

BigilaVictoria Mercy

Clarksville, TN

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Work Experience

Graduate Teaching Assistant, Department of Mathematics & Computer Science

Austin Peay State University - Clarksville, TN

September 2021 to Present

- Working closely with the Department Chair.
- Organizing tutorials and discussion sessions for undergraduate students to tutor students in Calculus and Statistics.
- Responsible for grading students Homework, Quiz, Assignments and Exams on behalf of my supervising Professor.

Access Bank Plc

Lagos, Nigeria

Relationship Manager

October 2020-August 2021

(Employees in the Value Chain, Oil & Gas Sector, Retail Banking Division)

- Access Bank Plc is one of the largest commercial banks in Africa with Headquarters in Lagos, Nigeria.
- Responsible for drawing up sales strategy and new Business development plans for the team
- Responsible for preparing and presenting the monthly performance review for the team.
- Led the team to meet its 2020 Full year deposits and revenue target by over 100%.
- Involved in a project that developed new retail banking products like Access Xclusive card and Dual currency credit card.
- Involved in a project that developed a new credit application portal called Fintrak 360 used bankwide by all staff for all credit requests.

Insead

PROFESIONAL DEVELOPMENT

November 2020 to November 2020

- Effective Collaboration.
- Leading self.
- Leading Others/Leading teams.

Relationship Officer

(Employees in the Value Chain, Oil & Gas Sector, Retail Banking Division)

June 2011 to September 2020

- Managed the salary & personal accounts for employees of Oil & Gas companies and their value chain.
- Mobilizing deposits & bookings of loans to employees of Oil & Gas companies.

- Customer service, Relationship management and cross-selling of the bank's retail banking products to Oil & Gas companies.
- Consistently achieved over 100% of deposits and revenue targets for five consecutive years (2016-2020).

Enterprise Design Thinking Practitioner

IBM

July 2020 to July 2020

MICROSOFT

Analyzing and Visualizing data with Excel

February 2020

Education

Master of Science in Computer Science and Quantitative Methods

Austin Peay State University - Clarksville, TN

May 2023

Bachelor of Science in Accounting

University of Lagos, Lagos State

December 2014

Skills

- Java
- SQL
- Python
- R
- Mathematica
- Microsoft Office
- Interests: Community service
- Good leadership advocate
- Adventurer
- Travelling
- Socializing
- Music
- Entertainment
- Football
- Arsenal FC.
- MATLAB
- Data Visualization

Links

<https://www.linkedin.com/in/victoria-bigila-2bb286102>