

Azlan Munir

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Masters student with over 3 years' experience in quantitative and analytical roles at Fortune 500. Experienced in working with large data architectures to generate actionable insights which drive business value.

Work Experience

Statistical Analyst, Data Science & Enterprise Analytics

Charles Schwab - Denver, CO

July 2019 to December 2021

- Conducted a time series analyses to determine underlying trends for Schwab's robo-advisory offering
- Present analytical findings to key executives across Fixed Income, Digital Services and Stock Plan Services
- Won a competitive annual Key Contributor award-awarded to < 15% of Schwabbies for outstanding contribution to the company and their respective teams

Sr. Specialist, Analytics & Business Insight

May 2018 to July 2019

- Improved allocation of resources on Fixed Income team which improved call service levels from 51% to 92% and lowered call abandonment rate from 12% to 4%
- Collaborated with business partners in Stock Plan Services to determine key drivers of attrition

Statistical Analyst Intern

June 2017 to August 2017

- Improved group's ability to understand clients by Natural Language Processing (NLP) in Python to millions of client conversations
- Identified important topics and themes using LDA Topic Modeling and Text Rank algorithms
- Presented actionable insights to broader Analytics & Business Insight group

Financial Services Extern

Federal Reserve Bank of Chicago - Chicago, IL

January 2015 to January 2015

- Conducted secondary research with team on mobile payment companies; presented results to VP Finance

Big Data Intern

Adorant Group - Chicago, IL

- Forecasted consumer net worth and developed personalized income statements for household population

Data Analytics Intern

Center for Innovation, Business and Entrepreneurship - Wabash, IN

- Collaborated with departments to introduce sophisticated data reporting on graduates and programs
- Presented results to Career Services staff, college Dean and vendor partners

Education

M.S. in Computer Science

Colorado State University - Fort Collins, CO

December 2023

B.A. in Applied Mathematics

Wabash College - Crawfordsville, IN

May 2018

Skills

- Python
- SQL
- Java
- R
- Tableau
- Natural Language Processing
- Machine Learning
- Business Intelligence
- Computer Science
- Data Science
- Software development
- Hadoop
- GitHub
- Data Visualization
- Microsoft SQL Server
- Git

Links

<http://linkedin.com/in/azlanmunir>

Awards

Key Contributor Award

November 2019

Stock grant awarded to <15% employees

Assessments

Analyzing data — Expert

March 2022

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data

Full results: [Expert](#)

Learning agility — Expert

March 2022

Learning and applying new information

Full results: [Expert](#)

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