## **ELISHA SHRESTHA**

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#### **SUMMARY**

Experienced Machine Learning Engineer with 3 years of intensive experience collaborating with multi-disciplinary teams in the development and integration of ML and AI software programs.

## **EDUCATION**

Master of Science in Data Science
University of Delaware, Newark, DE, USA
Bachelor of Engineering in Computer Engineering
Advanced College of Engineering and Management, Nepal

**Expected Dec 2022** GPA – 3.33

Oct 2018

GPA - 3.7

#### **SKILLS**

Language & Database: Python (NumPy, Pandas, Scikit-learn, Matplotlib, Flask), SQL (MySQL, Oracle), C++ Other: AWS, Tableau, TensorFlow, Keras, Git, Docker, Excel, Linux, SAS, HTML, RASA

### **PROFESSIONAL EXPERIENCE**

### **Machine Learning Engineer | Gritfeat Solutions**

Dec 2018 - Aug 2021

- Designed and optimized multiple prediction algorithms, increasing the model accuracy to at least 88%.
- Performed clustering on time-series data to find the identical retail stores, saving the analysis time for individual stores by 1 hour per day.
- Implemented various time series forecasting techniques to predict surge in foot traffic to lower average customer wait time by 10 minutes.
- Programmed a Python script for anomaly detection based on sales history & automated it to send email alerts, which reduced the manual intervention time by almost 20 hours a week.
- Trained and deployed ML models in AWS Sagemaker, and lowered the Sagemaker cost by 65% by using python boto3 SDK to operate the instance only when required.
- Set up MQTT Broker to collect streaming data from sensors, and improved the resilience by 50%.
- Serialized streaming sensor data using AWS API Gateway and AWS Lambda, saving the server cost by \$2000 a month.
- Created interactive dashboards for demonstration using Tableau to onboard new clients, increasing the company revenue by \$500,000.
- Trained and mentored 3 fresh graduates to understand business problems and their respective algorithmic solution.
- Collaborated with multiple teams to analyze the requirements of new user stories, which eventually helped in story point estimation during grooming sessions.

#### **ACADEMIC PROJECTS**

## Spam Classification | UD, Newark, DE

Dec 2021

• Implemented Logistic Regression model from scratch to classify spam emails with an accuracy of 87%.

## Time-series Clustering using Dynamic Time Warping | UD, Newark, DE

Dec 2021

 Perceived and documented mathematical knowledge behind DTW algorithm to cluster time-series data for Data Mining course.

### Customer Churn Prediction | ACEM, Nepal Nov 2017 – Dec 2018

Nov 2017

- Built and compared model based on Naïve Bayes, Random Forest, Logistic Regression, and XGBoost to predict customer churn rate on telecommunication data.
- Published journal based on the model comparison and analysis of data. Journal can be found <a href="here">here</a>.

#### PROFESSIONAL AND CAMPUS INVOLVEMENT

# Campus Event Technician | UD, Newark, DE

Jan 2022 - Present

- Setup and operated sound, lighting, projection, and multi-media equipment.
- Provided technical support and assistance to event sponsors, performances and screenings.