## VPAT Document

### Introduction:

The following VPAT document provides an assessment of the web application's conformance with the Web Content Accessibility Guidelines (WCAG) 2.1.

### Version:

Version 1.0

### Contact Information:

Contact Name: [Your Name]

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### Table:

|  |  |  |
| --- | --- | --- |
| Checkpoint | Supported Status | Remarks |
| 1.1.1 Non-text Content | Does Not Support | Images on the homepage are missing alt text, making them inaccessible to screen readers. |
| 1.2.2 Captions (Prerecorded) | Does Not Support | Videos in the knowledge base do not have captions, preventing users with hearing impairments from accessing the content. |
| 2.1.1 Keyboard Accessible | Partially Supported | Users cannot navigate through the web application using only the keyboard; certain interactive elements are not accessible via keyboard input. |
| 4.1.7 Audio Description (Extended) | Does Not Support | Prerecorded audio content lacks extended audio descriptions, excluding users with vision impairments. |
| 3.2.5 Change on Request | Does Not Support | Changes to content or settings occur without user request, disrupting user tasks. |
| 2.5.3 Label in Name | Does Not Support | Some interactive elements do not include their label text within their accessible name, affecting screen reader users. |
| 4.1.6 Audio Description (Prerecorded) | Does Not Support | Prerecorded audio content lacks audio descriptions, excluding users with vision impairments. |
| 1.1.1 Non-text Content | Does Not Support | Images on the homepage are missing alt text, making them inaccessible to screen readers. |
| 1.1.2 Captions (Prerecorded) | Does Not Support | Videos in the knowledge base do not have captions, preventing users with hearing impairments from accessing the content. |
| 2.1.2 Keyboard Accessible | Partially Supported | Users cannot navigate through the web application using only the keyboard; certain interactive elements are not accessible via keyboard input. |
| 4.1.8 Audio Description (Extended) | Does Not Support | Prerecorded audio content lacks extended audio descriptions, excluding users with vision impairments. |
| 3.2.6 Change on Request | Does Not Support | Changes to content or settings occur without user request, disrupting user tasks. |
| 2.5.4 Label in Name | Does Not Support | Some interactive elements do not include their label text within their accessible name, affecting screen reader users. |
| 4.1.7 Audio Description (Prerecorded) | Does Not Support | Prerecorded audio content lacks audio descriptions, excluding users with vision impairments. |
| 1.4.4 Resize text | Supported |  |
| 2.4.7 Focus Visible | Supported |  |

### Recommendations:

To ensure compliance with the WCAG 2.1 guidelines, the following recommendations are provided:

* Implement alt text for all images to make them accessible to screen readers.
* Add captions to prerecorded videos in the knowledge base.
* Improve keyboard accessibility by ensuring all interactive elements can be accessed via keyboard input.
* Add extended audio descriptions to prerecorded audio content.
* Ensure content changes and settings updates occur only upon user request.
* Include label text within the accessible name of interactive elements.
* Add audio descriptions to prerecorded audio content.

### Conclusion:

Based on the assessment, the web application does not fully conform to the WCAG 2.1 guidelines. Several accessibility issues have been identified, particularly in relation to non-text content, captions, keyboard accessibility, audio descriptions, and changes on request.

### Legal Disclaimer

This VPAT document is meant to provide an overview of the web application's accessibility conformance and is not a comprehensive assessment. The assessment is based on a manual review of the application and may not capture all accessibility issues. It is recommended to perform additional testing and audits to ensure full compliance with accessibility standards.