

# Chinmayi Atul Borgaonkar

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## PROFILE SUMMARY

A data enthusiast and solutions-driven Business Analyst with over 3 years of experience in Business Analysis, Data Analysis, Business Intelligence and Product Management.

## EDUCATION

### University of Texas at Arlington

Master of Science in Information Systems | **GPA: 3.83/4.0**

Courses: Business Statistics, Python Programming, Business Data Mining, Data Science, Cloud Computing,

System Analysis & Design, Data Warehousing & Business Intelligence, Web & Social Analytics, Management of IT

Arlington, TX, USA

Jan 2021 – Dec 2022

### Savitribai Phule Pune University

Bachelor of Engineering in Computer Science | **First Class with Distinction**

Pune, MH, India

Aug 2012 – May 2016

## TECHNICAL SKILLS

### Data Analytics Tools:

Tableau, PowerBI, SAS Studio, SAS Enterprise Miner, SSRS, MS SQL Server, MongoDB, MS Excel

### Programming Languages:

Python, Base SAS, SQL, UML, HTML, HQL

### Machine Learning:

Logistic and Linear Regression, Random Forest, Decision Tree, KNN, K-Means, SVM, Neural Networks

### Business Analysis:

Requirements Analysis, Prototyping, BRD, SRS, Process Analysis, SDLC in Agile/SCRUM, UAT

### Cloud Computing:

Amazon Web Services (AWS)

### Other Tools & Technologies:

Hadoop, Hive, Microsoft Projects, Trello, REST API, Scikit Learn, MS Visio, SAP Business Objects

## CERTIFICATIONS

- **Tableau Desktop Specialist** (Tableau)
- **Project Management Essentials Certified** (Strategy & Management Institute)
- **Base SAS Programmer for SAS 9** (SAS Global Certification Program)
- **AWS Certified Cloud Practitioner** (Amazon Web Services) (*Pursuing*)

## WORK EXPERIENCE

### College of Business, University of Texas at Arlington

Graduate Teaching Assistant

Arlington, TX, USA

Jan 2022 – Present

- Conducting tutoring sessions and grading assignments for INSY 5336 Python Programming

### Office of Information Technology, University of Texas at Arlington

Graduate Student Assistant

Arlington, TX, USA

Sep 2021 – Dec 2021

- Tracked OIT team's Governance, Risk, and Compliance portfolio in ServiceNow and documented them in SharePoint
- Created reports, presentations, workflows, and process flows for OIT projects

### SLK Software Services Pvt. Ltd

Business Analyst

Pune, MH, India

Oct 2017 – Dec 2020

- Worked with clients to identify, understand, and analyze business and IT needs to establish optimal means of meeting those needs.
- Translated the requirements into user stories and functional specifications then proposed analytical and data-driven solutions
- Developed strategies and designed management dashboards, reports, and scorecards for business insights and managerial decision-making. Delivered presentations to key stakeholders
- Gathered and assessed market requirements through competitive intelligence and latest trends, and consumer feedback for product
- Performed business process re-engineering and automated the existing invoicing process
- Identified trends and patterns in data sets through data extraction, data querying, modeling, and root cause analysis
- Followed Agile/Scrum methodology in SDLC process for project management and co-ordination

## ACADEMIC PROJECTS

### Movie Genre Classifier

- Classified the movie based on its genre by applying text analytics on movie story and Logistic Regression with accuracy of **76%**

### Fashion Item Predictor

- Developed a model that learned from the training dataset and predicted the type of fashion item based on the given image.
- Leveraged CNN algorithm to build the model and obtained accuracy of **90%**

### Telecom Advertising and Customer Retention Strategies

- Predicted customer churn by building ML model on SAS Enterprise Miner and based on the results further recommended customer retention and marketing strategies

### Metacritics Website Scraping and Data Analysis

- Created a python script to fetch movie information from Metacritic's website using BeautifulSoup and performed data analysis on it

## OTHER QUALIFICATIONS

- Proven analytical skills, excellent written and oral communication abilities
- Ability to work hard independently as well as collaboratively with a team
- Adept at managing multiple projects and completing deliverables on schedule