Reviewed past performance and produced strategic plans for future by identifying key trends using sales report of CRM software
- Developed web-based Point of Sale (POS) application using HTML, CSS, JavaScript which resulted in increase of insurance sales for business by 25%
- Promoted to Application Development Analyst within 18 months for exceeding goals and promoting company culture

## PROJECTS

### **Apartment Management System | MySQL, Lucidchart, Tableau**

Sep 2021 - Dec 2021

- Build ERD and executed complex SQL queries, stored procedures for data related to residents of apartment in MySQL.
- Developed views and implemented computed columns and check constraints to maintain data integrity.
- Generated interactive dashboards for loaded data employing Tableau to analyze various trends among residents.

### **Object Detection Algorithms used for Vehicle Detection**

Aug 2021 - Nov 2021

- Analyzed different object detection algorithms to detect vehicles on any type of road.
- Introduced different types of noises to imitate real world scenarios of image object detection.
- Compared performance, inference time and accuracy of different models with and without noise.

### **Northeastern Social Networking Portal**

Aug 2021 - Oct 2021

- Developed networking portal using React, Node JS for Front-end, Firebase for Database and Semantic-UI for UI designing.
- Incorporated features like create, toggle, and get notifications about channels, send multimedia files and get real time user status.