

Donquez Parnell

I am a hard working student, Cloud Engineer

Smyrna, GA 30080

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+1 313 624 6975

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Help Desk Technician

Walmart - Remote

2019 to 2021

Troubleshooting, cloud, security

Sales Supervisor

Phantom Fireworks - Livonia, MI

2016 to 2018

Helped customers with our products and gave them knowledge on how the products worked

UPS Supervisor

UPS - Redford, MI

2016 to 2017

Assigning employees trucks to unload for package handling in the warehouse

Retail Store Supervisor

Delware North - Detroit, MI

2009 to 2017

Responsibilities

Selling of concession stand items and retail items.

Skills Used

Customer service, Cash Handling, Merchandising

Education

Bachelor of Science in Information Technology/ Cloud computing

University of Phoenix-Online Campus - Remote

March 2021 to Present

Associate in Arts (AA) in Business Management

University of Phoenix - Arizona

March 2019 to March 2021

Skills

- Customer Service (10+ years)
- Cash Handling (10+ years)
- Sales (10+ years)
- Microsoft Office (Word, Excel, Powerpoint) (10+ years)
- Inventory (10+ years)
- Merchandising (8 years)
- Communication (9 years)
- Word (10+ years)
- Organizational Skills
- Typing (10+ years)
- Management (10+ years)
- Business Development (10+ years)
- Marketing (10+ years)
- Leadership
- Sales Management (10+ years)
- Java
- Python
- Software Development
- MySQL
- JavaScript
- APIs
- Software troubleshooting
- WAN
- Help desk
- LAN
- VPN
- Python
- HTML5
- Windows (6 years)
- DNS
- Software troubleshooting (6 years)
- Microsoft Windows Server
- Computer Networking
- Operating Systems
- AWS

Links

<http://Quezsports@gmail.com>

Assessments

Work style: Reliability — Expert

October 2020

Tendency to be dependable and come to work

Full results: [Expert](#)

Sales skills — Familiar

December 2021

Influencing and negotiating with customers

Full results: [Familiar](#)

Retail customer service — Familiar

December 2021

Responding to customer situations in a retail setting

Full results: [Familiar](#)

Sales skills — Familiar

December 2021

Influencing and negotiating with customers

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.