

## Rajat Mishra

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### SUMMARY

MS Computer Science student with 4 years of professional experience in Cloud Computing and Software Development

### EDUCATION

<b>Stevens Institute of Technology, Hoboken, NJ</b>	Expected Dec 2022
Master's in Computer Science	
<b>Related Courses:</b> Database Management System, Distributed and Cloud Computing, Principles of Programming Languages, Data Analytics and Machine Learning	<b>CGPA:</b> 3.23
<b>VIT University, Chennai, India</b>	May 2017
Master of Technology in Computer Science with Specialization in Cloud Computing	<b>CGPA:</b> 3.4
<b>Amravati University, Amravati, India</b>	May 2013
Bachelor of Engineering in Computer Science	<b>CGPA:</b> 3.4

### SKILLS

- Languages: C, C++, Java, Python, Apex, VBA, R, OCaml
- Cloud Technologies: Salesforce, AWS, IBM Bluemix, Google Cloud Platform, Docker
- Web Technologies: HTML, CSS, JavaScript
- Databases: Oracle, MySQL
- Software Development Models: Agile Development – SCRUM, Waterflow
- Tools/ Others: UNIX, LINUX, Eclipse, Force.com, PostgreSQL, JIRA, VS Code, OOP

### EXPERIENCE

<b>Stevens Institute of Technology, Hoboken, NJ</b>	01/2022- present
<i>Teaching Assistant, Introduction to Cloud Computing</i>	
<ul style="list-style-type: none"><li>• Conducted labs for assisting students in configuring cloud environment (AWS) for course work</li><li>• Monitor exams, grade coding assignments, and support students having difficulty with course material</li></ul>	
<b>SERVICEMAX, Bangalore, India</b>	06/2018 -08/2021
<i>Salesforce Consultant, Professional Services</i>	
<ul style="list-style-type: none"><li>• Automated process of analyzing customer environment by creating a tool in Salesforce generates a built-in report to prevent upgrade failure</li><li>• Designed and develop code using Force.com development platform based upon customer requirements and provide tailored solutions for over 300 customers</li><li>• Implemented a product feature named Service Board, integration between two cloud platforms Salesforce and AWS</li></ul>	
<b>GE Digital SERVICEMAX, Bangalore, India</b>	07/2017-02/2018
<i>Salesforce Developer Intern, Engineering</i>	
<ul style="list-style-type: none"><li>• Created "Translation Tool" in VBA, an automation tool to reduce human effort improved task efficiency by 86%</li><li>• Handled customer requirements on the Apex side part of Service Flow Manager, e.g., resolved defects in editing and cloning functionality for inventory process</li><li>• Acquired a deep understanding of Salesforce and Force.com platforms</li></ul>	

### ACADEMIC PROJECTS

<b>VIT University</b>	Spring 2016
<i>VARK Learning Style in Flipped Classroom.</i>	
<ul style="list-style-type: none"><li>• Built eye-tracking application used to generate results in form of heat map</li><li>• Analyzed results and conduct activities based upon learning style of students in 'flipped classroom'</li></ul>	

### CERTIFICATIONS

- Trained in programming languages like C, C++, Java from C-DAC, Bangalore, India
- Fall 2013