Feature Listing of Uber

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Abstract

Uber is a technology platform that connects drivers and riders.

In cities where Uber operates, use your rider app to request a ride. When a nearby driver-partner accepts your request, your app displays an estimated time of arrival for the driver-partner heading to your pickup location. The app notifies the rider when the driver is about to arrive.

Mission

Uber focuses on making transportation a simple process by giving people easy access to a vehicle. The main goal for the company is to provide affordable, safe, and reliable transport that also creates job opportunities and a dependable income for drivers.

Vision

Uber's vision statement is "We ignite opportunity by setting the world in motion." The vision statement is all about the level of influence the company has not only in the transportation niche but also in other life processes that depend on what it does.

Vision

- Riders
- Drivers
- Admin

Feature Listing

Mobile Application - Rider

1. AUTHENTICATION

1.1 Getting Started Screen

- Get started button

1.2 Login Screen

- Enter Mobile number
- Continue with Facebook
- Continue with Google
- Enter OTP

2. HOME SCREEN

Elements :

Promo

Use Profile

Ride

Rentals

Package

Reserve

Intercity

Recent Destinations

Map

2.1 User Profile

User Profile icon on the top right corner of the screen. It will open the user profile screen.
(Feature listing is on 3. USER PROFILE MANAGEMENT)

2.2 Uber Ride

- Select pickup point

- Add multiple stops
    - Add a stop
    - Done option

- Saved places
    - Select from list of saved places
    - Add saved place
    - Search bar to select a place
        - Name
        - Address
        - Save

- Select destination point
    - List of vehicle choices and Total estimates
    - Personal or Business use
    - Confirm button
    - Confirm pickup
        - Confirming your ride
        - Connecting to nearby driver
        - Live tracking driver's location
        - Drop Off time
        - Add or change destination
        - Switch payment mode
        - Cancel trip

- Set location on map
- Enter destination later

2.3 Uber Rentals

- Uber rentals information

- Promotion applied

- Total charges for rental per hour

- Upcoming Trips
    - Your Trips
    - Past trips
        - List of completed trips
    - Upcoming trips
        - List of advance booked trips

- Get started
    - Select time
    - Leave now
    - Leave later
        - Select date and time
    - Rental estimates per hour
    - Choose a ride
        - List of vehicle options with its charges
        - Confirm Pickup spot
            - Rental ride details
            - Add your stops
            - Skip options
            - Confirm button
            - Payment process

2.4 Package

- Package guidelines

- Prohibited items list

- Send a package
    - Choose sender's location
    - Choose recipient's location
    - Saved places list
    - Searched places list
        - Package and charges
        - Payment mode selected
            - Personal option
                - Uber Cash
                - Paytm
                - Cash
                - Vouchers
            - Business
                - Business payment information
                - Turn on button
                    - Uber Cash
                    - Paytm
                    - Cash
                    - Vouchers
        - Confirm Connect button

- Receive a package
    - Choose sender's location
    - Choose recipient's location
    - Saved places list
    - Searched places list
        - Package and charges
        - Payment mode selected
        - Confirm Connect button

2.5 Uber Reserve

- Choose pickup time up to 30 days in advance
- Extra wait time included to meet the ride
- Cancel at no charge upto 60 minutes in advance
- Reserve a ride button
  - Pickup location search bar
    - Pickup location
    - Destination location
    - Saved places
    - Set location on map
    - Now OR Schedule the date and time
      - Ride options like Uber auto, car and bike.
      - Estimated charges
      - Payment modes

2.6 Uber Intercity

Uber Intercity provides a ride for outstation trips like Surat, Vadodara and more.

- Get started button
  - Select the pickup date, time, location and destination location.
  - Select pickup and destination place
    - Wide range of ride options like Uber auto, bike and car with its distance, estimated charges and payment modes.
    - Confirm Uber Ride
  - Add multiple stops
    - Pickup and Destination place
    - Add stops
    - Done button
      - Ride vehicle options
      - Time and Charges
      - Confirm Uber Ride
  - List of saved places

○ Set location on map

○ Enter destination later

2.7 Pickup and Destination points

Choose the pickup and destination location. Users can search it or select it from the saved list.
It will open the Ride Screen (Refer 2.2)

2.8 Time and Date

'When do you want to be picked up?'
- Set pickup date
- Set pickup time
- Schedule advance pickup
    - Set pickup time button
        - Ride Screen *(Refer 2.2)*

2.9 Saved place

Choose the destination location from the saved list of places.
Places can be saved by adding its Name and Location.

