

# Nicolas Robson Rodrigues Almeida

(208) 801-9874 | nicolasr.almeida@gmail.com | <https://www.linkedin.com/in/nicolas-RR-almeida>

## Education

### Brigham Young University - Idaho

September 2019 - April 2023

BS, Computer Software Engineering, Minor in Statistics

Rexburg, ID

- QA Editor - Certification Developer | BYU-I Online Learning.
- Advanced skills in Python, CSS, Pandas, and Machine Learning libraries such as XGBoost.
- Competent skills in HTML, C++, C#, Ruby, R, SQL and JavaScript.

## Skills

- English (Fluent), Portuguese (Native), Italian (Basic), Spanish (Conversational).
- Technical: Microsoft Office, Visual Studio Code, Adobe Photoshop and Illustrator, Powershell, Linux, Unity, and Blender.
- Familiar with Social Media APIs for multiple programming languages, developed a social media bot accounts connected to and hosted in the cloud for a client.

## Experience

### Byu-I Online Learning

April 2021 - Present

*Quality Assurance Certification Developer*

Rexburg, ID

- Edited, quality checked, and proofread university course materials according to university style guide and CMOS (Chicago Manual of Style).
- Managed certification trainings for employees.
- Created data collection protocols and strategies utilizing redlining to assess employees' areas of weakness in order to discover areas of weakness to create trainings tailored to said need.
- Familiarized with Copyright Law and asserted whether course materials complied with said laws.
- Organized events and wrote official company-wide announcements.

### Byu-I Food Services

August 2020 - November 2020

*Backroom Storage Associate*

Rexburg, ID

- Managed storage units for 5 restaurants and unloaded supply.
- Performed work on multiple different stations across said 5 restaurants, with autonomy over tasks performed.

### Cbm Assesoria E Informática Ltda.

January 2019 - April 2019

*Computer Repair Technician.*

Sorocaba, Brazil

- Diagnosed and repaired computers for multiple companies on-site and by pickup.
- Compacted original company procedure to optimize diagnostic and repair time, making it almost twice as fast.
- Experienced in data entry work in excel.
- Dealt with customer service via phone and e-mail regularly, maintaining professional standards.
- Analyzed company standard procedures in regular meetings to develop faster protocols.