

BSc (Hons) in Information Technology Software Engineering – Year 3 Lab sheet 08

SE3050 – User Experience engineering

Semester 2, 2024

User Feedback for your Prototype

Show your prototype (version 1.0) to users (use the same user selection) and get their feedback. You can improve your prototype and create a prototype (version 2.0)

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Task 01:

- Greet the participant and thank them for their time.
- "Imagine you are a regular user of our application. I'll guide you through a few tasks as if you are exploring the app on your own."
- "Can you please navigate through the dashboard and tell me your thoughts on how easy or difficult it is to find key features?"
- "Now, can you find the 'Get Certification' button and tell me where you would expect to find this feature?"
- "Can you locate the 'Download Data' button? How would you prefer to access the download option while using the dashboard?"
- "What do you think about the overall look and feel of the prototype?"
- Specific feedback on changes requested:

"Earlier, you mentioned the 'Get Certification' button placement and the chart size. Can you explain what changes would make them more intuitive or useful?"

Finalize

"We'll use your feedback to improve the prototype, and you'll have a chance to see the updated version soon."

Video: here

Improved Prototype:

