Erica Duah

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Detail-oriented and result driven data science student who is willing to learn new technologies. Commendable skills in statistical languages, machine learning and python. Ability to work in different work environments and provide data driven solutions.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Home Health Aide
HHA
January 2017 to December 2019

Assisted 20+ patients in performing daily living activities and provided basic routine care, such as assistance in eating, bathing, brushing teeth, giving medication, checking a patient's temperature and pulse rate, and helping with artificial limbs or walking aids. Creating rapport with both patients and families, in offering education through clear communication to create a best experience for all.

Dispatcher Summer Internship
Aculabs
June 2018 to August 2018

Provided Highest level of customer service to 60+ customers daily, working in a fast paced environment to proactively solve inquiries/complaints, maintaining customer satisfaction.

HMS Host
Starbucks Barista
May 2015 to June 2018

Provided best quality customer service to 70+ customers in a fast paced environment to their satisfaction.

Education

Masters of Data Science in Data Science
Saint Peter's University - Jersey City, NJ
September 2019 to May 2021

Bachelors of science in Composition Of Life Science
Saint Peter's University - Jersey City, NJ
August 2015 to May 2019

Skills

- Experience in Statistical analysis tools, such as R
- Familiarity with Visualization using R
- Experience with Microsoft Office Suite.
- Experience coding with R, Python, and SQL languages.
- Experience in programming in R, Graph Algorithms, linear programming, predictive and statistical programming.
- Familiar with Jupyter Notebook, Javascript, RStudio, python(pandas and numpy).
- Data Science
- Data Visualization
- Java
- Machine Learning
- Analytics
- Data entry
- Laboratory experience
- Sales
- Microsoft SQL Server
- Personal assistant experience
- Customer service
- Microsoft Office

Certifications and Licenses

CNA