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IBM Watson Service Page

IBM watsonx Orchestrate

Agent chat / Manage agents / Travel Planning and Booking Agent

Travel Planning and Booking Age... Model : llama-3-2-90b-visi...

Profile

Knowledge

Toolset

Behavior

Channels

Channels

Connect your agent to the channels your team uses to communicate.

**Home page** Show the agent on the Orchestrate Chat home page

**Embedded agent** Customize your chat UI

**Teams** Enable your agent to communicate via Teams

**WhatsApp with Twilio** Enable your agent to communicate via WhatsApp with Twilio

**Facebook messenger** Enable your agent to communicate via Facebook Messenger

**Genesys Bot Connector** Enable your agent to communicate via Genesys Bot

**Slack** Select an environment and configure Slack to connect with the agent.

English Contact Sales Buy Now 28 trial days left Deploy :

Preview

2:54 PM

# Hello, welcome to watsonx Orchestrate

Accuracy of generated answers may vary. Please double-check responses.

What can you do for me?  
Learn about watsonx Orchestrate AI Agent and Gen AI capabilities

Formalize Message  
Craft more professional messages

Summarize Meeting Notes  
Bullet key points from meeting notes

Type something...

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## Add new connection

Define all details that are necessary to configure the connection in the draft and live environments

Choose connection type

- Choose connection type
- Select organization
- Configure draft connection
- Configure live connection

Define connection details

Authentication type: Api Key

Server URL (optional): Enter Server URL

API Key Location (optional): header

Reset

Credential type: Team credentials

All users can access the application with the credentials that you provide for your team.

API Key: eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCJ9.eyJpc

Connected

Cancel Back Next

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Agent chat / Manage agents / Travel Planning and Booking Agent

## Travel Planning and Booking Age... AI

Model : llama-3-2-90b-visi...

### Profile

Profile

Description\*  
This Agent is to Research, Plan Travels, and Book Flights and Hotels.

Toolset

Behavior

Channels Preview

What makes a good description? ?

### Welcome message

Customize the welcome message from the agent on the home screen.

Welcome message 37/100  
Hello, welcome to watsonx Orchestrate

### Preview

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Profile Knowledge Toolset Behavior Channels Preview

**Quick start prompts**  
Pre-set messages sent to the agent to start the conversation.

Add prompt +

Summarize the capabilities of watsonx Orchestrate.

Please revise the text in the following prompt to improve clarity and brevity

Create a bulleted summary highlighting key points from the meeting notes

**Agent style**  
Define how your agent interprets prompts and decide what action to take.

Default Recommended  ReAct  
Relyes on the models intrinsic ability to understand, plan and call tools and knowledge.  
Enables the model to think, act, observe and refine its approach until a task is completed.  
Good for: High stakes apps

Preview AI

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Voice modality [Preview](#)

Create a voice configuration to give your agent a voice.

[Create voice configuration](#) +

**Profile**

**Knowledge**

**Toolset**

**Behavior**

**Channels** [Preview](#)

**Knowledge**

Provide the specific knowledge your agent needs to accomplish its goal.

**Knowledge sources**

Add an existing knowledge source, upload files, or connect to content repositories to add knowledge to your agent.

[Add source](#) +



Start by adding knowledge

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Deploy

Voice modality

Add knowledge

Existing knowledge

New knowledge

Welcome to nx Orchestrate

Start by adding knowledge

Type something...

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Profile

Knowledge

**Toolset**

Add tools and other agents to help your agent take action.

Tools

Give your agent access to your organization's tool to help it accomplish tasks.

Get all trips  
Retrieves a list of saved trips

Save a new trip  
Saves a new travel plan to the database

Agents

Identify agents to whom your agent can delegate tasks.

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AI

## Add a tool

Create new

**Agentic workflow**

Use low-code to automate repeatable business processes with intelligent tools and user-driven steps.

Add from

- Catalog**  
Choose from a catalog of existing tools.
- Local instance**  
Choose from a list of tools available on this instance.
- MCP server**  
Import external tools from an MCP server.
- OpenAPI**  
Import external tools from an OpenAPI file.

Need help choosing? Start here.

Type something...

Welcome to  
Orchestrate

vary. Please double-check responses.

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Saves a new travel plan to the database

Profile Agents Add agent +

Knowledge Identify agents to whom your agent can delegate tasks.

Toolset

Behavior

Channels Preview

Start by adding an agent

You haven't added any agents to support your agent in collaboration.

Behavior

Define how and where your agent should react to requests and respond to users.

Instructions

Type something...

Preview

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Saves a new travel plan to the database

2:54 PM

Add a new agent

Catalog

Choose from a catalog of pre-built agents.

Local instance

Choose from a list of agents available on this instance.

Import

Import and register an external agent.

welcome to WatsonX Orchestrate

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Type something...

Instructions

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Behavior

Define how and where your agent should react to requests and respond to users.

Instructions

Ex: Answer customer questions on return and cancellation policies with clear, friendly responses, referencing policy details, and escalating complex cases as needed

Specify what your agent should do, how it should respond and any restrictions it should follow.

Guidelines

Add rules that guide an agent's actions and responses.

Add Guideline +

Start by creating guidelines 

Preview

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Preview

AI

# Travel Planning and Booking Age...

Model : llama-3-2-90b-visi...

## Guidelines

Add rules that guide an agent's actions and responses.

Add Guideline +

### Start by creating guidelines

Click **Add Guideline** to create a guideline for the agent.

### Chat with documents

Chat with documents directly in chat.

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Travel Planning and Booking Agent

Add Guideline

Add rules that guide an agent's actions and responses.

**Guideline details**

Provide details for how your agent will appear once added

Name (optional)

Example: Product return recommendation

If left blank, a name will be generated based on the outlined action below.

Condition

Example: The request concerns customer details

Action

Example: Do not show personally identifying information

Provide some additional instructions on how your agent should act.

Cancel Save

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Chat with documents

Start by creating guidelines

Click Add Guideline to create your first guideline

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