**Vishnu Pillai** Vishnu.Pillai@temple.edu

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OBJECTIVE:

Driven and versatile professional with a robust background in technology and problem-solving. Skilled in multiple programming languages, data analysis tools, and project management techniques. Passionate about leveraging technology to solve complex problems and contribute to organizational success. Eager to utilize my skills and experience to drive innovation and efficiency.

EDUCATION:

UNIVERSITY OF PENNSYLVANIA, College of Liberal and Professional Studies, Philadelphia, PA

***Certificate in Data Science, Graduation: December 2023***

TEMPLE UNIVERSITY, University College, Philadelphia, PA

***Bachelor of General Studies, Graduation: May 2023***

***Major: General Studies; Minor: International Business; Digital Marketing***

*Selected Courses:*

Introduction to Problem Solving and Programming in Python Mobile Computing Technologies

Introduction to Cryptography and Information Security AWS Solutions Architect

# SKILLS & LANGUAGES:

* Technical Skills: Data Analysis, Data Integration, Data Validation, Project Management, Hardware/Software Troubleshooting, Network Connectivity, IT Support Tools
* Operating Systems: Windows, macOS
* Languages: Python, R, SQL, SAS, JavaScript, HTML/CSS, JSON, NoSQL
* Applications: GitHub, MongoDB, MySQL, PostgreSQL, GIT, Command-Line, Tableau
* Tools: Pandas, NumPy, SQLAlchemy
* Foreign Languages: Hindi, conversational; Malayalam, conversational

CERTIFICATIONS:

* Google IT Support, Google Cybersecurity, IBM Data Warehouse Engineer

EXPERIENCE:

WELLS FARGO, Cross Keys Doylestown, PA March 2023 – Present

**Bank Teller**

* Utilize strong analytical skills to process and reconcile financial transactions
* Collaborate with team members to identify and implement process improvements, enhancing workflow efficiency and customer service, and demonstrating an ability to analyze and document workflows effectively
* Generate and analyze daily and monthly reports to monitor transaction trends and discrepancies, providing actionable insights to management and recommending adjustments to optimize performance
* Create detailed presentations and reports for branch meetings, employing strong visualization skills to simplify complex data and support strategic planning and performance evaluation

PROJECTS:

1. **Data Science Portfolio**

* Developing a series of data-driven projects using Python and SQL to analyze and visualize datasets from various domains, including finance, healthcare, and marketing
* Duration: Ongoing (started in June 2023)

1. **E-commerce Website Development**

* Designing and building a fully functional e-commerce website using HTML, CSS, JavaScript, and MongoDB for backend data storage
* Implementing features such as user authentication, product catalog management, and shopping cart functionality
* Duration: Ongoing (Started April 2024)

1. **Machine Learning Model for Sentiment Analysis**

* Developed a machine learning model using Python and scikit-learn to analyze sentiment in customer reviews
* Trained the model on a dataset of product reviews and achieved an accuracy of 85% in sentiment classification
* Duration: 2 months (December 2023 – January 2024)

# ACTIVITIES & AWARDS:

* Member, Phi Beta Lambda- Future Business Leaders of America August 2019 – May 2023
* Member, Social Media Coordinator, Ambler Student Life Board January 2020 – May 2023
* Member, Temple University Diamond Marching Band August 2020 – November 2022
* Member, Phi Mu Alpha – Rho Upsilon Chapter September 2021 – May 2023
* Member, Alpha Kappa Lambda – Gamma Lambda Chapter January 2022 – May 2023