

Rida Farhat Hussain

Glen Ellyn | (630)-819-1911 | ridafarhat038@gmail.com | <https://www.linkedin.com/in/ridahusain/>

EDUCATION

University of Illinois at Chicago:

Aug 2020-May 2022

Bachelor of science in information system and Decision science, Minor in Business Analyst &. Product Management

College of DuPage:

Aug 2018- July 2020

Computer Information System

Current GPA: 3.87, Dean's List (Fall 2020 – Fall 2021)

Relevant Coursework: Researching and analyzing datasets, using statistical methods for Data analyst by using R regressions, Practical multivariant regression Analyst to determine the errors of the business problems, Processing source codes, determining & Analyzing different Datasets of Independent or Dependent Variables, MS word, Excel to analyze my CSV datasets.

Technical Skills: MS Word, Excel, Access, Project, Outlook, PowerPoint, Troubleshoot, debugging errors, solving technical problems in IT support.

Languages & Software's: Python, HTML/CSS, SAS, SQL, Tableau, VISIO, Power Bi, R Programming.

Certification: Business Analytics for Decision Making | Sap Financial Training | IT Technical support (GOOGLE)

PROFESSIONAL EXPERIENCES

UIC RESEARCH INTERN:

JUNE 2021-PRESENT

By collection different datasets of independent or dependent variables of COVID-19 UNEMPLOYMENT Rate we import each dataset into CSV FILE and predict the future impacts in the business world by using SAS Studio Software.

INGRAM CONTENT GROUP, INC:

JUN 2021-DEC 2021

Our research and objective are to broaden the inventory and selections of products sold by Ingram Content Group. Strengthen our research abilities, establish a process, become more agile and ready for change, become acquainted with sprint timelines, and begin to communicate more effectively with stakeholders (CEO and other interns).

Sephora:

JULY 2019-SEP 2020

Managing all the basic roles of customer service front/back & audit roles to analyze company's progress

Walmart Company, Inc:

OCT 2018- JULY 2019

Providing high quality of services to my customers with complaints and questions, give correct information about products and services, process returns or exchanges, Processing money services (Money orders, check cashing, third party money orders, running more than hundred transactions in a day, Processing sending & receiving money through worldwide by money gram, comcast bills and execute all kinds of Billing payments, Operate Walmart credit cards, moreover

Kumon learning Center:

JULY 2019 – JAN 2020

Working as a Data Entry position to assigned assignments and making reports on weekly performance of each student.

National Stores Company:

MAY 2017-OCT 2018

Providing & maintaining excellent customer service, cash register, transaction operation, sales floor functions, audit each drawer, and goals were to give high quality of customer service with an efficient manner.

Core centric solution INC:

APRIL 2017-JUNE 2018.

Reviewed assembly line procedures to ensure all quality control measures are followed and they are according to ISO 9001 QMS, assisted in developing workflow solutions to better increase everyday production performance.

Extracted and analyzed data from different sources to reconcile conflicts and decompose information into details and conclusions, Experienced working independently in a face-paced environment to manage tight deadlines.

PROJECTS

Data Visualization

- Devised Visualization report on covid-19 cases data by month.
- Used storytelling principles in my final project by presenting the negative impacts to positive impacts which can overcome our economy and businesses and analyze datasets to come up with a positive strategy.

Business/Data Analysis Project:

- Improved communication skills by learning how to write proper business memos, briefs, and e-mails
- Generated Descriptive and Regression analysis reports by using SAS to analyze Covid-19 Pandemic.
- Conducted analysis using SAS data of covid cases from 2019 to 2021 in all the states of the USA.
- Good understanding of agile business analysis and detail-oriented business requirements documentation.
- Wrote Complex SQL queries to insert and extract data from database to MS Excel and created different reports as per requirements.

