

# PRANUTHI GUTHIKONDA

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## EDUCATION

### University of Utah

*Master of science in Information Systems*

Coursework – Database theory and design, Data Structures and Java, Data Warehousing, Business Intelligence and Analytics  
Cyber Security Management.

*Salt Lake City, Utah*

*August 2022*

### Jawaharlal Nehru Technological University

*Bachelor of Technology in Electronics and Communication Engineering*

Coursework – Programming with C, Introduction to computers and problem solving, Network Analysis, OOPS through Java.

*Andhra Pradesh, India*

*July 2015-April 2019*

## TECHNICAL SKILLS

- *Languages:* C, Python, Java, SQL
- *CRM:* Salesforce
- *Tools:* Visio, Debeaver, Lucid chart, Excel, Tableau, Domo, Power BI, MS Products.
- *Database:* SQL server, MySQL, PostgreSQL
- *Developer Tools:* VS code, Source Tree, Eclipse, Netbeans
- *Softwares :* Qualtrics, SharePoint, Smartsheet.

## EXPERIENCE

### Utah Jazz

*Data Analyst Intern – Domo, SQL*

- Analyzing ticketing and customer data to find opportunities for increasing revenue and engagement.
- Assisting in execution and measurement of various sales campaigns and presenting insights and data-driven recommendations to key stakeholders using data visualizations tools.

*Feb 2022 – Present*

*Salt Lake City, Utah*

### University of Utah, Executive Education

*Data Analyst – Salesforce, Tableau*

- Analyzing all the Salesforce historic data of the customers related to the Executive Education department to prepare evaluations, trends using reports and dashboards and to provide visualization models for tangible perceptions using Excel and Tableau.

*Sept 2021 – Present*

*Salt Lake City, Utah*

### Infosys Limited

*Salesforce Administrator - Salesforce, SQL*

- Gained profound knowledge in Python, Core Java, Data structures and DBMS as a part of Initial Learning Process (ILP) at Infosys.
- Worked for a company based out of Switzerland with a global market with extensive Administration, Project Management, Deployments and support in SFDC as an administrator and deputy application manager.
- Performed Administration activities such as creating profiles, permission sets, Workflow rules, Picklists, Reports, Dashboards, Validation rules, Email templates, Record types, Sharing rules, Page layouts.
- Involved in Data importing, Exporting, Retrieving and Updating data using SharePoint, Data loader and workbench through SOQL and SOSL queries.
- Designed, developed and maintained ongoing metrics, reports, dashboards and other tools to help drive crucial business decisions.
- Delivered high availability solutions for mission critical applications in collaboration with other data analysts, development teams and infrastructure experts.

*May 2019 – July 2021*

*Hyderabad, India*

## PROJECTS

### Real time Shopping Portal | PostgreSQL, Debeaver

- Created a real time portal for shopping with user/business requirements with conceptual and relational modelling turning it into physical database, model using Lucid chart and PostgreSQL queries.

*September 2021*

### Data Analysis for air quality | MySQL

- The worst and finest areas in Utah over the past decade were determined using data from the US Environmental Protection Agency website. KPIs and business insights were delivered using Google Big Query, PostgreSQL, and Domo.

*October 2021*

### Information Systems Domo Hackathon | MySQL, Domo Etl

- Utilized Domo to identify variables that correlate with safety incidents across all 2018-2019 Layton Construction work sites in order to provide KPIs and actionable insights for the management team in 24 hours. Presented the team's findings to a panel of judges through the use of Domo dashboards.

*November 2021*

## CERTIFICATIONS

- Joining tables through SQL, Intermediate SQL, Intro to Relational Databases – Data camp | Python for Data science - Udemy.
- In Ranger Level in Salesforce Trailheads, Infosys Certified Salesforce Administrator.