2.10 Around you

Around you feature shows the google map where users can check the drivers in the nearby location as well as track their movements.

3. USER PROFILE SCREEN

Elements :
    Name
    Ratings
        Understand your ratings page
    Help
        Help options
    Wallet
        Wallet Screen
    Trips
        List of Trips
    Messages
        Message Screen
    Send a gift
        Gift cards Screen
    Settings
        Account settings page
    Drive with Uber
        Sign In Page for Driver
    Legal
        Legal Screen

3.1 User Information

- Profile photo
- Full name
- User Rating

3.2 Help Screen

- Report as issue with trip
- Help with a trip
- Account and Payment Options
- More
- A guide to Uber
- Uber Bus
- Signing Up

- Accessibility
- Uber Money

3.3 Wallet Screen

- Uber Cash
- Send a gift
- Payment method
- Ride profiles
- Vouchers
- Promotions

3.4 Trips Screen

It displays all the trips taken so far.
Includes all the trip details that can be filtered by Past, Business and Upcoming.

3.5 Messages

Display all the sent or received messages.

3.6 Notifications

- Driver accepts the ride request
- Driver arrives the pickup point
- Driver drops at the destination point
- Rating the ride

3.7 Send Gift Screen

- Enter Denomination
  - Enter Amount
  - Enter Quantity
- Select EGV Design Theme
  - Theme Designs
- Enter Sender Details

- - Sender's First Name
    - Sender's Last Name
    - Sender's Email Address
    - Mobile Number
  - Enter Receiver Details
    - Receiver's First Name
    - Receiver's Last Name
    - Receiver's Email Address
    - Write a message
  - Preview E-gift card
  - Proceed to Payment
    - Payable Amount
    - Pay Now
  - Terms and Conditions

3.8 Settings Screen

- User Details - Profile photo, Name and Contact number.
- Favourites
  - Add Home
  - Add Work
- Trusted Contacts
  - Manage Trusted Contacts
- Safety
- Privacy
- Security
- Sign Out

3.9 Uber Driver Screen

To set up a driver account, Register with Email and password.
Proceed with the Continue button.

3.10 Legal Screen

- Copyright
- Terms and Conditions
- Privacy Policy
- Data Providers
- Software Licences
- Location Information
- City Regulations

Mobile Application - Driver

1. AUTHENTICATION

1.1 First Screen

- Uber logo on the top right corner
- Welcome to the Delivery app will show random videos every time the application is opened.
- Drive. Deliver. Earn with Uber.
- Sign In button
- Register button
- Link to Ride with Uber It will open the Uber - Request a trip application on playstore.

1.2 Sign in

- Please sign in
- Email address textfield
- Password textfield
- Forgot password
- Next arrow button
- Back arrow on the top left corner

1.3 Register

- First name
- Last name
- Email address
- Phone number
- Password
- City
- Invite code (optional)
- Continue button

2. DRIVER SCREEN

2.1 Vehicle Selection

After registration, this page will load.
'Choose how you'd like to earn with Uber'
Provided options :
  I.   Car Owner
  II. Uber Moto
  III. Commercial Motorbike Taxi
  IV. Partner-driver
  V.   Uber Auto
Click the Continue button to proceed further.

2.2 Language

Select your language from the dropdown menu and click on the Continue button to proceed further.

2.3 Connect with Uber through WhatsApp

It will help to receive one-on-one support from Uber to help you set up your account.
  ● Help menu
  ● WhatsApp logo
  ● Don't Enable button
  ● Continue button
Help menu on the top right corner includes Language, Chat with support, Get help with your account and Sign out.

2.4 Profile photo

  ● Photo requirement criteria
  ● Sample profile photo
  ● Profile photo cannot be changed further on
  ● Take Photo button (It will ask for permission to take pictures)
  ● Retake option
  ● No option for profile photo selection from gallery
  ● Help menu

2.5 Driving Licence - Front and Back

- Driving Licence requirement criteria
- Sample driving licence photo
- Take Photo button
- Retake option
- No option to choose from gallery
- Help menu

2.6 Registration Certificate (RC)

- Registration Certificate requirement criteria
- Sample RC photo
- Take Photo button
- Retake option
- No option to choose from gallery
- Help menu

2.7 Vehicle Insurance

- Vehicle Insurance requirement criteria
- Sample photo
- Take Photo button
- Retake option
- No option to choose from gallery
- Help menu

2.8 Vehicle Permit

- Vehicle Permit requirement criteria
- Sample photo
- Take Photo button
- Retake option
- No option to choose from gallery

- Help menu

3. RIDE SCREEN

3.1 Prefer pickup location

Driver can choose his pick up points
i.e. from where he will accept rides.

3.2 Accept or decline ride request

The driver has a choice to either accept or reject a ride request as
per the pickup or destination locations.

3.3 Manage the route

Drivers can manage the route from pickup point to the destination
point considering the traffic and shortcuts.

3.4 Update the estimate charges

Drivers can update the estimated charges for the rides.

3.5 Promotions

Daily promotions include receiving extra charges for completing
more rides.

3.6 Payment

List of total payment, total points, total trips and ratings.

3.7 Ratings

Drivers get feedback or ratings from customers after every trip.

3.8 Work hour limit

The work hour limit for drivers is 10 hours per day. After completing working hours, he will get automatically signed out.

3.9 Daily summary report for drivers

Summary report consisting of login hours, current running kms, earnings, and total trips. This will keep a track of driver's working functionality for both, the company and the driver himself.

Mobile Application - Admin

1. **Dashboard**

   Dashboard contains all the details and insights of the riders, drivers, trips and more.

2. **Company Management**

   Admin can manage the companies registered on the System. They can review the documents and drivers registered under any company. Admin can add, modify or delete any company.

3. **Driver Management**

   Admin can add, modify, delete or manage the Drivers registered on the System. Admin can review the Documents and Vehicles added by them. He can approve or reject any Driver's account. Drivers would be able to get online only if their account has been approved by the Admin.

4. **Vehicle Management**

   Admin can review the Vehicle document and can approve or reject the Vehicle. Admin can add, modify, delete or manage the Vehicles.

5. **Rental Package Management**

   Admin manages the price for the different vehicles. He can also modify or add different vehicle types and prepare different packages like Basic, Luxurious, Moto or Normal.

6. **Rate Management**

   Rates will be defined based on Vehicle Type and Categories. Admin would define the Price per Kms, Price Per minute, Minimum Fare, Base Fare, Commission (%), Cancellation Charges and Peak time charges for each Vehicle Type.

7. **Rider Management**

   Admin can manage the Riders registered on the System. Admin can add/modify/delete any Rider.

8. **Trip Management**

   Admin can view all the Trips done so far on the System. Admin can filter the Trip by Date, Company, Driver and Rider.

9. **Ride Later Bookings**

   For the late bookings, Admin can view all the Trips booked for a later time. The Admin can manually assign the Trip to any Driver who is available at that time.

10. **Promo Code**

    Use Promo code to provide discounts and offers to the Riders and promote the services. Also offer discounts on Festivals and other Events to get more Rides.

11. **Push Notification**

    Admin connects with the entire user base by giving them information regarding various offers or promotions through push notifications.

Feature Listing

1. Home Page

Header : Company, Safety, Help, Covid-19, Language, Products, Log in, Sign in
Main page : Ride, Drive, Uber Rentals, Uber Intercity, Sign up as rider, Sign up as driver.

1. Authentication

1.1 Sign Up
Enter First name
Enter Last name
Enter Email
Enter Password
Enter Phone number
Enter Location
Enter Invite code (optional)
Next button

1.2 Sign In
Email or Phone Number
Next button
Sign Up option

2. Uber Main Page

2.1 Ride

- Enter Pickup Location
- Enter Destination Location
- Leave Now or Schedule for later
  - Select date

- - Select time
    - Confirm
    - Clear
  - Allow location access
  - Book a ride button
    - Scheduling trip
    - Requesting nearby driver
    - Cancel trip

2.2 Drive

- Log in
- Sign in
- Go button
- Receive ride requests
- Accept or decline ride requests
- Check the pickup points of riders
- View map
- Check promotion offers
- Check Payment
- Check Ratings